

Guide to an insurance-ready order

Exome and genome sequencing are covered by most health plans, but complete clinical documentation is essential to obtain approval.

Have these items ready when you order



Insurance card

Front and back of the current insurance card (if available)



ICD-10 codes

Include all codes relevant to the patient's full clinical presentation



Signed patient consent

Include in the kit or upload to the portal



Clinical note (see back for guidance)

Document medical necessity using the 5 questions on the back.



Payor-specific PA form, if required

Complete if required by your patient's insurance.

★ Already obtained prior authorization?

Include the approval letter or authorization number with your order.



Need more guidance?

Find documentation guidance, ICD-10 resources, forms, and more at [genedx.co/insurance-ready-order](https://www.genedx.co/insurance-ready-order)

Your clinical note should answer these 5 questions

Include these 5 elements in your clinical note to support medical necessity and avoid testing delays.

1 What clinical findings or family history suggest a suspected genetic condition?

2 Why is exome or genome sequencing appropriate for this patient?

Include relevant professional society guidelines, when applicable.

3 What prior genetic testing has been performed or considered, and what were the results?

4 How could test results impact this patient's care?

Consider treatment, surveillance, referrals, prognosis, or other possible changes in medical management.

5 Has genetic counseling been provided and documented?

Document that the patient was counseled regarding possible results, limitations, risks, and benefits. If evaluated by Genetics or a Genetic Counselor, include consult note.

GeneDx supports you

You provide the clinical story. We help with prior authorizations when permitted and appeals when needed.

Need help?

(888) 729-1206 ext. 4
billing@genedx.com
Mon–Fri 8am–8pm ET