

# Resident Portal

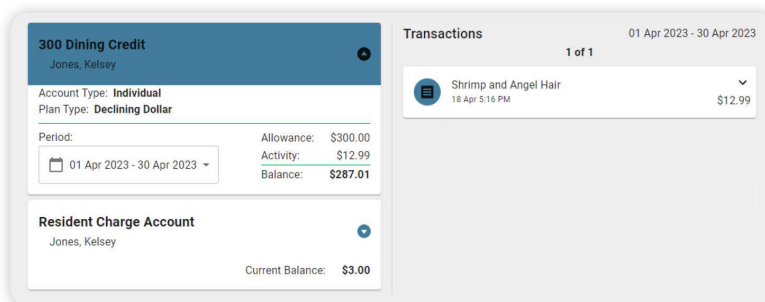


FullCount's resident portal offers a convenient solution for residents, as they can quickly access all their information in one place. The streamlined experience can save time, reduce frustration, and help residents feel more in control.

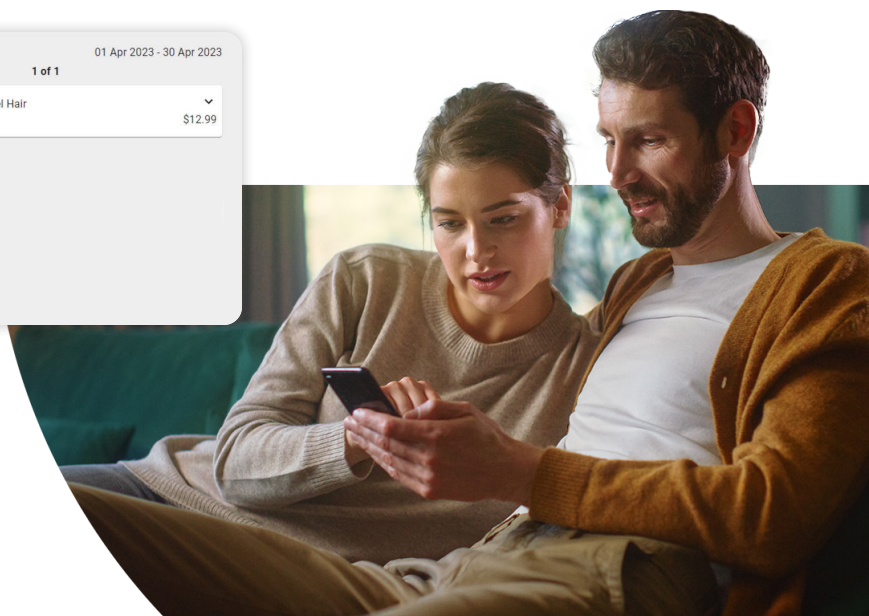
- Securely deliver convenient access to account information, online ordering, and reservations to give residents and families peace of mind.
- Self-service options increase resident satisfaction and cut labor costs.
- Easily integrates with other host portals for easy login and community access via one platform.

By offering FullCount's resident portal to our residents, we have found that it not only reduced the number of account inquiries but also significantly improved resident satisfaction by providing a more efficient and convenient way to manage their accounts.”

**Larry Brooks**  
Spring Lake Village  
Director of Dining Services



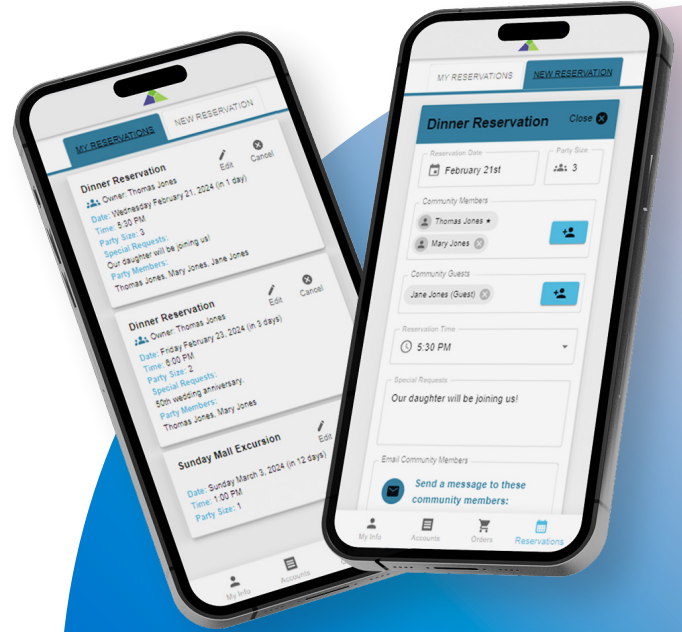
(800) 289-9636  
sales@fullcount.net





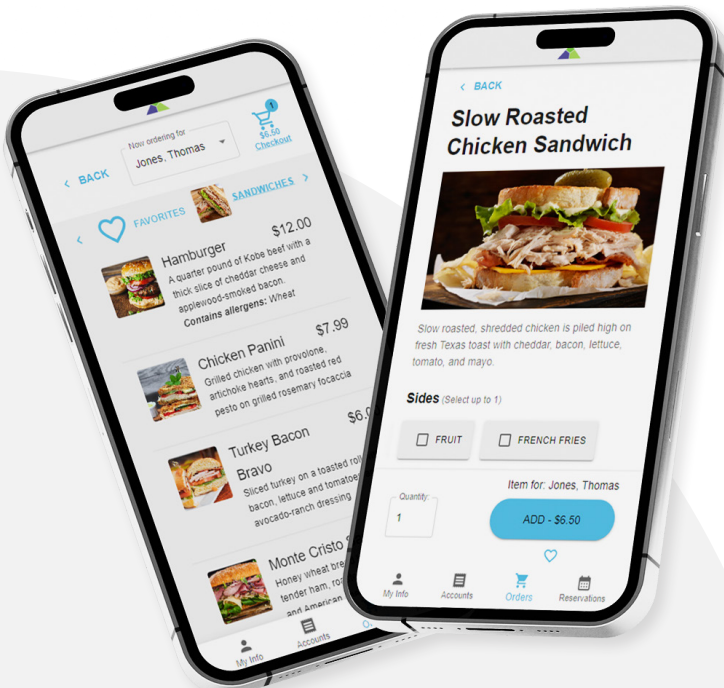
# Reservations

- Give residents flexibility and control while managing mealtime traffic
- Customizable features and availability limits to fit your communities needs
- Special requests and configurable notification settings available
- Utilize across campus for increased participation, improved resident experience, and improved planning
- Integrates into existing community portals, simplifying resident access



# Online Ordering

- Flexibility and convenient for staff and residents
- Include images of plated items for easy identification
- User-friendly design with familiar layout
- Menus pull from same database as existing POS system, with options to customize availability
- Utilize for non-dining needs, such as maintenance or grocery orders



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 **FullCount**  
A 365 Retail Markets Company