

Embrace Medical on Crown

479 Crown Street, West Wollongong NSW

Phone: (02) 4288 8807 | Online Appointments: Via our website

Opening Hours: Monday – Friday - 8:00 am – 5:00 pm

After-Hours Service: (02) 4228 5522

Our Practice

At Embrace Medical on Crown, we're a full-service general practice offering dedicated care through every stage of life. We take time to listen, understand, and care for you as a whole person — ensuring your health journey always feels supported and understood.

Our doctors

- Dr Maris Nguyen
- Dr Kate McCullough
- Dr Rebecca Goodman
- Dr Hayley Glasson
- Dr Priya Goyal

Allied Health Providers

- Clementina Velasco – Women's Circle Facilitator
- Abbey Hamilton – Dietitian
- Nancy McLean Perinatal Massage
- Jessica Kent – Mental Health Social Worker
- Kayla Morosin Physiotherapist- Women's Health

Practice Services

Embrace Medical is a full-service general practice dedicated to supporting individuals and families through all stages of life.

Our services include:

Family medicine and general healthcare for all ages

Infant and child health services

Chronic disease management and long-term support

Mental health support and ongoing care

Women's health, contraception, and reproductive care

Preventive health, screenings, and check-ups

Pregnancy care, postnatal support, and perinatal wellbeing

Home visits for eligible patients

Beyond our clinic walls, we're active in the community — sharing helpful resources, staying connected through social media, and making health information approachable and empowering.

All Services

General Practice

Antenatal Shared Care - Pregnancy and Pre-conception Planning - Preparation for Parenthood - Perinatal Care - Menopause Care - Home Visits - Medical Termination of Pregnancy - Contraception (including Hormonal IUD and Implanon)

Embrace Signature Consults

Breastfeeding - Sleep Support - Parental Wellbeing - General Support

Allied Health

(General and Perinatal) - Mental Health Social Work - Dietetics

Embrace Studio

Connected Consults (Possums/NDC Mother's Group) - Women's Circles - Drop-in Breastfeeding Support

Practice Fees

At **Embrace Medical on Crown**, good healthcare takes time — time to listen, reflect, and provide thoughtful care.

Our **fees are time-based**, ensuring unhurried, high-quality consultations.

(Some appointment types and procedures have specific fees.)

Payment Options:

- Payment is due at the end of your consultation.
- Accepted: EFTPOS (Visa & Mastercard only) or Direct Deposit.
- **Medicare Rebates:** Can be processed instantly to your debit card or sent to your nominated bank account.
American Express is not accepted.

On-site Health Services

Southern IML Pathology — conveniently located within the practice.

Hours: Tuesdays & Thursdays - 9:00 am – 12:00 pm

Communication

Appointments can be made **online** or by **phoning reception** during business hours.

If your test results require urgent attention, our team will contact you promptly to arrange a consultation.

We support preventative health care and offer reminder notices for follow-ups and health checks.

If you do not wish to receive reminders, please notify reception.

Patient Health Information

Your medical record is a **confidential document**.

We strictly maintain the security of all personal health information, ensuring access only by authorised medical practitioners, in full compliance with the **National Privacy Principles**.

Artificial Intelligence

Embrace Medical on Crown may use Artificial Intelligence to assist with administrative workload.

The contracted doctors use **AI Medical Scribe** (speech-to-text dictation software) during consultations to improve documentation efficiency and accuracy.

Feedback and Complaints

We value your feedback and believe it helps us continuously improve.

You are welcome to complete a general feedback questionnaire or contact us directly via email at:

info@embracemedical.com.au

Embrace Medical on Crown — caring for you and your family through every chapter of life.