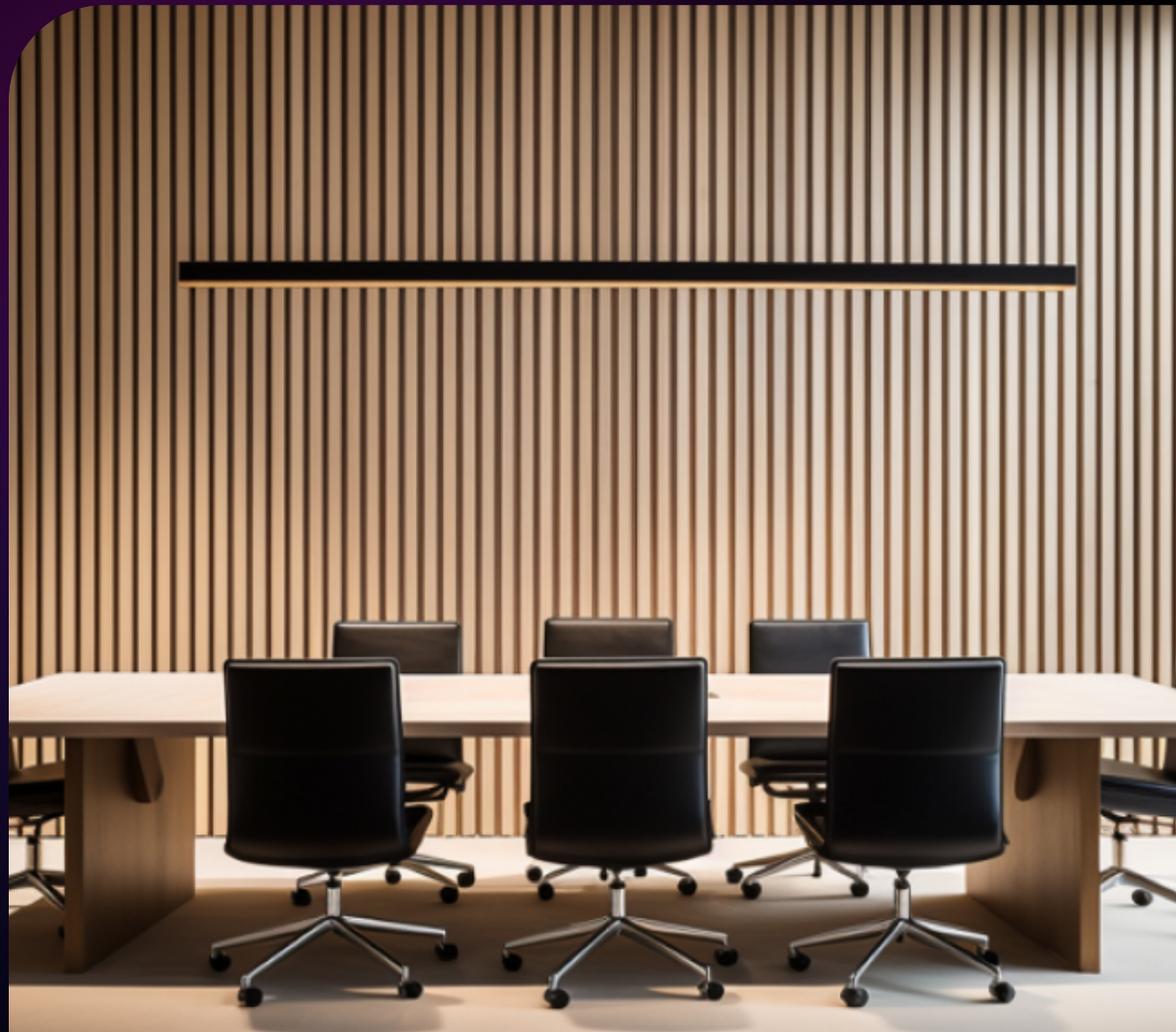


Customer Story

One of the world's largest law firms maintains the confidentiality of client documents

Discover how Cyberhaven helped this law firm protect client data, achieve better data management, and gain visibility into data flows.





Overview

Why one of the world's largest law firms uses Cyberhaven

Customer Challenges

As a law firm, most of the data this customer manages is sensitive in nature. Detailed context is required to understand which pieces of sensitive data are the most important to secure.

Cyberhaven's Benefits

- 1 Protect client documents that don't contain any text pattern or file tag/label
- 2 Understand the flow of data within the firm and the unknown risks
- 3 Put controls in place to protect client data and the firm's reputation

Executive Summary

With Cyberhaven, the law firm's security team gained more granular analysis about the types of sensitive data within their environments—and were able to create detailed remediation responses around the behaviors they didn't want to occur in their environments.

”

Cyberhaven beat everyone else in security to the punch with data lineage. Being able to surface critical content without having to painstakingly configure alerts has turned me into a zealot for this technology.”



Chief Security Officer
Large Law Firm

The Challenge

How to classify data that contains no keyword or RegEx pattern

This law firm handles countless confidential documents for its corporate clients. These documents are distinct in nature, and cannot be easily classified using standard keywords or RegEx patterns. The uniqueness posed a challenge—most content-based classification tools yielded high false positive rates when trying to secure these files.

The sheer volume of files processed by this customer made manual tagging by employees a non-viable solution. Not only was manual tagging time-consuming, but it was also prone to human error, and posed a considerable risk to the security and integrity of the documents. The law firm faced a complex dilemma: How could they ensure robust protection of their unique and sensitive client documents without dealing with false classifications or the unreliability of manual file tagging?



Cyberhaven changes how data is protected—starting with how it's classified

With Cyberhaven, the law firm's security team gained more granular analysis about the types of sensitive data within their environments—and were able to create detailed remediation responses around the behaviors they didn't want to occur in their environments.

Cyberhaven delivered results in the following key areas:

Accurately classify client documents

Cyberhaven leverages data lineage, going beyond mere content analysis, to accurately classify client documents. This advanced approach reduces misclassifications, ensuring that sensitive information is consistently recognized and adequately protected—setting a new standard in data security.

Quickly resolve internal investigations

The law firm employs Cyberhaven to expedite internal investigations. Utilizing complete data histories, they ascertain user actions prior to incidents and trace the data's origin. This clarity streamlines resolutions and illuminates data access pathways, enhancing overall security measures.

Achieve better data cycle management

The law firm harnesses Cyberhaven's data classification to enhance data lifecycle management. By understanding data origins and interactions, they streamline storage, access, and archival processes, ensuring information is effectively managed and protected throughout its entire lifecycle.

Gain visibility into where data flows

Cyberhaven provides unparalleled visibility into unknown data realms. It uncovers "unknown unknowns," illuminating concealed storage spots and erratic data flows, revealing latent risks, and enabling a comprehensive understanding of data movement and vulnerabilities within the firm.



Securing the future with data history

By classifying sensitive information with deep data lineage and going beyond surface-level content analysis, Cyberhaven helped one of the world's largest law firms secure their corporate clients' data—and their global reputation.

cyberhaven.com