

About us | Mo matou

We are not just any healthcare provider, we are committed to making a positive impact on people's lives. At Phoenix Healthcare, we believe in a holistic and patient- centric approach, ensuring everyone receives the best care tailored to their specific needs.

In this role you, will not only be a support system but also a catalyst for a more fulfilling life for our clients. If you have experience in aged care, rehab, mental health, disability support and in safely using hoists and lifting equipment, this could be your chance to shine.

We're looking for part-time and casual Support Workers to join our team! These roles require broad availability six days a week, to support clients in their homes and out in the community. Because of the nature of the work, we welcome applications from people living in Lincoln, Oxford and Rangiora or surrounding areas.

Hours and Days of Work

We have several clients requiring support across Christchurch and surrounding areas. Please indicate in your CV or cover letter which location(s) you are applying for.

Lincoln Client:

- Morning and evening shifts required.
- Monday, Wednesday, Friday — **10:00am to 5:00pm.**
- **21 guaranteed hours per week.**

Oxford Client:

- Evening and weekend availability required.
- Monday and Tuesday — **9:00am to 7:00pm.**
- **10 guaranteed hours per week.**

Rangiora Client:

- This is a complex care client requiring bowel cares. Previous experience is preferred, however full training will be provided.
- Morning shifts required.
- Monday, Tuesday, Friday, Saturday between **7:15am to 12:45pm**
- **15 guaranteed hours per week**

Central Christchurch Client – Casual Experienced Support Workers:

- These are complex clients requiring bowel and spinal cares

- Casual - mornings, afternoons, and night shifts available
- Choose shifts that suit your lifestyle — ideal for balancing work and personal commitments
- NZQA Level 4 and experience supporting clients with spinal cord injuries

About the role | Mo te tunga

What does a Support Worker do?

With Phoenix Healthcare, your responsibilities will encompass a wide range of essential tasks from:

- Household Management (cleaning and meal preparation)
- Community Integrations
- Giving medications
- Personal Care Assistance (showering, dressing, toileting and bowel and bladder care)

Benefits of Working at Phoenix Healthcare Group

When you join our team of Community Support Workers, it comes along with the following benefits:

- Competitive pay between \$23.50 and \$29.10 per hour, reflecting your skills and dedication.
- Reimbursement of travel between clients.
- Be paid time and a half when working on Public Holidays and a day in lieu.
- Earn recognized NZQA qualifications in Health and Wellbeing.
- Client specific trainings from our dedicated Support Worker Trainer to equip you with the skills needed to meet your clients' needs.
- Enjoy a favorable staff-to-person ratio, facilitating more personalised support.
- Consistent guidance from our Trainer for career pathways discussions.

About you | Mohou ake

At Phoenix Healthcare, what truly matters is your compassion and approach. Whether you come with a wealth of experience as a Support Worker seeking a new direction or are exploring a career where your genuine enthusiasm and compassion for assisting

others can have a meaningful impact on people's lives, we welcome you. To thrive in Support Working role, you will be:

- Be able to start immediately (must be living within Ashburton or surrounding areas).
- A minimum Level 3 qualification in Health and Wellbeing, or an equivalent from another country, is beneficial but not essential. We also welcome applicants who may not hold formal qualifications but have relevant previous experience.
- Previous experience with Spinal Cord Injuries is advantageous but not essential.
- Experience with complex care patients is desired but not mandatory.
- Good spoken English
- Ability to pass a police vet.
- A full NZ Driver's License and a reliable vehicle
- Having a current First Aid Certificate is a bonus, and if you don't have one, we can help you obtain it.
- Flexibility opens doors to more shifts! We have a variety of shifts (including covers, sleepovers, wake overs and weekend shifts)

Please note that the 90-day trial period will apply to any successful applicant who has not previously worked for Phoenix Healthcare Group.

To apply please complete our application form:

[Phoenix Healthcare Application](#)