

About us I Mo matou

We are not just any healthcare provider, we are committed to making a positive impact on people's lives. At Phoenix Healthcare, we believe in a holistic and patient- centric approach, ensuring everyone receives the best care tailored to their specific needs.

About the role I Mo te tunga

We are seeking part-time and casual Community Support Workers across Christchurch, Rangiora, Lincoln, and Oxford to support our complex care clients across a range of shifts, including mornings, afternoons, wakeovers, and sleepovers.

Please outline in your cover letter whether you are seeking casual or part-time employment, and specify which shifts you are available to work.

This is not a standard support work role. You will provide highly specialised care to clients living with complex health conditions in their own homes and communities.

In this role, you will be both a trusted support system and a catalyst for a more fulfilling life for our clients. If you have experience in aged care, spinal or traumatic injuries, rehabilitation, mental health, disability support, and the safe use of hoists and lifting equipment, this is an opportunity to truly make a difference.

What does a Phoenix Healthcare Support Worker do?

The support you provide will include:

- Personal Care Assistance (showering, dressing, toileting and bowel and bladder care)
- Giving medications
- Community Integrations
- Household Management (cleaning and meal preparation)
- Helping clients live their best life by supporting them to achieve their personal goals

Benefits of Working at Phoenix Healthcare Group

When you join our team of Community Support Workers for complex care clients it comes along with the following benefits:

- Competitive pay between \$24.78 and \$29.10 per hour reflecting your skills and dedication.
- Reimbursement of travel between clients.
- Be paid time and a half when working on Public Holidays and a day in lieu.
- Earn recognized NZQA qualifications in Health and Wellbeing.
- Client specific trainings from our dedicated Support Worker Trainer to equip you with the skills needed to meet your clients' needs.
- Enjoy a favorable staff-to-person ratio, facilitating more personalised support.
- Consistent guidance from our Trainer for career pathways discussions.

About you | Mohou ake

At Phoenix Healthcare, what truly matters is your compassion and approach. Whether you come with a wealth of experience as a Support Worker seeking a new direction or are exploring a career where your genuine enthusiasm and compassion for assisting others can have a meaningful impact on people's lives, we welcome you.

To thrive in Support Working role, you will have:

- A minimum Level 3 or 4 qualification in Health and Wellbeing (or an equivalent qualification from another country) is beneficial but not essential. We also welcome applicants with relevant experience who may not hold formal qualifications. If you currently hold a Level 2 Health and Wellbeing qualification and are working towards, or considering enrolling in, a Level 3 qualification, we also encourage you to apply.
- Good spoken English.
- Ability to pass a police vet.
- A full NZ Driver's License and a reliable vehicle.
- Having a current First Aid Certificate is a bonus, and if you don't have one, we can help you obtain it.

- Flexibility opens doors to more shifts! We have a variety of shifts (including covers, sleepovers, wake overs and weekend shifts).

Please note that the 90-day trial period will apply to any successful applicant who has not previously worked for Phoenix Healthcare Group.

To learn more about the Phoenix Healthcare Group, please visit:
www.phoenixhealthcare.co.nz