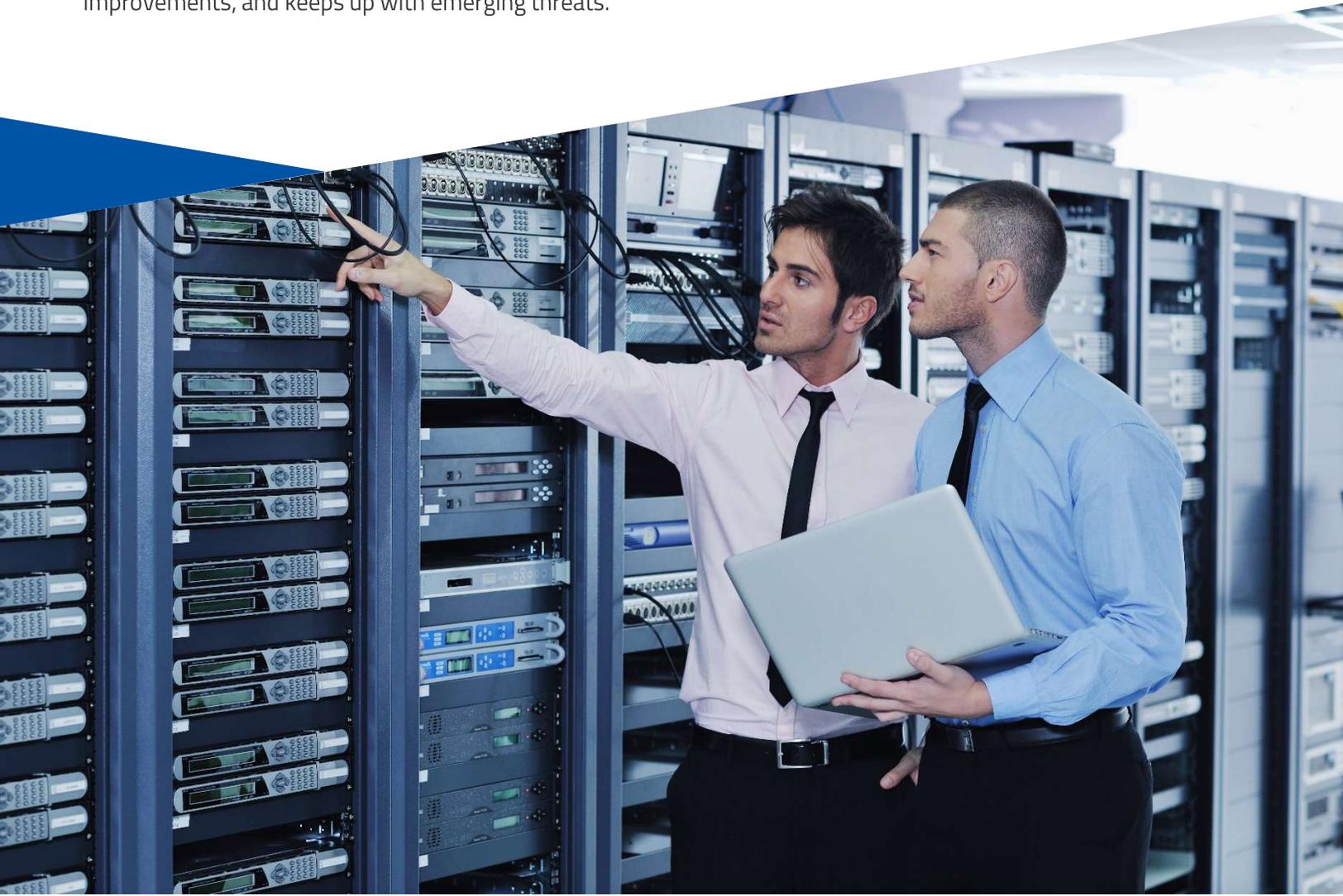# AllSafeIT
Managed Total

AllSafeIT Managed Total

Comprehensive IT Support

At AllSafe IT, our Mission is to **make downtime obsolete** to give you and your team their time back.

Our Managed Total IT Services provide you with a comprehensive suite of proactive solutions to streamline your technology infrastructure and boost your organization's performance. This allows your team to remain focused on day-to-day operations, while our team monitors your network, implements improvements, and keeps up with emerging threats.

With our expert team of IT professionals by your side, you can wave goodbye to the headaches of managing complex systems and focus on what really matters—growing your business. We offer a range of customizable services tailored to your unique needs, ensuring seamless operations and optimal security.

AllSafeIT Managed Total

All Bases Covered

AllSafe IT's Managed Total provides a holistic approach to managing your IT infrastructure.

From strategic planning to proactive monitoring, cybersecurity to cloud solutions, we've got you covered at every step of the way. Say goodbye to fragmented IT support and hello to a seamless, integrated experience.

- ✓ Virtual CIO – Executive IT Leadership
- ✓ Security Management
- ✓ 24x7 Help Desk Phone Support
- ✓ Remote and Onsite Support
- ✓ State of the Art Ticketing System
- ✓ iPhone, Android, or Smartphone Support
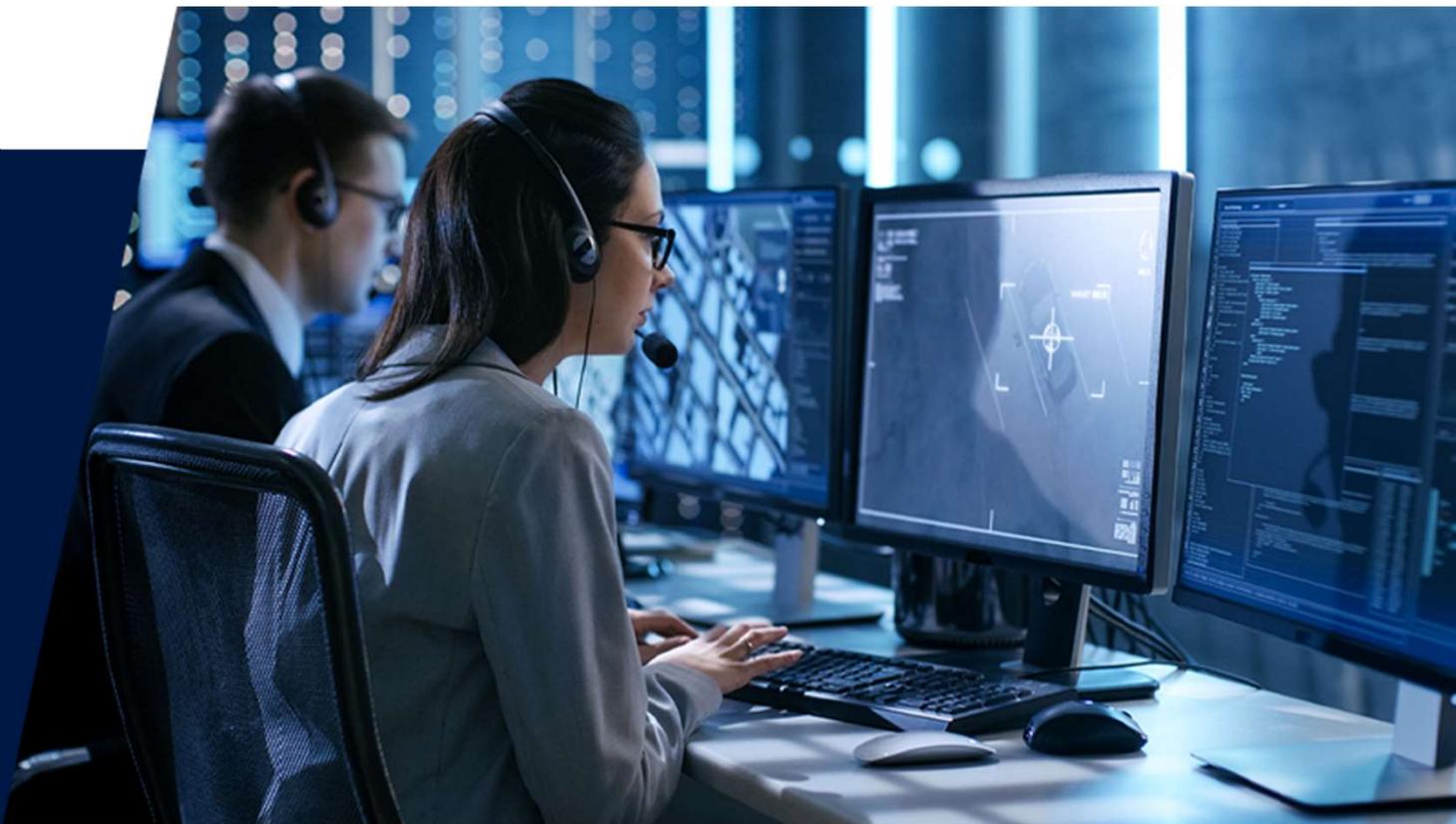- ✓ Complete Network Administration

AllSafeIT Managed Total

Proactive IT Support

AllSafe IT's comprehensive suite of services ensures that all aspects of your IT ecosystem are optimized, from hardware and software to networks and data protection. We proactively identify and address potential vulnerabilities, so you can focus on what you do best—running your business.

Rest easy knowing that your IT environment is constantly monitored, updated, and protected. Our 24/7 support keeps your systems running smoothly, minimizing disruptions and maximizing uptime.

- ✓ 24 x 7 x 365 Network Monitoring
- ✓ Server Monitoring and Crucial Services Alerting
- ✓ Firewall updates and monitoring
- ✓ Backup monitoring and test restores
- ✓ Application Updates
- ✓ Disk Cleanups
- ✓ Scheduled System Performance Optimization
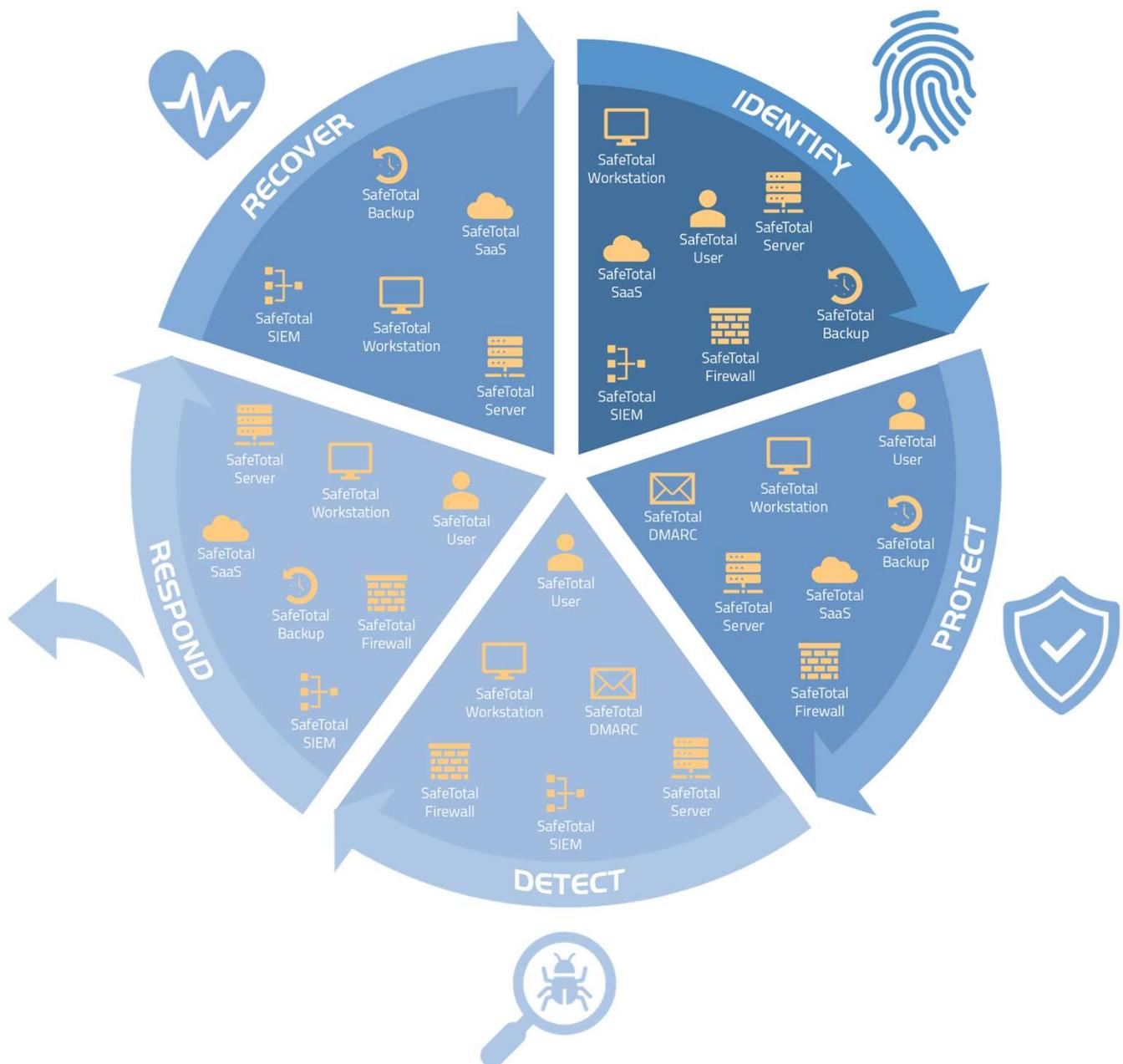- ✓ Managed Windows Updates and Patch Management

AllSafeIT Managed Total

Aligned with NIST

AllSafe IT's SafeTotal cybersecurity solutions are aligned with the National Institute of Standards and Technology (NIST) framework.

The five NIST functions represent the primary pillars of a successful and holistic cybersecurity program.

AllSafeIT Managed Total

Multiple Office Locations

With multiple office locations across the country, including our headquarters in beautiful Pasadena, CA, we're able to provide top-notch IT services to clients all over the nation, including:

- Pasadena, CA (HQ)
- Phoenix, AZ
- Las Vegas, NV
- Atlanta, GA
- Washington, DC,
- Morristown, NJ
- Tijuana, Mexico

But what really sets us apart is our deep knowledge of the Greater Los Angeles area. Our Pasadena office serves as our hub for the region, and our team members are intimately familiar with the unique challenges and opportunities facing businesses in this vibrant and dynamic part of the world.

Our Technology Partners

At AllSafe IT, we understand that technology is constantly evolving, which is why we've partnered with some of the biggest names in the industry to bring you the most cutting-edge solutions available. Our technology partners include Microsoft, Apple, Sophos, RingCentral, and Datto - industry leaders that provide the highest quality products and services in their respective fields.

We work closely with our partners to ensure that we're always up-to-date on the latest developments and innovations, so that we can bring you the best possible solutions for your business. Trust us to provide you with the technology you need to stay ahead of the game and achieve your goals.

With our partnerships, we're able to offer you the most comprehensive and effective IT solutions available on the market today.

Industry Recognition

AllSafe IT is proud to have received industry recognition and awards as a top managed service IT and cybersecurity provider. These accolades are a testament to our commitment to providing our clients with the highest level of service and expertise.

Our team has been recognized by leading industry publications and organizations for our dedication to delivering top-notch IT solutions and outstanding customer service.

Our focus on customer satisfaction has also earned us numerous positive reviews and ratings from our clients, making us one of the most reviewed cybersecurity companies in the industry. We're proud to have earned the trust and loyalty of our clients, and we strive to exceed their expectations every day.

AllSafeIT Managed Total

Happy Clients

We pride ourselves on providing exceptional IT solutions and support to businesses of all sizes and industries. Our focus on customer satisfaction has earned us a reputation as a trusted and reliable partner, and we're honored to have received positive feedback from so many of our clients.

" For over a decade, AllSafe IT has provided an excellent service. The downtime has been minimal, and the team has stood out for their responsiveness and adaptability — they can solve problems quickly and efficiently."

- CEO (Industry: Hospitality)

" AllSafe IT is an effective IT partner who has helped improve the company's customer service and contributed to the smooth transition to MS Teams. They are prompt in fixing issues, leading to a seamless workflow."

- COO & Administrator (Industry: Healthcare)

" AllSafe IT is quick to respond and provide top-notch assistance on IT-related issues. They provide cost-effective IT support and insights, allowing the client to cut down their costs in many ways. They go above and beyond, working onsite when needed to provide a more hands-on solution."

- Senior Director of Operations (Industry: Entertainment)

" With AllSafe IT's help, the company has passed multiple audits from third-party entities. The team's workflow is highly effective. They facilitate status calls and inform the client of their progress. Their resources are highly flexible, friendly, and helpful."
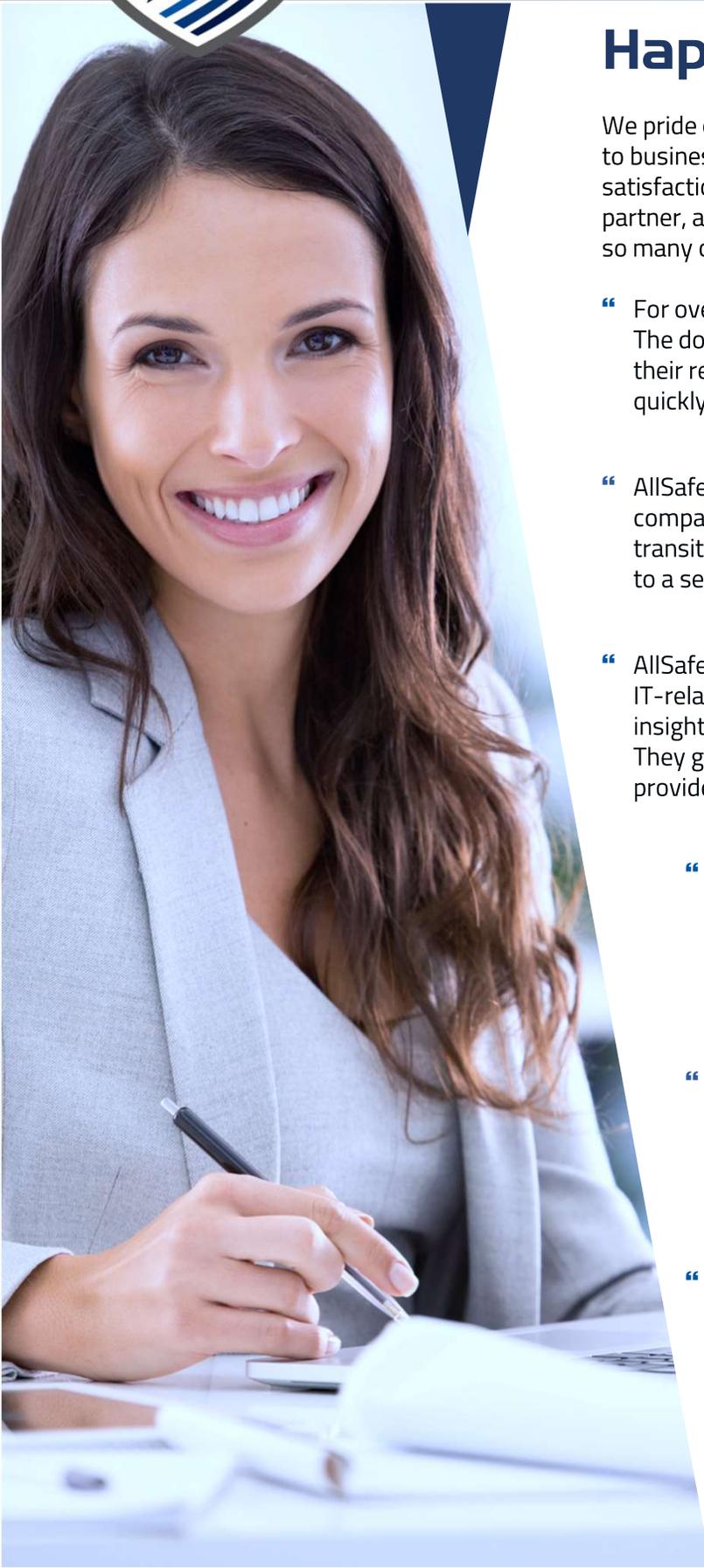
- Operations Manager (Industry: Media)

" My laptop had a severe malfunction that made it unusable. AllSafeIT was very responsive and had me set up with a new computer by the end of the day. Turned a major problem into a minor one."

- Senior Financial Analyst (Industry: Manufacturing)

" My experience with AllSafeIT is always a great one. The immediate attention to a submitted ticket on the same day let me know that AllSafe is really on top of their things. Great job everyone!"

- Program Assistant (Industry: Non-Profit)

AllSafeIT Managed Total

100% No Hassle Guarantee

We guarantee that we will be able to detect, diagnose, and PREVENT any type of network problem from escalating into downtime. If by some odd chance your network goes down, if you get a virus, a hacker invasion, or any other problem that requires clean up and fixing, we will do all of the work necessary to restore your network back to full speed with no additional service fees to you.

AllSafeIT Managed Total

About AllSafeIT

- ✓ Founded with a primary goal in mind: to help businesses grow and succeed through the proper use of technology
- ✓ 15+ years of experience in the IT industry.
- ✓ 30 employees growing, including 22 certified technicians specializing in Microsoft, Apple and Linux systems.
- ✓ Partnered with industry leading companies to deliver best-in-class solutions

Our Mission & Values

AllSafe IT's mission is to *make downtime obsolete* - so you can focus on your business.

Our values are deep principles and standards for how we conduct our business:

- ✓ Good Character
- ✓ Deliver WOW
- ✓ Pursue Growth
- ✓ Create Fun
- ✓ 100% Teamwork

AllSafeIT Managed Total

	SUPPORT PACKAGE	WORRY FREE FOUNDATION	WORRY FREE TOTAL
ALL BASES COVERED			
Virtual CIO – Executive IT Leadership			✓
Security Management			✓
24x7 Help Desk Phone Support	9-6 PM PT	9-6 PM PT	✓
Unlimited Remote and Onsite Support	10/25/50 Hour Packages	10 Hours/Month	✓
State of the Art Ticketing System		✓	✓
iPhone, Android, or Smartphone Support		✓	✓
Commercial Anti-virus Software			✓
24 x 7 x 365 Network Monitoring		✓	✓
PROACTIVE PSUPPORT			
Backup Monitoring and Test Restores			✓
Application Updates			✓
Disk Cleanups			✓
Scheduled System Performance Optimization			✓
Server Monitoring and Crucial Services Alerting		✓	✓
Firewall Updates and Monitoring		✓	✓
Windows Updates and Patch Management		✓	✓
VENDOR MANAGEMENT			
Business Applications Management – Microsoft 365, Google Workspace, Quickbooks			✓
Internet Service Providers			✓
Website Maintenance Companies			✓
Printers and Copiers			✓
VOIP and Phone Systems			✓
Insurance and Cyber Liability			✓