

## Requesting Support

*Print out this guide and keep it at your desk for a quick reference.*



### AllSafe App★

AllSafe App > Open a Ticket



### Chat

AllSafe App > Chat

*\*Available if your company has live chat enabled*



### Email

helpdesk@allsafeit.com



### Call

(888) 400-2748

*\* For urgent/emergency requests*



### After Hours

1. Call (888) 400-2748
2. Notify the on-call technician that your request is urgent and you require emergency support