

Terms and Conditions – Summit Automation Group

Last Updated: December 20, 2025

1. Services

Summit Automation Group provides AI-powered automation services including chatbots, virtual assistants, lead qualification systems, scheduling integrations, and workflow automation. Services are provided on a month-to-month basis and may include a one-time setup fee.

2. No Guarantees

We make no guarantees regarding results, including lead volume, conversion rates, or revenue. AI systems are probabilistic and may produce imperfect or unexpected outputs.

3. Client Responsibilities

Clients are responsible for compliance with all applicable laws and for reviewing and approving all AI outputs prior to use. AI-generated content should not be relied upon as legal, financial, or professional advice.

4. Fees & Billing

Services are billed monthly, plus any applicable one-time setup fees. All fees are non-refundable unless otherwise agreed in writing.

5. Intellectual Property

Summit Automation Group retains ownership of all proprietary systems, templates, and frameworks. Clients receive a limited, non-transferable license to use services while their subscription remains active.

6. Limitation of Liability

To the maximum extent permitted by law, our total liability shall not exceed the amount paid by the client in the thirty (30) days preceding the claim.

7. Third-Party Services

Our services may integrate with third-party platforms. We are not responsible for the availability, performance, or policies of those services.

8. Termination

Either party may terminate services at any time. No refunds will be issued for partial billing periods.

9. Arbitration

Any disputes arising from these Terms shall be resolved by binding arbitration in accordance with the rules of the American Arbitration Association.

10. Governing Law

These Terms are governed by the laws of the Commonwealth of Virginia.

11. Contact

Questions regarding these Terms may be directed to trentknapp@summitgroupai.com.