

CLARIOS CARES

Clarios cares about the health of our employees and their families. That's why we offer a variety of programs and resources to help you and your family track, manage, and improve your overall wellness—including physical, emotional, and financial health.

Most of the programs listed here are offered at no additional cost to employees, spouses, and, in some cases, dependents and extended family. Some programs require enrollment in a Clarios medical plan.



Physical Health

Rightway Health Guide

Rightway is an easy-to-use resource that pairs you with your very own health guide who helps you get the best care without overpaying—and it's completely **FREE**. Your health guide can:

- Answer health care questions
- Help you find a doctor
- Schedule your appointment
- Provide cost estimates and lower-cost options
- Dispute a bill from your doctor

And much more!

To connect with your health guide, download the Rightway app on the App Store or Google Play, call **833-543-4846**, or go to member.rightwayhealthcare.com.

Teladoc Virtual Health Care

Teladoc Health is available to employees and dependents enrolled in an Aetna medical plan and offers care from doctors and licensed health care professionals via phone or video.

Teladoc Primary Care services are available for a **\$0 copay**. You can receive virtual annual checkups, get lab orders, and referrals to in-person care.

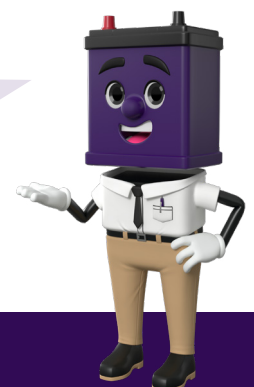
Teladoc 24/7 Care includes care for coughs, sinus infections, colds, and more for a low **\$10 copay**.

Other services, including dermatology and mental health, are also available for a **\$10 copay**.

Call **855-TELADOC** (835-2362) or register with your Aetna Member ID on teladochealth.com/primary360-aetna (click *Register Now*). Get the Teladoc app from Google Play or the App Store.

Questions?

Our Clarios Benefits Center is available to provide resources and answers to your medical and wellness questions. Scan the QR code, visit mybenefits.clarios.com, or call 866-898-2654.



You must be enrolled in an Aetna Medical plan to participate in the following programs.

2nd.MD – Expert Second Opinion

2nd.MD's expert team offers **FREE** one-on-one support to help you make medical decisions with confidence. A nurse will help you determine if a second opinion is needed and will gather your medical records, find the right specialist, and set up your video consultation when it's convenient for you, including nights and weekends. A specialist will review your information to help you determine the right course of care for thousands of conditions, such as cancer, heart disease, autoimmune issues, digestive/GI problems, and much more.

Scan the QR code, visit

[2nd.MD/aetna](https://2nd.md/aetna), or call 866-410-8649.



Virtual Physical Therapy

You and your eligible family members get **FREE** access to digital physical therapy for back and joint pain and a women's health pelvic floor program. Hinge Health will create a customized care plan just for you, and your dedicated health coach or physical therapist will guide you through exercise therapy in the Hinge Health app.

Visit hingehealth.com/find/aetna, enter "Clarios" and click "Get started" or call 855-902-2777. Be sure to have your insurance information.



Aetna Enhanced Maternity Program™

Get **FREE** information and support throughout your pregnancy. Speak with a nurse to learn what to expect with an at-risk pregnancy, before and after delivery, early labor symptoms, newborn care, and review treatment options. Call 800-272-3531 or text BABY to 66902 to get started.

Weight Loss for Life

Virta* is your path to sustainable weight loss and transforming your health—available at **\$0 cost**. Virta's personalized nutrition-first approach is rooted in science to help you lose weight and feel better. The program includes:

- On-demand support from an expert health coach
- Exclusive nutrition resources and recipes
- Digital weight scale that syncs with your phone

Individuals on a Clarios medical plan who utilize GLP-1 medications for weight loss must participate in the Virta program. Scan the QR code, visit

<https://go.virta.com/optumrx-wl> or call 719-215-4181.



* The Virta program is not available for individuals who have Type 2 Diabetes as the program is unable to provide the clinical oversight needed for safe use of weight loss prescriptions. If you have questions regarding your GLP-1 prescription for Type 2 Diabetes, please contact your prescribing physician.

Pharmacy Benefit Programs

If you're enrolled in an Aetna medical plan, get the most out of your pharmacy benefits with Optum Rx.

- **Optum Rx website or app:** Scan the QR code or go to optumrx.com and enter the information from your medical or pharmacy ID card to check drug prices, place a home delivery order, access and print a duplicate ID card, and more.
- **Optum Specialty Pharmacy:** If you take a specialty medication, receive helpful resources including easy and convenient prescription refills by phone or online, guidance and personalized support from an expert clinician, and access to a video series about specialty conditions. Call 855-427-4682 to get started.
- **Home Delivery:** If you take a medication regularly, save time and money with Optum Home Delivery. Order up to a 3-month supply, talk to a pharmacist 24/7, and get your medications delivered with free standard shipping. Submit your order at optumrx.com, in the Optum Rx app, or by calling 800-655-0208.



You must be enrolled in an Aetna Medical plan to participate in the following programs. Access begins January 1, 2027.

Carrum Health

Carrum Health is a benefit available to employees and dependents **(age 18+)** enrolled in a Clarios Aetna medical plan. Carrum provides access to a network of leading doctors, surgeons, cancer specialists, and treatment centers across the country for planned, non-emergency services such as cancer treatment, heart procedures, orthopedic and spine surgery, digestive care, bariatric surgery, and substance use treatment. Carrum also offers personalized support through dedicated Carrum Health Care Specialists who will help coordinate care, schedule appointments, answer questions, and provide guidance throughout the treatment journey.

For eligible services received through Carrum, those enrolled in the HD1 or HD2 medical plans must first satisfy the reduced IRS-required deductible (\$1,750 for individual coverage or \$3,500 for family coverage). Amounts paid toward this deductible count toward the overall medical plan deductible, and once met, eligible Carrum services are covered at no additional cost. Employees enrolled in all other Aetna medical plans pay \$0 for eligible Carrum procedures and related services.

Digbi Health

Digbi Health is a **FREE** personalized virtual health program available to employees and dependents **age 18+** who are enrolled in a Clarios Aetna medical plan. The program uses genetics and gut microbiome science to support **weight management, digestive health, diabetes management, and other chronic health conditions**. Participants receive at-home DNA and microbiome testing, customized nutrition recommendations, one-on-one health coaching, digital tools, and ongoing support to help improve health outcomes by addressing the root causes of chronic conditions.

Galleri® Multi-Cancer Early Detection Test

Galleri® is a multi-cancer early detection blood test available to employees and dependents **age 50+** who are enrolled in a Clarios Aetna medical plan. Using a single blood draw, Galleri screens for a shared cancer signal across more than 50 types of cancer, including many cancers that do not have recommended screening options today. This test is intended to complement, not replace, routine preventive screenings and can provide proactive health information to support earlier detection and informed conversations with your healthcare provider. The Galleri test costs \$800. Clarios will cover 50% of the cost, and employees/dependents are responsible for the remaining \$400.

Upland Advocacy

Upland Advocacy provides confidential support for employees and dependents who are enrolled in a Clarios Aetna medical plan and are facing large or unexpected medical expenses. Experienced advocates work directly with hospitals, healthcare providers, and debt collectors to help reduce or eliminate eligible medical bills, assist with care not covered by insurance, and address situations where healthcare costs may delay needed treatment. This **FREE** service is designed to help navigate healthcare expenses and reduce financial stress.



Aetna – 24-Hour Nurse Line

Employees and dependents covered under an Aetna medical plan have access to a **FREE** 24-Hour Nurse Line. Nurses can answer your health questions and try to help you decide whether you should go to the emergency room or an urgent care center or make an appointment with your doctor. You can also call the 24-Hour Nurse Line whenever you or your covered family members need answers to health questions about:

- Asthma
- High fever
- Rashes
- Sore throats
- Cuts or burns
- And much more

Need help? Call the 24-Hour Nurse Line at **800-556-1555**.

Emotional Health

Aetna Resources for Living – Employee Assistance Program

All employees automatically have **FREE** access to Aetna Resources for Living, our Employee Assistance Program (EAP). This program provides unlimited professional, confidential telephonic counseling services or up to six face-to-face sessions to you and your household members at no cost. The EAP can help you resolve personal issues and problems before they affect your health, relationships, and work performance. This program is available 24 hours a day, 365 days a year for confidential counseling, referral, and follow-up services for issues such as:

- Aging parents
- Substance abuse
- Financial issues
- Stress, anxiety, or depression
- Marital or family problems
- Legal problems

Call **833-408-2813**, scan the QR code, or go to resourcesforliving.com (**Username:** Clarios **Password:** EAP).



Financial Health

Accelerated Death Benefit

If you or a covered dependent are diagnosed with a terminal illness, you may be eligible for the Accelerated Death Benefit through your Lincoln life insurance plan. This feature lets you take out up to 75% (up to the maximum amount allowed per your policy) of your life insurance benefit to help pay for expensive doctor bills or other everyday costs. It is important to know that taking this money means your beneficiary will get less money later.

Please note, the receipt of an Accelerated Death Benefit may be taxable. A covered employee should consult a tax consultant or legal advisor before applying for an Accelerated Death Benefit.

To ask about filing an Accelerated Death claim, call the Clarios Benefits Center at **866-898-2654**.

EyeMed Discount Programs

If you're enrolled in our Vision plan, get the most out of your benefits with these programs:

- **LASIK discounts:** Get savings of up to \$1,000 on LASIK procedures at LasikPlus®, TLC Laser Eye Center, and The LASIK Vision Institute, a free LASIK exam, and 15% off standard LASIK prices or 5% off promotional LASIK prices at providers in the U.S. Laser network.
- **Sunglasses discounts:** Discounts include \$20 off any sunglass purchase, \$50 off any \$200+ sunglass purchase at Sunglass Hut retail locations, and 20% off non-prescription sunglasses at participating in-network providers.

Call **866-723-0513**, scan the QR code, or log in to eyemed.com/member for more details about LASIK and sunglasses discounts.



Amplifon Hearing Aid Discounts

Get an average of 66% savings off hearing aids at thousands of convenient locations nationwide, 1 year of follow-up care, warranty protection, and more.

Call **877-203-0675** or log in to eyemed.com/member for more details about the Amplifon hearing aid discounts.

Aetna Resources for Living: Online Will

Create your own will online for **FREE** by using your legal and financial benefit. The online will program enables you to select from several will formats and choose the one that applies to your personal situation and needs. Wills are state-specific. Online will preparation is private and secure.

To get started, call **833-408-2813** or go to resourcesforliving.com (**Username:** Clarios **Password:** EAP).

Survivor and Beneficiary Support Services

Losing a loved one is incredibly difficult, and managing the details that follow can feel overwhelming. To support you through these moments, we have partnered with TenCode Benefits.

TenCode will provide assistance to help employees and beneficiaries navigate the complex tasks associated with the passing of a loved one, allowing you to focus on what matters most. Acting as a dedicated single point of contact, TenCode coordinates all company-sponsored benefits, including the filing of life, accident, and terminal illness claims. They will also assist with next steps with regards to health benefits, 401(k) plans, and COBRA.

Beyond simplifying insurance claims, the counselors assist beneficiaries with sensitive personal administrative tasks, such as notifying Social Security, contacting credit agencies, and closing bank or social media accounts. In the event of a covered death, TenCode will automatically reach out to the corresponding beneficiary to help.

To report the passing of a dependent covered under the Spouse Life or Child Life plan, contact the Clarios Benefits Center at **866-898-2654**. TenCode will reach out to you as soon as possible.

Fidelity Programs/Features

- **Fidelity Planning Consultants** can assist in reviewing saving and investing strategy, discuss retirement income, and recommend next steps to consider, etc. Go to fidelity.com/go/financial-plans-tem or call 800-642-7131.
- **Fidelity Medicare Services** can help you learn the basics of Medicare and find the right plan. Go to medicare.fidelity.com/home for more information, or call 833-886-0033.
- **Retirement Toolkit** is available to help pre-retirees and recently retired employees make the move from saving to living. Go to fidelity.com/calculators-tools/retirement-calculator/overview.

Lincoln Financial Group Resources

Lincoln Financial Group can provide you and your family with help and support during life's challenges:

- **Lincoln FuneralPrep:** This online portal provides resources for both at-need planning and preplanning, including the ability to search for funeral homes, access market information, and view guides and checklists. You can also work with a funeral planning expert who can guide you through the preplanning process. Visit lincolnfuneralprep.com/gplife.
- **LifeKeys and EmployeeConnect:** These programs through GuidanceResources include services such as:
 - » Discounts on shopping and entertainment
 - » Protection against identity theft
 - » Online will preparation
 - » Guidance and support for your beneficiaries if they experience a loss, including grief counseling, financial and legal advice, and more
 - » Information and referrals on child and elder care, vacation planning, college planning, and more; legal information and referrals for family law and estate planning; and financial guidance on budgeting and short-term planning

To access these programs, visit guidanceresources.com, download the GuidanceNow app, or call 855-891-3684. First-time users enter Organization Web ID: LifeKeys.

- **TravelConnect:** Get dedicated support if you face an emergency while traveling, including travel arrangements for medical emergency evacuation, travel for companions and dependent children, and more. Visit myoncallportal.com and enter Group ID: LFGTravel123.