

House Rules

The Moritzhof Cultural Center is a sociocultural center for events, gatherings, and social and cultural participation, operated by ARTist! e.V..

We are a cosmopolitan institution committed to fundamental democratic values.

We reject all forms of discrimination. This includes, in particular, discrimination based on gender, gender identity, sexual orientation, skin color, ethnic origin, nationality, religion, age, disabilities, and/or social background. We reject any racist, extremist, anti-Semitic, homophobic, or transphobic remarks or behavior. We are committed to respectful and considerate interaction among guests and staff. These house rules are binding for all persons entering the Moritzhof. These house rules are also a binding part of the lease, employment, and usage agreements.



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1. Scope

The house rules apply to the entire Moritzhof Cultural Center building, including the pathways and open spaces that are part of the property. These house rules apply without restriction. By entering the building, a person acknowledges that the house rules are binding. The house rules are deemed to be agreed upon, in particular, when guests purchase a ticket for events that entitles them to visit our building and attend the events taking place here.

2. Right to Manage the Premises

2.1. ARTist! e.V. holds the sole right to manage the premises. During events taking place at the Moritzhof, this right may be delegated to other individuals (volunteers, full-time staff, and/or external event organizers). The right of ARTist! e.V. to manage the premises remains unaffected by this.

2.2. The person authorized to exercise the right to manage the premises is entitled to issue temporary or permanent bans from the premises and, if necessary, to enforce them in the event of a violation of the house rules. The exercise of the right to manage the premises must be exercised in good faith. Bans from the premises issued by ARTist! e.V. apply to all areas of the Moritzhof and also in the case of events organized by third parties. The person affected by the ban has the right to request that the ban be lifted. A written justification is required for the ban to be lifted. ARTist! e.V. will decide on a possible lifting of the ban within three months. The event organizers or the security and order maintenance personnel of the organizers, as well as external services (police, fire department) if applicable, are responsible for enforcing the house rules. Their instructions must be followed immediately.

2.3. Should the closure of rooms, buildings, and open areas be ordered for safety reasons, all persons present at the Moritzhof must comply with such requests without delay and, in the event of an evacuation order, leave the Moritzhof immediately.

3. Admission to Events

3.1. Admission to paid events is granted only upon presentation of a valid admission ticket or upon payment of the admission fee at the box office.

3.2. The provisions of the Youth Protection Act apply. For evening events, children and adolescents under the age of 16 are admitted only when accompanied by a parent or legal guardian.

3.3. To ensure the safety of the events, security personnel may be deployed under certain circumstances. The deployed personnel are authorized to check visitors and verify whether they are carrying any of the items listed in Section

4. Personal Belongings and Bags

Bags, personal items, and clothing such as coats, jackets, and capes may be inspected for their contents. If any items that could pose a threat to the event or to attendees are found, this will result in exclusion from the event. There is no entitlement to a refund of the admission fee. Depending on the nature of the event, the bringing of bags and similar containers may be prohibited under certain circumstances. The Carrying the following items is strictly prohibited:

- Weapons or dangerous objects, as well as items that, if thrown, could cause bodily injury to persons
- Aerosol cans, corrosive or staining substances, or pressurized containers for highly flammable or harmful gases, with the exception of standard pocket lighters
- Torches, poles, and sticks (except for assistive devices for people with disabilities)
- Fireworks, rockets, Bengal lights, smoke powder, flares, and other pyrotechnic items
- Laser pointers
- Mechanically and electrically powered noise-making devices
- Drugs as defined by the Narcotics Act
- Writings, posters, and other items intended to express racist, xenophobic, extremist, anti-Semitic, or inhuman views
- Video cameras or other audio or video recording devices for commercial use (unless prior consent has been obtained from the organizers)

If a guest refuses to consent to the security measures, they will not be admitted to the event or will be removed from it. The ticket price will not be refunded.

5. Denial of Admission

Admission to the event or the venue may be denied if:

- Persons are visibly under the influence of alcohol or drugs,
- Anti-constitutional, extremist, and/or racist symbols are being carried,
- individuals are visibly prone to violence or willing to incite violence,
- individuals visibly intend to disrupt the event or are carrying prohibited items,
- event attendees refuse to comply with screening measures,
- a local ban on entry is already in effect,
- official requirements or the safety of the event preclude admission.

The ticket price will not be refunded in any of the aforementioned cases.

6. Conduct

All attendees must conduct themselves in such a way that no person is harmed, endangered, or harassed. Furthermore, all attendees agree to respect the rights of other guests and to treat one another with respect.

7. Prohibited Conduct

It is not permitted to

- smoke inside the buildings
- disrupt the course of events and/or obstruct their proceedings
- record or film performances or events;
- distribute flyers or promotional material or offer/sell goods without the consent of ARTist! e.V. or the organizers,
- commit criminal or administrative offenses
- committing criminal or administrative offenses
- displaying extremist, racist, anti-Semitic, or discriminatory slogans, gestures, emblems, posters, or banners, or making corresponding statements
- climbing over barriers or entering areas not open to guests
- to use prohibited items or throw objects
- to start fires or set off fireworks, rockets, Bengal fires, smoke powder, sparklers, or other pyrotechnic devices
- to damage or deface structures or furnishings by painting on them or by any other means. Any form of property damage will be prosecuted.
- to harass others verbally, physically, or psychologically

8. Noise Level

Visitors are advised that music events may cause permanent damage to hearing. To reduce the risk of damage, we strongly recommend wearing “earplugs” or comparable hearing protection.

Parents/guardians must ensure adequate noise protection for their children. ARTist! e.V. and/or the event organizers reserve the right to deny admission if this requirement is not met.

9. Animals

Animals are not permitted in the event spaces. Exceptions, particularly for animals that assist people with disabilities, are possible upon prior arrangement.

10. Right to One's Own Image

If photographs, film, and/or video recordings are produced by Moritzhof staff, the event organizers, or commissioned companies for reporting or promotional purposes, the recording activity must not be obstructed or interfered with. All persons who enter or are present at the Moritzhof are hereby informed through these house rules of the taking of photographs, film, and video recordings. By entering the Moritzhof, those who are recognizable in such recordings consent to their use for both reporting and promotional purposes. If a person does not consent to this, they must inform the respective admission staff upon entering an event.

11. Disclaimer

ARTist! e.V. assumes no liability for guests' personal belongings left in the coat check. ARTist! e.V. is not liable for personal injury or property damage caused by third parties. It is likewise not liable for damages that occur at events not organized by it and that arise despite the fulfillment of its duty to ensure public safety and other obligations.

Magdeburg, February 2025

ARTist! e.V. / Kulturzentrum Moritzhof