

# 2023 Annual Report

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# Mission | Vision

- Mission: Removing the barrier to medical care with transportation on the ground and in the air.
- Vision: Compassionate care for those needing transportation to critical medical treatment.

# From the President and CEO

Looking back on this last year, I am humbled by the amazing support provided by our friends and donors that helped Mercy Medical Angels provide a record breaking 45,274 free trips to critical care for financially struggling families, Veterans, seniors, and children across the country. The Organization provided these trips to patients and their caregivers who live in all 50 states, in cities and in rural areas.

Not only did you help thousands of patients access care for their critical illnesses, you also helped lessen their financial crisis that typically accompanies an unexpected health crisis. Many of us are fortunate not to have had to deal with a critical diagnosis, so we don't realize the huge financial strain it puts on a patient and their family. Not only the staggering cost of treatment, but there is also usually a loss of the ability to work and its associated income.

After my career serving in the Navy, I have learned to respect and appreciate the ability of many individuals to work together as a Team to solve problems. You are very much a part of the Mercy Medical Angels Team. I am also honored to be able to work alongside the other outstanding members of this Team -- the volunteer Board of Directors, who all give so much of their time, talent and treasure, and the dedicated staff who work tirelessly to serve our in-need patients and their caregivers day in and day out. Every one of them is a hero in my eyes.

I wish I could say that the work is done, but we all see the ongoing struggles so many of our neighbors across the country are facing due to the economy and inflation. This is causing a surge in requests for transportation assistance as we have never experienced before. Know that I and everyone at Mercy Medical Angels are 100% committed to meeting this challenge, and with your continued support, I am confident that together we will rise to address this growing need.



Very Sincerely Yours,



RADM J.B. Godwin III, USN (Ret)



# Board of Directors

*The Mercy Medical Angels' volunteer Board of Directors establish effective governance and alignment of the Organization's identity, mission, values, and goals to ensure that no one in need is denied medical care because they can't afford transportation.*

## **Mercy Medical Angels** ***Board of Directors***

David Linton  
*Chair*

Col John Venable, USAF (Ret)  
*Vice-Chair*

James Borger  
*Treasurer*

Joyce Gardella  
*Secretary*

Maj Gen Jack Catton, USAF (Ret)  
Stephen Craven  
James Harry  
Stephen D. Juge, Esq.  
Gregory Lomax  
Bud Moeller  
Deborah H. Painter  
Virginia Rodriguez

## **Angel Wings for Veterans** ***Advisory Board***

GEN David M. Rodriguez, USA (Ret)  
*Chair*

Maj Gen Jack Catton, USAF (Ret)  
Deb Cox-Wood PhD, N.D.  
Stephen Craven

## **Angel Flight Mid-Atlantic** ***Advisory Board***

Kelly Murphy  
*Chair*

Stephen Craven  
Nevin Showman

### ***Emeritus***

Harry Beaver, M.D  
Col Rand Brandt, USAF (Ret)  
CMDR W. Taylor Grant USNR (Ret)  
C.R. (Bud) Harper  
John Jackson  
Col Norman E. Johnson USAF (Ret)  
Kenneth (Skipp) Maiden  
CAPT Thomas W. McMahon, USN (Ret)  
Patrick O'Boyle III  
Louis J. Sabatini



# By the Numbers



## IMPACT REPORT

July 1, 2022 - June 30, 2023

REMOVING THE BARRIER TO MEDICAL CARE WITH TRANSPORTATION ON THE GROUND AND IN THE AIR.

# 45,274

FREE TRIPS TO MEDICAL CARE  
FOR THOSE IN NEED

29,659

Cancer

10,059

Children

7,535

Veterans

15,110

Seniors

### HIGHLIGHTS

- 100% Fulfillment.
- 28% Increase in Free Trips Provided over Previous Year.
- More than 350,000 Free Trips Provided Since 1972.

Transportation Mode	Number of Trips	Miles Traveled
Commerical	3,357	2,111,134
Volunteer Pilot	565	97,687
Ground	41,352	425,844

Mercy Medical Angels | 101 West Main Street, Suite 1000 | Norfolk, VA 23510 | [www.MercyMedical.org](http://www.MercyMedical.org)

# Your Impact

*Mercy Medical Angels plays a vital role in ensuring that patients and caregivers have access to the care they need, even if they live far away from specialized medical facilities. By providing free transportation, MMA helps to remove the financial barrier to care and allows patients to focus on their health and recovery. Mercy Medical Angels unites with corporations, foundations and donors to make a lasting impact for those in need by providing patients and their families peace of mind -- and hope.*

“I have a rare brain disease called autoimmune encephalitis. Also, I suffer from migraines and epilepsy. The doctors in my Virginia hometown were unable to help, so I had to travel to see a neurologist who specializes in my conditions.” “The specialist, Dr. Fellus, is one of the best doctors in America who can treat my conditions. But he’s located in New Jersey, and I can’t afford to pay for travel. This is because I can’t work, due to my illness, and I’m on a very limited income.”



“I found out about Angel Flight Mid-Atlantic, a program of Mercy Medical Angels. They were able to help me by flying me to New Jersey for free. If it weren’t for them, I would not have been able to start life-changing treatment with Dr. Fellus. Words cannot describe my gratitude towards the volunteer pilots and the rest of the Organization.” “Everything was phenomenal. Thank you!” ~ Alyaa



Tasha’s fight with cancer began when she was diagnosed with Thymoma, a rare cancer that attacks the thymus gland. It can also trigger a severe auto-immune response and shortly after the initial diagnosis, doctors discovered that Tasha also had Graves’ disease. Her doctors determined that Tasha’s best chance at a better life was treatment at MD Anderson Cancer Center in Houston, Texas. However, two obstacles stood in the way: distance and cost. Tasha’s hometown in Louisiana is more than 250 miles away; the drive would take nearly four hours. Flying would be faster, but also prohibitively expensive. When the barriers to treatment seem impossible, Mercy

Medical Angels is there to help patients navigate around them. Mercy Medical Angels provided Tasha’s roundtrip flight to Houston. “We weren’t sure what to expect,” she said. “I had no answers and a lot of anxiousness.” But once at MD Anderson, that tension was resolved. She got the answers and the treatment she needed. Tasha is now back home and doing better. She doesn’t know what the future holds, but she knows Mercy Medical Angels and donors, like you, are there to help her on this journey. “You are a true blessing – I am forever grateful for what you do!”

*You can learn more about the patients and families that you’ve helped during the year on our website at [www.MercyMedical.org](http://www.MercyMedical.org)*

# 2023 Highlights



## 50th Anniversary Gala

It was an evening of inspiration and fun! An enthusiastic crowd gathered on October 15, 2022 at the Hilton McLean Tysons Corner (McLean, VA) in celebration of Mercy Medical Angels' 50th Anniversary! Guests heard moving patient testimonials, bid on a wide selection of silent and live auction items, and danced to the big band sounds of Radio King Orchestra. The event raised a record amount for Mercy Medical Angels transportation programs.

Mercy Medical Angels would like to thank all of the generous sponsors who made it possible: Bell, Core4ce, Davenport, Falconwood, Google Cloud, IPS, JINSA, Lockheed Martin, The McChrystal Group, Nextfed, Northrop Grumman, OBXtek, The Barry Robinson Center, The Roosevelt Group, Summit Behavioral Health/Tactical Recovery, Tito's Handmade Vodka, Toth Financial, and The Wawa Foundation. Very special thanks to The Perry Family Foundation and the Mercy Medical Angels Board of Directors.

Additional thanks go to the incredible Auction Committee Chairs, Jack and Jan Catton, as well as JV Venable and Jennifer Catton for their invaluable assistance.





## J.J. Quinn Memorial Golf Tournament

The Sixth Annual J.J. Quinn Memorial Golf Tournament was a great success thanks to the Knights of Columbus and Ladies Auxiliary (John J. Cempre Council, 6328) in Culpeper, VA. This great fundraiser for Angel Flight Mid-Atlantic, a program of Mercy Medical Angels, is held annually in honor of former AFMA Volunteer Pilot and friend, J.J. Quinn. It was attended by 100 golfers and raised funds for Angel Flight Mid-Atlantic.



*Top left: Golfers ready themselves for the shotgun start.  
Bottom left: Golfers awaiting their turn to play the next hole.*

## Rebel's Ride

Thank you to the Whitley County Motorcycle Group and Backroads of Appalachia for hosting the first annual *Rebel's Ride* in Williamsburg, KY. Named in honor of Rebel Jade (pictured at right with her mother) who suffered severe burns after an accident and had to be transported to Vanderbilt in Nashville, TN, for specialized treatment. Rebel Jade's family was helped with transportation assistant through flights by Volunteer Pilots from Angel Flight Mid-Atlantic and with gas cards. *Rebel's Ride* is now an annual gathering held on the first Saturday in September and raises funds to help others through Mercy Medical Angels.

*Above (right): Rebel Jade and her mom, Brittany pose before the ride. Below: Riders pulled into downtown Williamsburg to relax and enjoy a concert.*







## Shredding for Vets

Everyone is very grateful to Patrick Barry, an Army National Guard Veteran, for organizing *Shredding for Vets*, a skateboarding contest held last November at The Edge Skateboard Park in Taunton, Massachusetts. The event donated 100% of the funds raised to Angel Wings for Veterans, a program of Mercy Medical Angels. Thank you, Patrick!

*Above: Patrick Barry, second from left, poses with several of the event participants.*



## We Moved!

After many years in Virginia Beach, Mercy Medical Angels said goodbye to its former home at 4620 Haygood Road this past April and hello to its new home at the World Trade Center in downtown Norfolk. MMA would like to extend its sincere thanks to our friends at TowneBank for their assistance!

**Our new address:** 101 West Main Street | Suite 1000 | Norfolk, VA 23510

## Patient Surveys

In addition to the number and detail of free trips provided in 2023, the Patient Surveys provide MMA Staff with valuable feedback.



**90%**

of patients said the transportation assistance increased their quality of life.

**89%**

of patients said the transportation assistance helped them have financial stability.

**82%**

of patients said the transportation provided was the only way they would be able to receive treatment.

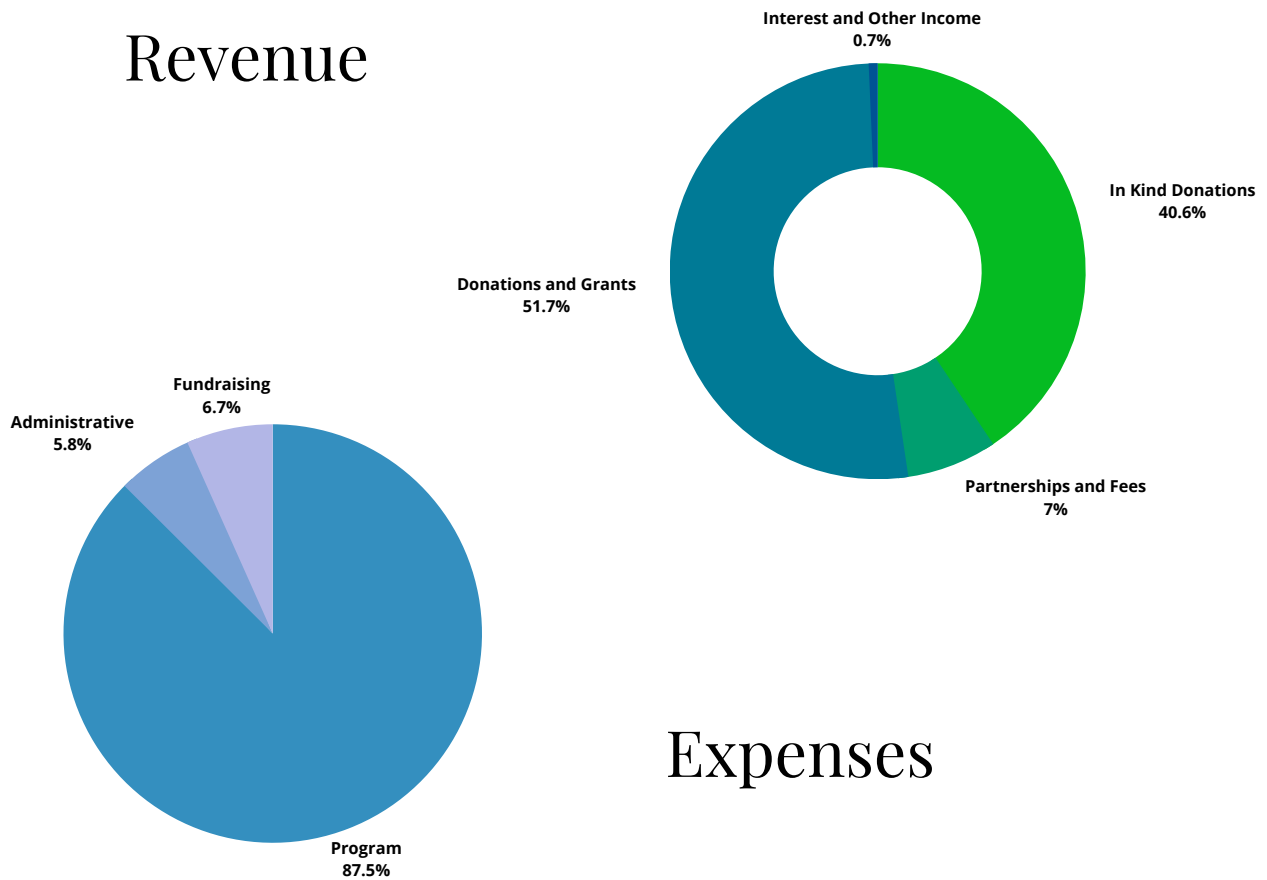
**91%**

of patients said the transportation provided helped their ability to maintain physical and mental wellness.

# Financials

*Last year, the passionate support of our donors put Mercy Medical Angels on solid financial ground, all while helping provide a record breaking number of free trips to critical medical treatment for thousands of families, Veterans, seniors, and children across the country. This support also placed Mercy Medical Angels in a strong position for the future.*

## Revenue



## Expenses

## Endowment Fund

*MMA is very grateful to the many supporters who have donated to the Mercy Medical Angels Endowment Fund, which has raised \$1,953,045, to date. Gifts were made to the following funds, all of them designed toward reaching the goal of providing charitable transportation for those in need.*

The Operation John Fund  
The TowneBank Endowment Fund  
The Morgan Tucker Fund  
The Hittman Family Fund

# Corporate Leadership Circle

*The Corporate Leadership Circle for Mercy Medical Angels serves as an ambassadorial society of corporate leaders and their companies from across the country and connects the Organization and its programs – Angel Flight Mid-Atlantic, Angel Wings for Veterans, Angel Wheels and Angel Canines and Wounded Warriors – to their communities and peers. It builds engagement while raising funds to help those in need reach their critical medical treatment.*

## Executive



## Director



## Associate



## Ambassador



# Mercy Medical Angels Staff

RADM J.B. Godwin III, USN (Ret)

*President and CEO*

Stephanie Bollmann

*Chief Operating Officer*

Keith Stava

*Director of Development*

Deborah Grulke

*Assistant Director of Development*

Gabriella Kubinyi

*Veteran Outreach Specialist*

Stephanie Singer

*Communications Specialist*

Joanie Corkrum

*Administration*

Caressa Graham

*Administration & Compliance Specialist*

Felycia Jordan

*Accounting Specialist*

Ethel Frio

*Accounting Coordinator*

Sundae Oxley

*Director of Operations*

Melissa Brian

*Transportation Coordinator*

Avigail Alvelo

*Transportation Coordinator*

Shaila Stewart

*Transportation Coordinator*

Nicole Battaglino

*Transportation Coordinator*

Taylor Barbour

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## Contact Us



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