

2021 ANNUAL REPORT



Mercy Medical Angels®

FROM THE PRESIDENT AND CEO

Dear Friends,

It has been my honor to step into the role as President and CEO in April 2021 after Robb Alpaugh's untimely passing. Having been part of Mercy Medical Angels' Board of Directors for 15-years and observing the enduring legacy of what we do in compassionately serving others that are in need of critical medical care, whether Veterans, cancer patients, children with rare childhood diseases, or helping those needing service animals to get paired, it is our desire to now take our efforts to the next level.

Thanks to our many supporters, we closed 2021 with a record number of trips by growing more than 12% from last year. But we are still leaving a significant number of trips unfulfilled and patients left behind as the demand in 2021 continued to increase. We were able to conduct our annual Gala virtually, and our sponsorship partners and donors helped us do well in achieving our short-term goals. Only your continued support can help us increase our trips in the coming years and close the gap between our fulfilled and unfulfilled patient trips for those who are in such great need. It is our family of supporters whose generous donations make this possible.

After seeing the commitment of our friends and supporters this past year, I am very excited about the future of Mercy Medical Angels and its programs. Together we are truly saving thousands of lives.

Very Sincerely,



RADM J.B. GODWIN III, USN (RET.)

President and CEO

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Angel Flight Mid-Atlantic
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Steven Craven
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IN MEMORIAM

Robb Alpaugh

October 20, 1943 ~ January 9, 2021



Robb flying one of his Angel Flight Mid-Atlantic missions with Daniel.

Mercy Medical Angels (MMA) lost its' leader and a true friend with the passing of Robb Alpaugh on January 9, 2021, after a short illness. Mr. Alpaugh served as the President and CEO of Mercy Medical Angels since 2015 and as Executive Director of the Angel Wings for Veterans, Angel Flight Mid-Atlantic, Angel Canines and Wounded Warriors, and Angel Wheels programs. He was also the Past Chairman of the Board of Air Charity Network. During his five year tenure with MMA, Robb led the Organization with great dedication and skill forged from his 40-year career in the corporate world. But it was Robb's love of flying that initially steered him toward Mercy Medical Angels as an Angel Flight Volunteer Pilot; something he did for nearly 15 years, flying more than 200 missions. Robb was deeply passionate about the Organization and under his guidance, Mercy Medical Angels continued to grow and flourish. He was a kind, generous man and all of us feel fortunate to have worked beside him. We honor his memory by continuing to provide charitable transportation to critical medical treatment for those in need.

Mercy Medical Angels **removes the barrier to medical care with transportation on the ground and in the air.** Since 1972, we've provided more than 250,000 trips for patients who couldn't afford to travel to long-distance healthcare.

2021 RESULTS AND OUTCOMES

27,561 National and International Trips	21,747 Cancer Patients	9,990 Children	3,537 Veterans	7,063 Seniors
	Trips	Miles Traveled	Public Benefit	
Commercial Airline	969	583,141	\$ 539,195	
Volunteer Pilot	748	137,702	\$2,383,540	
Ground	25,844	149,575	\$ 356,271	
Totals	27,561	870,418	\$3,279,006	

2021 HIGHLIGHTS



Virtual Celebration
May 22, 2021

Congratulations
2020 Pilots of the Year

Mid-Atlantic Region
Mark Cross

Delaware	Ohio
Edmund Cammack	Andrew Burger
Kentucky	Pennsylvania
John Witt	Richard Lisenbach
Maryland	Tennessee
Michael Allen	Robert Briggs
Michigan	Virginia
Tim Fino	David Linton
North Carolina	West Virginia
Philip Rash	Cleveland Benedict

Mercy Medical Angels invited donors and supporters to gather virtually this year to celebrate the volunteer pilots of Angel Flight Mid-Atlantic and honor the 2020 Pilots of the Year. Additionally, it was a great opportunity to highlight the work that's being done through the Angel Wheels program. This year's special guest speaker was Capt Tammie Jo Shults, pilot and author of *Nerves of Steel*. A recording of **Angel Wings and Wheels** can be watched on You Tube: <https://youtu.be/cko993nt9KI>

**Angel Wings & Wheels was
sponsored by**



Salute Our Heroes Virtual Gala

October 10, 2020

2020 was a year like no other. The pandemic made our usual in-person gathering impossible, so the team did the next best thing and hosted an online gala. The event featured a red carpet segment in addition to the main program with many guest speakers and a live and silent auction. The Virtual Gala raised funds to benefit the transportation program for Veterans, active-duty service members and their families to reach their critical medical treatments.

Thank you to all who made it possible, especially our sponsors.



*A recording of the **Salute Our Heroes Virtual Gala**
can be watched on YouTube:
https://youtu.be/H5VhN_fxCAE*

TEAM

RADM J.B. Godwin III, USN (Ret.)
President and CEO

Stephanie Bollmann
Chief Operating Officer

Lynne Medley-Long
Director of Administration

Keith Stava
Director of Development

Deborah Grulke
Assistant Director of Development

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Director of Operations

Melissa Bryan
Transportation Coordinator

Shaila Stewart
Transportation Coordinator

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Transportation Coordinator

Joanie Corkrum
Administration

Stephanie Singer
Communications Specialist

YOUR IMPACT

Your gifts to Mercy Medical Angels provide hope and healing to those in need who can't afford transportation to reach their critical medical treatment. Thanks to you, Mercy Medical Angels was able to provide 27,561 trips for our friends and neighbors get to life changing, life saving care last year -- people like Kierney, Michael and Diana. Here are their stories. You can read more on our website: www.MercyMedical.org

Children



Kierney was diagnosed with three major conditions: Chiari Malformation, crano-cervical instability (CCI), and a tethered spinal cord. Combined, these conditions caused her a great amount of pain, decreased her mobility, and damaged her nerves. The only option to improve her life was extensive neurosurgery. After three unsuccessful major surgeries in three years, Kierney's parents went to their doctor in Williamsburg, VA and learned nothing more could be done locally. However, there was a team of specialists in New York City that could help Kierney, but there was just one problem. Kierney's parents struggled to make ends meet for their family, but the answer to their prayers came from Mercy Medical Angels' volunteer pilot program! Thanks to the volunteer pilots, Kierney was able to fly with her parents to New York for free. "Both sets of pilots were caring, helpful and of the utmost professionalism," said her parents. The neurosurgery and recovery took ten days in total. "Mercy Medical Angels' volunteer pilot program made Kierney's care possible!"

Amanda is an Air Force Veteran. While on active duty, she received a traumatic brain injury and had to return to civilian life in Florida. The injury affected her mobility and balance. It got to the point where her husband was afraid to leave her alone, even for an hour. Wondering how she could regain her independence, the answer came to her. "A service dog could mitigate some of these fears and lessen my reliance on others," Amanda said. Then she learned of Angel Wings for Veterans. Normally, Angel Wings for Veterans would transport the patient to meet her service dog and trainer, but because her husband is active-duty, traveling was out of the question. So instead, Angel Wings for Veterans flew the trainer and her new service dog, Orion, to Florida. Orion has helped Amanda regain her independence and now Amanda is living a full life, which includes participating in adaptive sports. Best of all, she's never truly alone! Through all her trials and triumphs, Orion remains by her side. Amanda says, "Angel Wings for Veterans has always been very helpful to fulfill the dreams of our Veterans' independence. I'm lucky to have a constant companion watching my back - Orion is the gift of a lifetime."

Veterans and Service Dogs



Cancer Patients

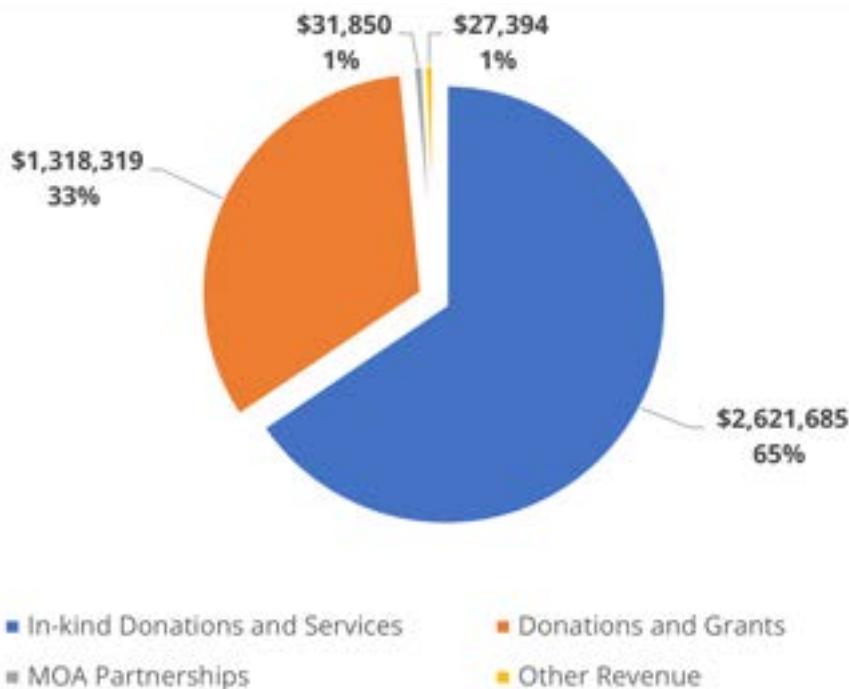


Diana lives in Texas, the site of many historic battles, such as the Alamo. Diana, however, has been fighting a battle of her own: Stage 3 inflammatory breast cancer. As if being diagnosed with cancer wasn't bad enough, Diana is unemployed. Medical bills piled up alongside her usual expenses and her small town couldn't provide the care she required. "I needed 12 rounds of chemotherapy," said Diana, "and I decided to go to MD Anderson Mays Clinic in Houston." Because of the pandemic, she couldn't fly, so Diana would need to drive the 350-miles to reach the hospital. The problem was that Diana couldn't afford the gas to travel such a long distance to receive treatment. It felt like trying to beat cancer was becoming a lost cause ... but sometimes, the lost causes are truly worth fighting for. At a critical point, she found out about Mercy Medical Angels' ground transportation program and applied for assistance. Thanks to generous supporters like you, Diana received gas cards so she could travel to and from MD Anderson for treatment. Diana said, "I wouldn't have been able to receive the care I needed if it weren't for Mercy Medical Angels. Thank you!"

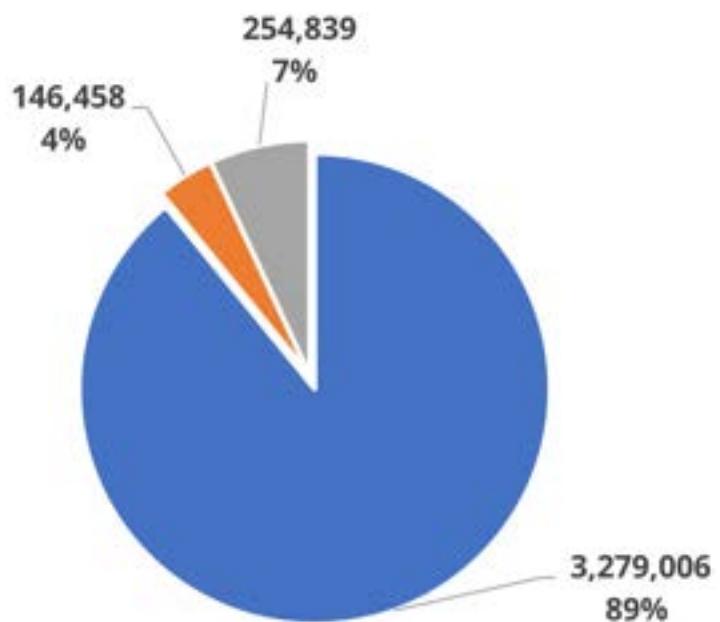
FINANCIAL OVERVIEW

The figures below represent Mercy Medical Angels' fiscal year July 1, 2020 through June 30 2021. Financial statements and 990s can be found on the website: www.MercyMedical.org

Income



Expenses



Mercy Medical Angels®

■ Program ■ General & Administrative ■ Fundraising

MAJOR PARTNERS

Corporate Partners



Clinical Partners



Winning the fight against cancer, every day.[®]



National Airline Transportation Partners



"I am incredibly grateful to Mercy Medical Angels for providing the transportation to the True North Treks/Walden Institute. This trip was so needed for my mental and physical health and was a huge step in my cancer recovery! My husband and I recently started fostering and are the happy foster parents of a 2-year old who keeps us so busy! Between fostering, treatment, and a recent move, there is no way I would have been able to afford the flight to Michigan for this trek. I can't thank you enough for making this happen for myself and the other cancer survivors." -Katy

80%

of patients said the transportation provided was the only way they would have been able to receive treatment.

92%

said the transportation increased their quality of life

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