

GiveReferrals Teams Refund Policy

Last updated: July 27, 2026

This policy applies to GiveReferrals Teams, our monthly membership for real estate teams (starting at \$399/month, tiered by market). It is a separate program from the individual GiveReferrals agent membership (\$249/month), which is governed by its own separate Refund Policy. The two programs have different features, pricing, and terms, and this policy does not apply to the individual membership.

GiveReferrals Teams is a monthly subscription that gives qualified real estate teams an exclusive market and access to leads and referrals through the GiveReferrals network. This policy explains how billing, cancellations, and refunds work for GiveReferrals Teams.

What Your Membership Pays For

Membership fees are charged for exclusive market rights, member status on the platform, and the delivery and routing of leads and referrals. They are not payment for guaranteed leads, referrals, transactions, or income. GiveReferrals does not guarantee the number of leads or referrals received, the conversion of any lead or referral into a transaction, or any level of income. Results depend on factors outside of GiveReferrals' control, including team performance, speed to lead, responsiveness, market conditions, client decisions, and transaction timelines.

When Billing Begins

Membership begins when your market is activated. From that date forward, membership renews monthly at the rate disclosed at sign-up (starting at \$399 per month, tiered by market, subject to change with notice). Because your market is reserved exclusively for you and leads are delivered throughout the month, each billing period is considered used once it begins.

Cancellation

Teams may cancel their subscription at any time. Upon cancellation, access and market exclusivity continue through the end of the current billing period, after which the market may be reassigned. No prorated refunds will be issued for any unused portion of a billing cycle. To cancel, log in to your account or email hello@givereferrals.com.

Refunds

All membership fees are non-refundable once billed. This includes:

- Monthly membership fees
- Charges incurred before a cancellation request is received
- Periods of non-use during an active subscription

Refunds will be issued solely in the case of duplicate charges or verifiable billing errors resulting from an administrative mistake by GiveReferrals. No other circumstances will be considered grounds for a refund.

ROI Guarantee

The GiveReferrals Teams ROI guarantee, where offered, pauses future monthly membership fees for teams that meet its eligibility criteria. It is not a refund and does not return fees already paid. Eligibility and terms are described in the guarantee terms provided at sign-up. (The individual \$249/month membership does not include an ROI guarantee.)

Referral Fees

The 25% referral fee paid at closing is handled directly between brokerages and is separate from your GiveReferrals Teams subscription. This policy does not apply to referral fee payments.

Billing Disputes

If you believe there has been a billing issue, you must contact us within thirty (30) days of the charge at hello@givereferrals.com. Requests submitted after this period will not be eligible for review. Members

agree to contact GiveReferrals directly to resolve any billing dispute before initiating a chargeback or payment dispute with their financial institution. GiveReferrals reserves the right to contest chargebacks that do not comply with this requirement.

Suspension and Termination

GiveReferrals reserves the right to suspend or terminate membership, and to pause lead flow or reassign a market, at any time for violations of platform standards, failure to work leads to the GiveReferrals standard, misconduct, non-compliance with network expectations, or conduct that, as defined in our Terms of Service, is determined to harm the integrity of the network. No refunds will be issued in such cases.

Contact

GiveReferrals
hello@givereferrals.com
givereferrals.com