EPG ISN | Platform Update V1.7

Release Date: July 30, 2026

1. Overview

Eastern Point Global is pleased to announce additional enhancements to the ISN platform, focused on improving Contact Manager usability, multi-currency payment workflows, and transfer visibility.

These updates are designed to streamline client workflows, reduce manual calculations, and provide clearer visibility into supported payment options within the platform.

2. Key Enhancements

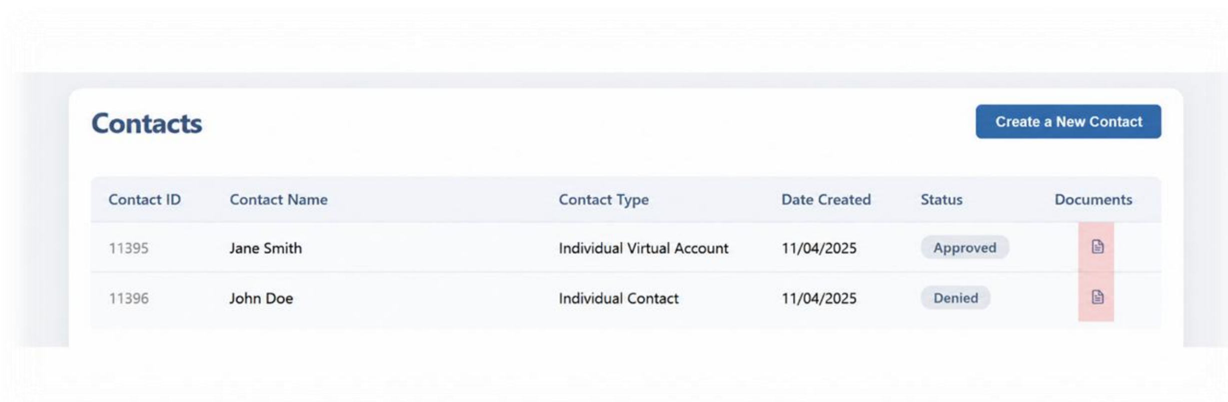
a) Contact Manager Enhancements

Contact Manager has been updated to improve document visibility and make supporting documentation easier to manage within the platform.

Enhancements include:

· Dedicated document library for contact records

· Improved visibility into uploaded and resubmitted supporting documentation



Benefits:

Improved document access and fewer follow-up questions when contact records or virtual account requests require supporting documentation updates.

b) Multi-Currency Transfer Support

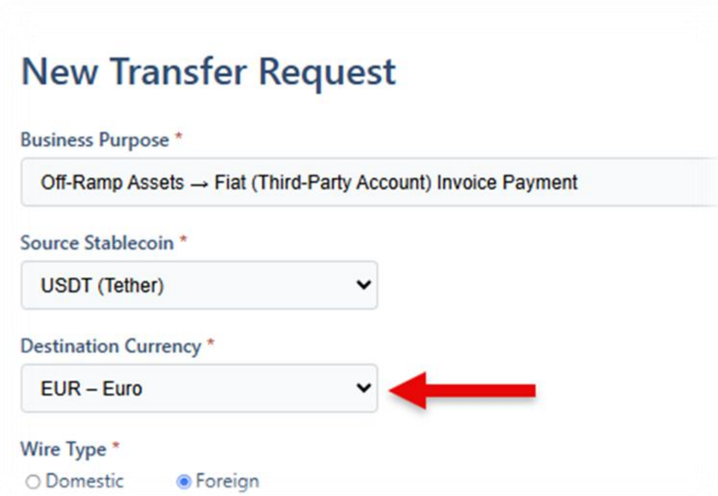
Transfer workflows have been enhanced to support multi-currency options based on the customer's approved endorsements.

Clients can now:

· View available transfer currency options based on their approved profile

· Select supported destination currencies within the transfer workflow

· Proceed with an in-platform transfer request using only the options applicable to their account



Benefits:

Greater clarity during transfer setup by dynamically showing the currencies available to each customer based on their approved Bridge endorsements.

c) Expanded Payment Route Support

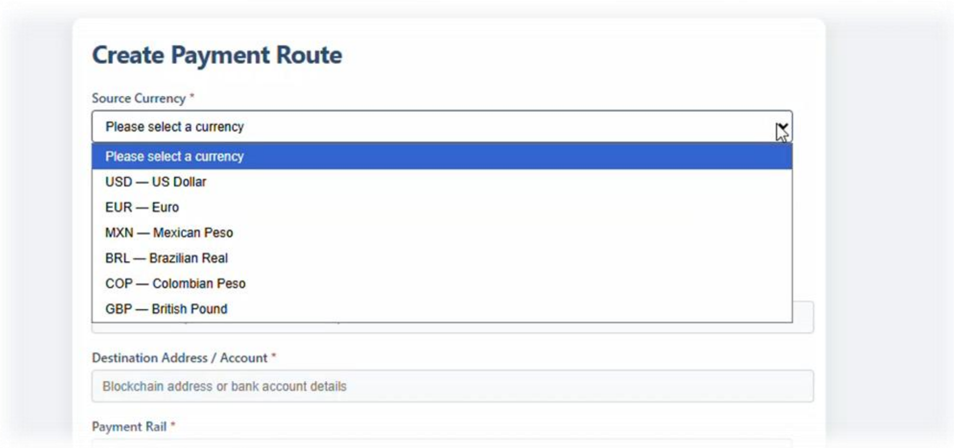
Payment Route functionality has been expanded to support multiple currencies and approved payment rails where applicable.

Enhancements include:

· Payment route options tied to the customer's approved endorsements

· Support for route setup across approved currencies and payment rails

· Reduced manual handling when configuring supported payment routes



Benefits:

More efficient route configuration and improved alignment between the customer's approved profile and the payment options displayed in the portal.

d) Slippage Calculation Enhancement

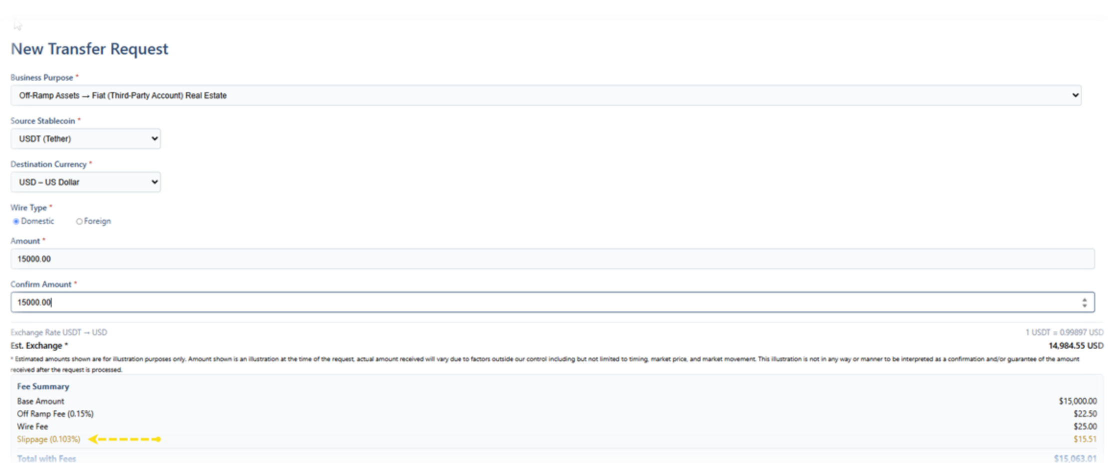
The transfer workflow now includes an enhanced slippage calculation to help users understand the total amount required before submission.

Enhancements include:

· Estimated total amount needed to complete the transfer

· Clearer visibility into the amount required to cover both payout and slippage

· Reduced need for users to calculate slippage manually



Benefits:

Improved upfront visibility into transfer funding requirements and a more intuitive experience when preparing transfer requests.

e) User Experience Refinements

Several user interface and usability improvements have been implemented throughout the ISN platform to improve consistency and streamline common workflows.

Enhancements include:

- User interface refinements across virtual account and payment route creation workflows
- Improved visibility of wallet information throughout the platform
- General usability and performance improvements

3. Applicability

These enhancements will be introduced during a scheduled after-hours deployment window on July 30, 2026, to ensure a seamless rollout experience.

Clients are encouraged to review the updated functionality and contact Client Services if they would like a walkthrough or have questions regarding platform functionality.

If you would like a walkthrough of these enhancements or have questions regarding platform functionality, please contact Client Services for assistance:

Client Services email: international@easternpointservices.com
Phone Number: 855-222-7513
International Toll-Free Number: 833-610-7793

WhatsApp Business at: +1 (939) 498-9158