



NEXT WORLD

Active listening

VR Module Overview



VR module created by  bodyswaps



15 minutes



Training



Certificate

Active Listening

This module is part of our Workplace Communications Essentials Series



Learn the dos and don'ts of constructive listening.

Strengthen communication across your students & team with active listening skills training that helps learners understand, respond, and connect more effectively. This module introduces the principles of constructive and active listening, equipping participants to build stronger relationships and handle real-world conversations with clarity and empathy.



VR, PC, mobile and web



Completion certificate



LLM & scripted roleplays



Lesson planning resources



AI-powered personalised feedback



25+ Module library

Who is it for?

This comprehensive module is designed for a diverse range of learners and a broad range of competency levels. It's particularly beneficial for:

- **Higher Education institutions:** Enables students to develop essential soft skills in preparation for the transition from academia to the workplace.
- **Business Schools:** Offers graduating students essential skills for leadership roles and business communication.
- **Corporations and Enterprises:** Provides essential workplace skills, key for junior or apprentice-level employees to help them transition into work.
- **Employability agencies:** Supports individuals transitioning into new roles where effective communication is key.
- **Further Education colleges:** Bridges the gap between academic provision and setting students up for real-world success.

Module Structure

What's included in VR Active Listening



This 15-minute module takes the learner through three interactive topics, as well as ancillary activities such as onboarding, self-reflection, and the exit survey. It is a linear experience, meaning the learner will be guided step by step through all the activities.

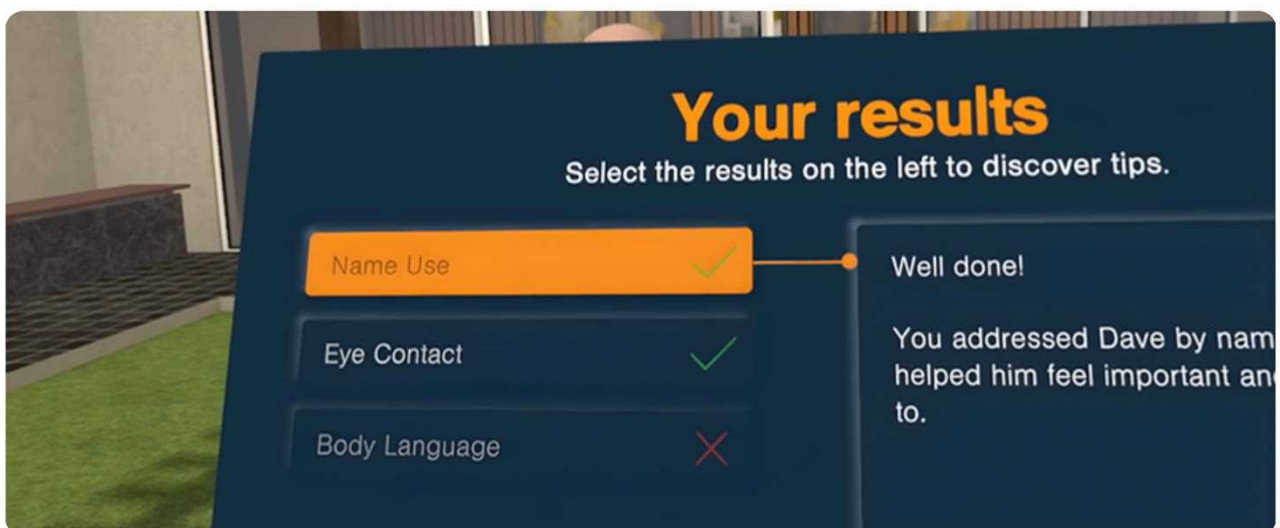
We recommend that learners fully interact with each activity to get the full benefit.

It is estimated that each topic will take the learner approximately 5 minutes to complete, although completion times vary depending on whether the learner chooses to repeat topics to explore different options (encouraged) or to fine-tune their freeform responses.

Learning goals

The Active Listening scenario looks at a set of techniques that will help you build better relationships with the people around you.

- Distinguish between good and bad active listening practices
- Apply active listening techniques and behaviours
- Use summarising to check understanding and validate the other person's feelings



VR Trainee Certificate

Employees will receive a VR Trainee Certificate upon successfully completing a training module.



Certificate of Completion:
Finished the module, underperformed the pass threshold



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