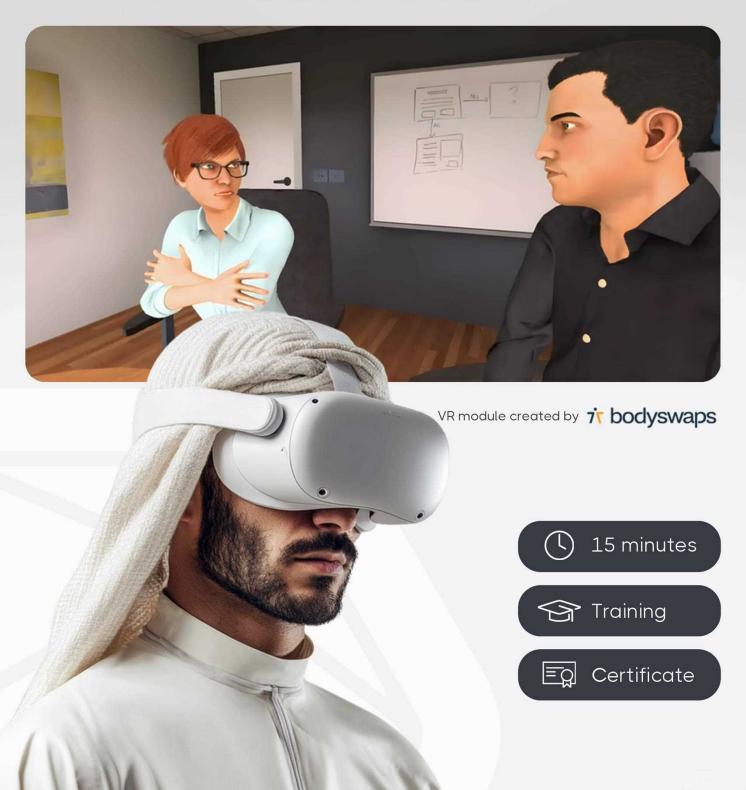


# Inclusive Leadership - Resolving Conflict

**VR Module Overview** 



#### Inclusive Leadership - Resolving Conflict

This module is part of our Cultural Intelligence Module Series



Tensions have escalated, and Jeremy, Leonard, Florence, and Abeeku can't work together without clashing.

Apply your conflict resolution skills to help restore cooperation, rebuild trust, and refocus the team on a shared goal.



VR, PC, mobile and web



Completion certificate



LLM & scripted roleplays



Lesson planning resources



Al-powered personalised feedback



25+ Module library

#### Who is it for?

This comprehensive module is designed for a diverse range of learners and a broad range of competency levels. It's particularly beneficial for:

- Business Schools: Offers graduating students essential skills for leadership roles and business communication.
- Corporations and Enterprises: Equips professionals with essential soft skills to manage their teams with effectiveness, empathy and experience.

#### **Module Structure**

What's included in VR Inclusive Leadership - Resolving Conflict



This learning journey takes the learners through four topics and ends with self-reflection and an exit survey. It is a linear experience, meaning the learner will be guided step by step through all the activities. We recommend that learners fully interact with each activity to get the full benefit.

It is estimated that each topic will take the learner approximately 3 minutes to complete, although completion times vary depending on whether the learner chooses to fine-tune their freeform responses.

## **Learning goals**

Diversity isn't just about bringing different people together, it's about creating an environment where everyone feels welcome and accepted. This scenario looks at a set of techniques that will help you resolve conflicts by coaching the manager to do so.

- Learn how a leader's own behaviour can perpetuate inappropriate behaviour
- Develop skills to help others address the source of their conflicts
- · Practise coaching others to lead by example



### **VR Trainee Certificate**

Employees will receive a VR Trainee Certificate upon successfully completing a training module.



Certificate of Completion:

Finished the module, underperformed the pass threshold



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