



NEXT WORLD

# Inclusive Leadership - Understanding Conflict

## VR Module Overview



VR module created by  bodyswaps



15 minutes



Training



Certificate

# Inclusive Leadership - Understanding Conflict

This module is part of our Cultural Intelligence Module Series



Ok thanks for coming to me Florence. I can hear that it's uncomfortable for you, tell me more.

Oh I'm really sorry to hear that Florence, that must be a problem for you. Have you tried talking to him?

Has something happened between you two that might have caused it?

**Differences in background, perspective, and working styles can lead to misunderstandings if not handled well.**

Florence and Abeeku are struggling to find common ground. Use your listening and questioning skills to better understand the root of their conflict and guide them forward.



VR, PC, mobile and web



Completion certificate



LLM & scripted roleplays



Lesson planning resources



AI-powered personalised feedback



25+ Module library

## Who is it for?

This comprehensive module is designed for a diverse range of learners and a broad range of competency levels. It's particularly beneficial for:

- **Business Schools:** Offers graduating students essential skills for leadership roles and business communication.
- **Corporations and Enterprises:** Equips professionals with essential soft skills to manage their teams with effectiveness, empathy and experience.



# Module Structure

What's included in VR Inclusive Leadership - Understanding Conflict



**This learning journey takes the learners through four topics and ends with self-reflection and an exit survey. It is a linear experience, meaning the learner will be guided step by step through all the activities. We recommend that learners fully interact with each activity to get the full benefit.**

It is estimated that each topic will take the learner approximately 3 minutes to complete, although completion times vary depending on whether the learner chooses to fine-tune their freeform responses.

## Learning goals

Diversity brings differences that could lead to disputes. This scenario looks at a set of techniques that will help uncover the sources of a conflict, build a nuanced understanding and prepare your strategy for resolving it.

- Learn effective listening skills
- Acknowledge the need to be aware of stereotyping
- Identify inappropriate behaviour
- Practise relationship-building skills
- Practise giving constructive feedback.
- Practise applying techniques to manage conflict



# VR Trainee Certificate

Employees will receive a VR Trainee Certificate upon successfully completing a training module.



**Certificate of Completion:**  
Finished the module, underperformed the pass threshold



**NW**

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