



Tenant Property Feedback Form

14/01/2026 13:16:51



123 Sample Street, Sample Town YO1 5DE, Sample Town, YO1 5DE

Report Completed On: 14/01/2026 13:26

Report Completed By: Customer Care / XYZ Sales & Lettings Ltd (Demo)

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Introduction

About this report:

In light of recent events with COVID-19, we want to make sure that we continue to provide a high level of service to both our landlords and tenants.

Although property visits may not be possible at this time due to social distancing and self-isolation, it has still been possible to carry out a telephone inspection with the tenants via this questionnaire. This will help us to keep on top of any maintenance/issues and plan works accordingly with contractors.

How was this form completed with the tenant?

Over the telephone

Outside Area/s

Is the garden in seasonal order?

Yes

Are there any concerns with the fencing?

Yes

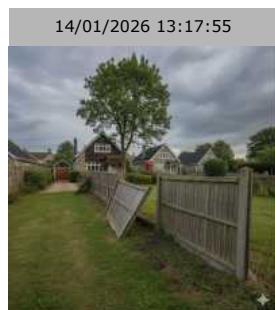
Is the shed in good order and is the roof intact?

Yes

Comments

The strong winds recently damaged the fencing in the back garden

Issue	Description	Charge To
Fence panel	The strong winds recently damaged the fencing in the back garden	Landlord



Garage

Are there any areas of concern or maintenance to report?

Yes

Comments

Property Exterior

Do the window frames appear to be in good order?

Yes

If the frames are wooden, is the paint in good condition and not flaking?

N/A

Property Exterior - Continued

Can you visually check the roof tiles and confirm they are intact? Yes

Have you noticed the gutters overflowing with water in heavy rain? Yes

Do the gutters appear to be clear of debris and leaves? Unable to see

Do the guttering downpipes appear defective in any way? No

Are the guttering drains clear of debris and leaves? Yes

Comments Gutter by the greenhouse and above conservatory door appears to be dripping.

Tenant advised that this forms part of the tenants obligations. Tenant asked if they wished us to recommend a contractor, tenant confirmed they are able to deal with this and report back if the guttering is cracked.

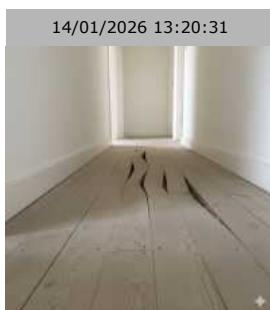
Hall/Entrance

Are there any areas of concern or maintenance to report? Yes

Are there any visible signs of damp or water leaks? No

Comments Tenant has reported that the wooden flooring is lifting and may need replacing

Issue	Description	Charge To
Hall flooring	Tenant has reported that the wooden flooring is lifting and may need replacing	Landlord



Living room

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Living room - Continued

Comments

Cloakroom/W.C.

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

Kitchen

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

Utility Room

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

Master bedroom

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

Bedroom 2

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

Bedroom 3

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? No

Comments

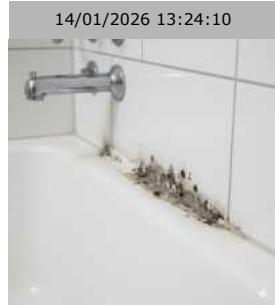
Bathroom

Are there any areas of concern or maintenance to report? No

Are there any visible signs of damp or water leaks? Yes

Comments Mildew around the bath that needs to be repaired asap

Issue	Description	Charge To
Bathroom mildew	Mildew around the bath that needs to be repaired asap	Landlord



Safety

Are all the main door locks in working order? No

Door locks comments The external garage door is very hard to close correctly and lock

Are you able to locate a smoke detector on every floor? Yes

Are you able to test each smoke detector? Yes

Confirm an alarm sound was heard for each smoke detector? Yes

Smoke detector comments

Does the property have any gas or solid fuel appliances e.g. fire/oven? Yes

If yes, can you locate the carbon monoxide detector? Yes

Are you able to test the carbon monoxide detector? Yes

Confirm that an alarm sound was heard for the carbon monoxide detector? Yes

Safety - Continued

Carbon monoxide detector comments

Additional Comments

Comments	Property is generally in good condition and tenant is happy
	Tenant did report that the loft ladder appear to be very unstable and stiff so contractors find it hard to use.

Follow Up (if issues and repairs identified)

Given the correct notice, is the tenant agreeable to a contractor visiting the property?	Yes
If yes, does the tenant have any preferred dates/times?	Tuesday and Thursday are the best days. Contractor should phone first just in case they are isolating.
If no, what reason was provided by the tenant?	
Other, if applicable	