



# WiFi Connection Guide for G3 Series


To allow your clinician to remotely access the G3 Series device, please connect the device to your home WiFi router by following the steps in this guide.

## Connection Steps

### 1. Power On the Device

Ensure your WiFi router is working correctly, then connect the device to a power supply.

### 2. Access WiFi Setup

On the **Main Interface**, rotate the **Knob** to move the cursor to **Setting Icon** . When the cursor reaches this option, its background will be highlighted.

Press the **Knob** to enter the **Initial Setup Interface**.

### 3. Select WiFi Option

Rotate the **Knob** to move the cursor to **"WiFi"**, then press the **Knob** to access the WiFi network list.

### 4. Choose a Network

Wait 0–5 seconds for the device to scan available networks.

Rotate the **Knob** to select your desired WiFi network.

✘ **If the network is not listed, unplug and reconnect the device to restart scanning.**

### 5. Enter Password

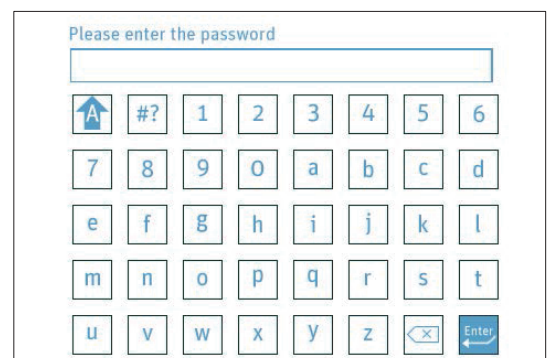
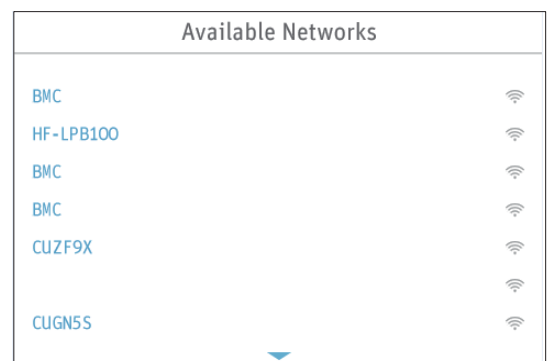
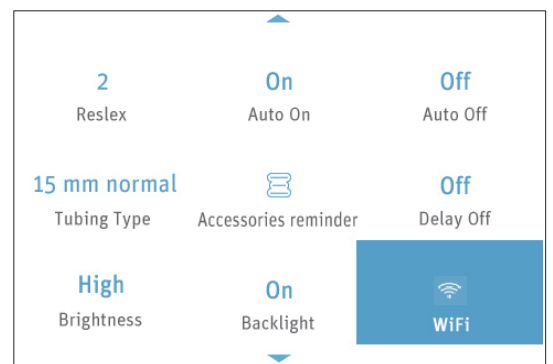
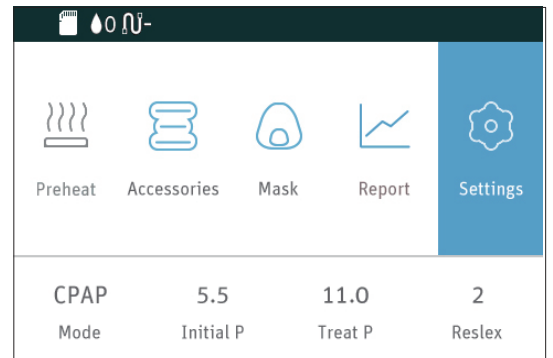
Press the **Knob** to open the password input screen.

Use the **Knob** to select characters

(uppercase letters, numbers, special characters).

**Select the icon  to toggle between uppercase and lowercase letters.**

Select the Confirmation Key  and press the **Knob** to connect.








## 6. Confirm Connection

A blue WiFi icon  indicates successful connection.

Once connected, please press the "Home" Button two times to get back to the home screen.

If "**Connection Failed!**" appears, re-enter the password or check network availability.

| Available Networks |   |
|--------------------|---|
| YANFA1             |  |
| CUHDGQ             |  |
| GSTIP              |  |
| DIRECT-79-HP       |  |
| TP-LINK2F9D        |  |
| GSTIP              |  |
| LUOQI              |  |

## Important Tips

- **WiFi Frequency:** The device **only supports 2.4 GHz WiFi networks.** It **does not support 5 GHz networks.** Ensure your router broadcasts a 2.4 GHz signal.
- **Power Supply:** Ensure the device uses the original power adapter.
- **Signal Strength:** Avoid placing the device near microwaves, cordless phones, or other wireless devices.
- **Public Networks:** For password-free networks, skip password entry and confirm directly.

## Common Issues & Solutions

| Issue                         | Solution  |
|-------------------------------|---|
| <b>No WiFi Networks Found</b> | <ul style="list-style-type: none"><li>- Restart the device.</li><li>- Ensure the router is operational and nearby.</li><li>- <b>Ensure the router is broadcasting a 2.4 GHz signal.</b></li></ul> |
| <b>Connection Failure</b>     | <ul style="list-style-type: none"><li>- Verify password accuracy.</li><li>- Reboot the router.</li></ul>  |
| <b>Weak Signal</b>            | <ul style="list-style-type: none"><li>- Move the device closer to the router.</li><li>- Reduce physical obstructions.</li></ul>   |
| <b>Frozen Screen</b>          | <ul style="list-style-type: none"><li>- Unplug the device for 20 seconds, then reconnect.</li></ul>   |