

First Federal Bank of Ohio
Online Banking Enrollment Instructions

Updated 08/08/2024

1. Please access our website at firstfederalbankofohio.bank. Once there, you will see a blue box in the top right corner that says “Online Banking”. Please click on the “Enroll Now” option.
2. The first page that will generate will request your personal information. You must enter either your mobile number or email address to continue in the enrollment process.

The screenshot shows a web form for enrollment. It includes the following fields from top to bottom: a text box for 'Social Security Number (Do not enter spaces and dashes)'; a text box for 'Account Number/Type'; a dropdown menu currently set to 'Checking'; a text box for 'First Name (Optional)'; a text box for 'Last Name'; a text box for 'Email Address (Optional)'; a text box for 'Mobile Phone (Optional)'; and a date picker for 'Birth Date' with the format 'MM/DD/YYYY'. At the bottom of the form are two buttons: a blue 'Cancel' button and an orange 'Submit' button.

****At the bottom of the first enrollment screen you will be asked to provide your state ID and passport information. You will want to leave these two items blank.**

3. Once your information has been successfully validated, you will be directed to create a User ID and password.
 - a. The User Id will need to be unique. If one already exists, you will be asked to create another one.
 - b. Your password must be between 9-32 characters long and must contain a lowercase letter, an uppercase letter, a number and a special character.

4. After your credentials have been verified, you will then have to complete an identity verification. This is a security precaution that allows us to verify you and keep your accounts safe. Here you can either choose to receive a text message or phone number. You will be able to choose which number the verification be sent to if you have multiple listed. Once received, please enter the code in the appropriate location.
5. The last step in your enrollment will be to accept the banks Terms and Conditions. Once complete, your accounts should be visible to you!

For any questions or concerns, please feel free to give the bank a call at
419-468-1518! We would be more than happy to assist!