

SMS|HOST® AND BREEZEWAY INTERFACE

Interface Functionality

Springer-Miller Systems' Hotel Operations interface with Breezeway utilizes our web servicing technology, SMS|Diplomat to provide seamless integration.

Automate Operations and Elevate the Experience with Breezeway's Hotel Operations interface. With Breezeway, you get the tools the short-term rental pros use to coordinate, communicate, and verify the detailed work and service that goes into perfectly prepared properties.

With Breezeway your hotel operations team will be able to:

- Manage your cleaning, tasks & maintenance all in one place.
- Automate the heavy workload of scheduling property tasks.
- Gain confidence in property readiness like never before.
- Deliver more personalized guest experiences.

Interface Benefits

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest and room status information through SMS|Host check-in, check-out, and room moves.
- Real-time delivery of future reservations
- Housekeeping status updates to ensure systems are in sync.

Communicated Information

Your SMS|Host system and the Breezeway hotel operations interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Guest updates for future arriving guests

Guest Status – check-in, check-out, and room moves

Housekeeping status updates

Ability to pull hotel specific configuration from the PMS

Products & Services

^{SMS}|Host's interface with Breezeway supports the following products & services:

- **Operations:** Reduce scheduling headaches with Automated Workflows that communicate last-minute changes to your team.
- **Messaging:** Consolidate text and WhatsApp conversations into one easy-to-use inbox, delivering the visibility of you need to monitor and respond to guests.
- **Guide:** Delight and support guests throughout the entire stay with a dynamic, mobile-first Welcome Book.
- **Assist:** Delivery 24/7 guest support with a team of hospitality specialists who respond to guest messages and understand your properties.
- **Insights:** Drive operational efficiency through powerful insights into staff performance and property care.
- **Safety:** Safeguard your properties through inspection checklists and safety courses, providing peace of mind for guests and owners.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact a Breezeway representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Breezeway and their products and services, please visit <https://breezeway.io>, email vip@breezeway.io, or call 857.600.2799.