

## SMS|HOST® AND INTELITY INTERFACE

### Interface Functionality

Springer-Miller Systems' In-Room Entertainment interface with Intelity utilizes our web servicing technology, SMS|Diplomat to provide seamless integration with the smart-room tablets.

Give guests complete control over their stay with INTELITY's smart-room tablets. INTELITY's smart-room tablets replace the printed compendiums and alarm clocks of the past with 24/7, on-demand digital access to information that modern travelers expect. Through smart-room tablets, guests can communicate directly with hotel staff, place in-room dining orders, make reservations on-site and off property, submit service requests, control room environment, and much more.

### Interface Benefits

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves.
- Personalized guest preference / profile data sent by SMS|Host. Guest experience is enhanced by providing customized and preferred content, parental controls, language personalization, group specific information and more.
- Providing express check-out capability, thereby allowing the hotel guest to avoid lines at the front desk through the convenience of checking out from their in-room entertainment console.

### Communicated Information

Your SMS|Host system and Intelity In-Room Entertainment interface supports but is not limited to:

#### INTERFACE FUNCTIONALITY

Guest Status – check-in, check-out, and room moves

Preference/Profile Export

Folio Review

Express (in-room) check-out request

### Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact an Intelity representative to learn more about their software and hardware requirements.

## For More Information

To learn more about Springer-Miller Systems and our integrations with our <sup>SM</sup>S|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

To learn more about Intelity and their products and services, please visit <https://integrity.com/>.