

## SMS|HOST® AND INTELLO INTERFACE

### Interface Functionality & Benefits

Springer-Miller Systems' In-Room Internet interface with Intello utilizes Multi-System IP (MSIP) communication protocol to provide seamless integration.

The interface allows improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves.
- Increasing revenue and guest satisfaction with the postings of internet charges.

### Intello by TELUS Business

TELUS Multi-Suite Solutions is a program that provides innovative technology solutions to customers across multiple verticals, primarily Hospitality, Seniors Living, and Multi-Family. Our key product offerings are TELUS Optik TV for Business and Managed Wi-Fi services, which cater to the entertainment and communication needs of customers, and help customers enhance the overall experience for their residents, guests, and tenants.

With cutting-edge technology solutions and unparalleled customer service, Multi-Suite Solutions aims to be a trusted partner for customers across verticals.

### Communicated Information

Your SMS|Host system and the Intello interface supports but is not limited to:

#### INTERFACE FUNCTIONALITY

Database Resync, initiated by vendor

Guest Status - Check-in, Check-Out, and Room Move

Restriction Status

Postings of Charges

## Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the <sup>SMS</sup>|Host Interface Engine
- Multi-Interface Processor (see Exhibit A - Hardware Requirements document)

Please contact an Intello by TELUS Business representative to learn more about their software and hardware requirements.

## For More Information

To learn more about Springer-Miller Systems and our integrations with our <sup>SMS</sup>|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

To learn more about Intello by TELUS Business and their products and services, please visit <https://www.telus.com/en/business/medium-large/enterprise-solutions/industries/hospitality>.