

SMS|HOST® AND NEVOTEK INTERFACE

Interface Functionality

Springer-Miller Systems' In-Room Entertainment and Telecom interface with Nevotek utilizes our web servicing technology, SMS|Diplomat to provide seamless integration.

The Nevotek interface caters to the Nevotek VIP Suite product, which is an end-to-end, unique hospitality solution that provides “contactless” guest experiences for hotels, resorts, and casinos. The Nevotek product allows guests to interact with a TV that displays their name, and a welcome screen in their native language. It is seamlessly integrated with SMS|Host. Guest concierge services on the TV are personalized based on guest's preferences defined in SMS|Host, along with hospitality services such as in-room ordering, wakeup, DND, view bill, messaging, favorite stations, and more.

Interface Benefits

The interface allows both systems to have improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves.
- Increasing revenue and guest satisfaction with the posting of detailed charges.
- TV and Video Restrictions
- Direct delivery of detailed folio information to the guest room.
- Centralized Guest Messaging capabilities.
- Housekeeping status update functions
- Delivery of guest preference/profile data sent by SMS|Host.
- Providing express check-out capability, thereby allowing the hotel guest to avoid lines at the front desk through the convenience of checking out from the TV.

Communicated Information

Your SMS|Host system and Nevotek In-Room Entertainment interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Guest Status – check-in, check-out, and room moves

Video Name Display

Preference/Profile Export

Service Restrictions

Guest Text Message Export

Postings of Detail Charges

Folio Review

Express (in-room) check-out request

Call posting – by Room, Extension, and Account Number

Housekeeping Status Updates

Remote Check-Out Capability

Products & Services

^{SMS}|Host's interface with Nevotek supports the following products & services:

- Nevotek VIP Suite - a full function hospitality application platform that serves all guest facing features of a hotel including but not limited to PABX communications, Guest TV, Guest Wi-Fi, and Staff services.

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)

Please contact a Nevotek representative to learn more about their software and hardware requirements.

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com or call 802.253.7377.

To learn more about Nevotek and their products and services, please visit <https://nevotek.com>.