

SMS|HOST® AND SMS|DIGITAL RECEPTION INTERFACE

Interface Functionality

Springer-Miller Systems' SMS|Host and SMS|Digital Reception interface utilizes our web servicing technology, SMS|Diplomat to digitally deliver the guest registration card to a tablet at the front desk. Guests can review their personal information & stay details and digitally sign the registration card, which will be stored as a PDF linked to the reservation.

- A single form is configured for all multi-properties or a unique form for each multi-property.
- Front Desk users initiate the process from the Reservation Reg Card menu.
- Reg card “prompts” are sent to SMS|Digital Reception.
- SMS|Digital Reception retrieves guest tile and reservation details to display to the guest on the tablet.
- Once the guest completes the process, SMS|Digital Reception sends the responses and signature back to SMS|Host, stored as a PDF and linked to the reservation.

Interface Benefits

- SMS|Digital Reception eliminates printed registration cards for the property and guests.
- Pre-Registration questions are customizable and allow the guest to fill them out as part of the digital registration process.
- Guests can sign the registration card directly on the tablet, and the signature along with the guest's response to the pre-defined questions will be stored as a PDF on their reservation.
- Different forms and branding supported for each multi-property.
- Capture guest-provided responses to terms and conditions, vehicle information, email addresses, and so much more.

Communicated Information

Your SMS|Host system and SMS|Digital Reception interface supports but is not limited to:

INTERFACE FUNCTIONALITY

Registration prompts

Reservation and guest detail request

Additional property information/configuration request

Completed registration card prompts and signature stored as PDF

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type II Server (see Exhibit A - Hardware Requirements document)
- Apple iOS Tablets (supporting latest iOS version)
- Android Tablets (supporting latest Android OS version)

For More Information

To learn more about Springer-Miller Systems and our integrations with our ^{SMS}|Host Hospitality Management System, please visit our web site at www.springermiller.com, call 802.253.7377, or reach out to your Springer-Miller Systems Accounts/Sales Manager.