

SMS|HOST® Secure Data Extract with SYNOACCESS

Springer-Miller Systems' Secure Data Extract (SDE) export provides a framework to support automated, schedulable, one-way data exports from SMS|Host to complimentary hospitality systems.

Leverage the RFID system at your condo, club, or resort to create a more secure, convenient, and better managed experience for both guests and owners..

Functionality

Acting as a protective gateway to your system, the SDE facilitates rapid, reliable and more frequent access to the data that hospitality product vendors need in order to provide services to you and your guests.

Beginning with SMS|Host version 22.1 and the release of our Personal Data Privacy Controls Package, officially sanctioned exports will be required for all vendors that utilize data from SMS|Host.

Employing a custom Product Profile, the SDE targets the databases they require and tracks all changes compressing, encrypting, and transporting them automatically via a secure channel on a scheduled basis.

Secure Data Extract Benefits

By employing Springer-Miller's SDE, properties gain the following benefits:

- **Security:** increased through elimination of direct/uncontrolled external access to SMS|Host
- **Protection:** sensitive data are removed prior to export; encryption in transmission complies with data privacy requirements
- **Reliability:** consistent and dependable delivery of data
- **Automation:** fully autonomous processing
- **Speed:** much smaller data feeds result in much shorter transmission periods
- **Frequency:** smaller extracts enable greater frequency of exports
- **Economy:** the SDE supports multiple vendor exports from a single installation
- **Performance Safeguard:** reliance on an official export protects against unintended performance degradation

Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Multi-interface Processor (see Exhibit A, Rev. 5.0, Section 3, page 8 for details)

SYNOACCESS Features

An SDE Export with SYNOACCESS offers the following features:

- Synoaccess allows you to manage Guest, Owner Resident and Club Member access via integration with Salto SPACE (on premise) & Salto KS (cloud application)
- Synoaccess uses SMS|Host data to inform your staff about pertinent Guest and Club Member information such as arrival/check-out, notes, and preferences
- Synoaccess sends customized alerts to select staff members based on administrator defined rules

Databases in Product Profile

The following SMS|Host tables are incorporated in the Product Profile with Revintel:

- Active Reservations, City Ledgers, and Membership Accounts
- Guest Contact and Profile Details
- Owner and Co-Owner Listings
- Owner Contracts

For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS|Host Hospitality Management System, please contact your SMS Account/Sales Manager, visit our web site at www.springermiller.com, or call 802.253.7377.

To learn more about **SYNOACCESS** and their products and services, please visit <https://www.synoaccess.com/>,