

## SMS|HOST® AND TIGERTMS INTERFACE

### Interface Functionality

Springer-Miller Systems' In-Room Solutions interface with TigerTMS utilizes our web services technology, SMS|Diplomat to provide seamless integration.

For all hotel types, whether an independent or chain with multiple properties, TigerTMS delivers first class performance through the integration of Property management systems, PBX, Voicemail, High speed internet access (HSIA), call accounting and many other hotel systems and produces comprehensive real-time and analytical reports that help hoteliers improve operational effectiveness and enhance the guest experience.

### Interface Benefits

The interface allows improved accuracy of information and overall efficiency through:

- Real-time delivery of guest-room status information through SMS|Host check-in, check-out, and room moves
- Delivery of guest preference/profile data sent by SMS|Host
- The posting of detailed charges
- Centralized Guest Messaging capabilities
- Housekeeping status update functions.

### Products & Services

SMS|Host's interface with TigerTMS supports the following products & services:

- iCharge Enterprise - The next generation Communications Management Solution with data analytics and reporting.
- iLink - The central communication hub for the TigerTMS suite of solutions and best-of-breed applications used by hotels who offer the ultimate guest experience

## Communicated Information

Your SMS|Host system and the TigerTMS In-Room Solutions interface supports but is not limited to:

### INTERFACE FUNCTIONALITY

- Call posting – by Room, Extension, and Account Number
- Multiple Posting configurations to distinguish revenue types
- Reservation Export (pre-check in)
- Guest Status – Check-in, Check-out, and room moves
- Profile/Preference information
- Housekeeping Status Updates
- Group Info Export
- Group Delegate Export
- Text Message Notification Export
- Voicemail Notification Import
- Posting Zoom-In Capability
- Folio Export
- Remote Check-Out Capability

## Software and Hardware Requirements

The product is compatible with, and requires, the following:

- Current release of the SMS Product Suite
- Diplomat Type I or II server (see Exhibit A - Hardware Requirements document)

Please contact a TigerTMS representative to learn more about their software and hardware requirements.

## For More Information

To learn more about Springer-Miller Systems and our integrations with our SMS|Host Hospitality Management System, please visit our web site at [www.springermiller.com](http://www.springermiller.com) or call 802.253.7377.

To learn more about TigerTMS and their products and services, please visit <https://tigertms.com/solutions/icharge/> and <https://tigertms.com/solutions/ilink/>.