



Australian Government

CHC22015 Certificate II in Community Services

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Modification History

Release	Comments
Release 5	Release 5. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 4. Minor change to replace superseded units of competency in the elective bank.
Release 4	Release 4. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 3. Minor change to update Infection Control unit of competency.
Release 3	Release 3. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 2. Minor change to update Infection Control unit of competency.
Release 2	Release 2. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 1. Minor change to update First Aid units of competency.
Release 1	This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages. Significant changes to core units. Change in packaging rules.

Qualification Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

Total number of units = 9

- 5 core units
- 4 elective units, consisting of:
 - at least 2 units from the electives listed below

- up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

Elective units

CHCCDE019	Work within a community development framework
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCECE031	Support children's health, safety and wellbeing
CHCECE040	Attend to daily functions in home-based child care
CHCPRT025	Identify and report children and young people at risk
CHCVOL001*	Be an effective volunteer
HLTAID010	Provide basic emergency life support
HLTINF006	Apply basic principles and practices of infection prevention and control
BSBPEF201	Support personal wellbeing in the workplace
FSKDIG003	Use digital technology for non-routine workplace tasks
FSKLRG009	Use strategies to respond to routine workplace problems
FSKLRG011	Use routine strategies for work-related learning
FSKNUM014	Calculate with whole numbers and familiar fractions, decimals and percentages for work
FSKOCM007	Interact effectively with others at work
FSKRDG010	Read and respond to routine workplace information

FSKWTG009 Write routine workplace texts

*A mandatory workplace requirement is specified in this unit.

Qualification Mapping Information

Supersedes and is not equivalent to CHC20112 Certificate II in Community Services.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>