



# WELCOME



MATEVESI – NEAR UPENDO FRIENDS SCHOOL, ARUSHA

*Welcome*



AURA HOMES

Life just got better





## Meet your host

Hello!!

Welcome to Aura Homes! We're so happy to have you here. It's always such a pleasure to welcome such an esteemed guest like yourself to stay here. We're thrilled to have you here!

Whether it's your first time in Arusha or just your first time staying with us, you've made the right choice, and we're so excited to host you.

I'm **Philip Mushi**, your host, and I've prepared a handy **Welcome Book** to make your stay as smooth and enjoyable as possible. Inside, you'll find everything you need, from Wi-Fi details to appliance instructions, as well as tips on the best things to do and see in Arusha.

If you have any questions or need assistance, don't hesitate to reach out—I'm here to help!

Enjoy your stay,

Warm regards,

*Philip Mushi*



[info@aurahomes.co.tz](mailto:info@aurahomes.co.tz)



+255 742 001 232



[www.aurahomes.co.tz](http://www.aurahomes.co.tz)

# Location



## WHERE ARE WE LOCATED

The apartment is located **Matevesi - near Upendo Friends school, Arusha.**

Our street name is **Kilimani Street.**

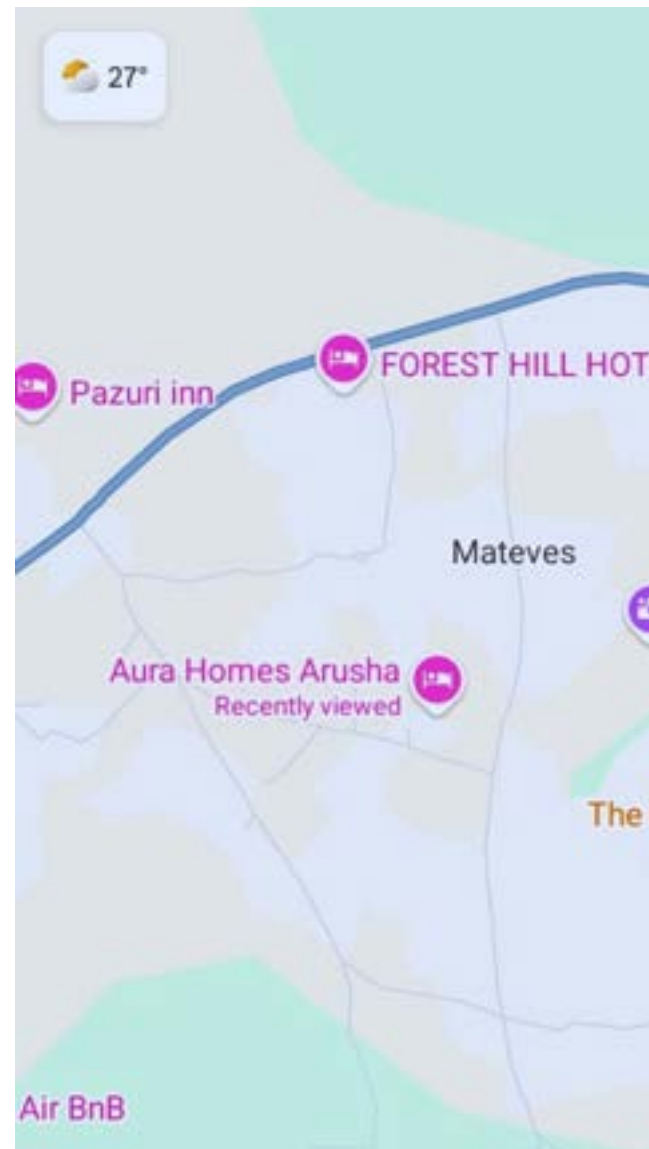
To reach here easily:  
Please search for **Aura Homes** on Google Maps and enter your location for easy directions. Google Maps will provide you with directions from your location to our place.

## GPS COORDINATION

-3.377498,  
36.595182

## PARKING INSTRUCTION

We have a spacious parking area at the property, which you will immediately spot when you arrive.  
Please feel free to park here for the duration of your stay.





# About Us

At **Aura Homes**, we pride ourselves on offering a perfect blend of comfort, convenience, and exceptional service. Whether you're visiting Arusha for business or leisure, our beautifully maintained apartments provide the ideal retreat for relaxation.

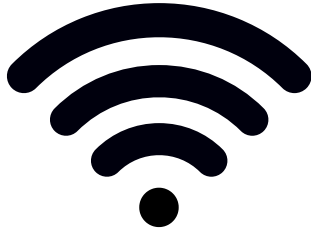
Located just 5 km from Arusha Airport and 12km from the city center, Aura Homes offers you a prime spot to explore the vibrant city of Arusha and its surroundings. With fancy shops, malls, renowned restaurants, and schools just moments away, you'll find everything you need right at your fingertips.

Our property is equipped with all the modern amenities to ensure a seamless stay. Enjoy fast and reliable fiber internet across multiple access points—details will be shared upon your arrival or at your request. Rest easy knowing your vehicle is secure with our safe parking facilities, and if you need anything at any time, our friendly staff are available 24/7 to assist you.

Thank you for choosing **Aura Homes** as your home away from home. We're dedicated to providing you with an unforgettable experience, and we're here to make sure your stay is as comfortable and stress-free as possible.



# Connect To Wifi



**WIFI NAME**  
Ask our staff



**PASSWORD**  
ask our staff



- Locate the Wi-Fi network name (SSID) and password.
- On your device (such as a smartphone, tablet, or laptop), go to the settings menu. Look for the Wi-Fi settings and tap or click on it to open the Wi-Fi options.
- You will see a list of available Wi-Fi networks. Find the network name (SSID) that corresponds to the Wi-Fi name above.
- Select the Wi-Fi network by tapping or clicking on it.
- Enter the password for the network when prompted. The password is usually case-sensitive, so make sure to enter it correctly.
- Once you have entered the password, your device will attempt to connect to the Wi-Fi network. It may take a few moments to establish a connection.
- Once connected, you should see a confirmation message or an icon indicating a successful connection to the Wi-Fi network.
- Congratulations! You are now connected. Enjoy browsing the internet, streaming your favorite shows, and staying connected during your stay in this rustic chic and cozy abode.





# Check In

## **CHECK IN TIME: 12:00 PM**

From **12:00 PM**. Upon arrival, our friendly staff will guide you through the process and hand over your keys. If you have any special requests or need assistance settling in, don't hesitate to let us know—we're here 24/7 to help.

# Check Out

## **CHECK OUT TIME: 11:00 AM**

By 11:00 AM. Please ensure you return the keys to our staff or leave them in the designated drop-off point shared during check-in. A quick check-out inspection will be done to ensure everything is in order.

### **IMPORTANT NOTE:**

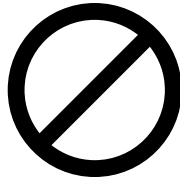
- Kindly ensure to double-check your personal belongings before check-out.
- Please switch off all lights, appliances, electronics, and door.
- Kindly, hand over the key to our staff before vacate the premises.

# House Rules



## NO SMOKING

Smoking is **strictly prohibited** inside the property, including all indoor areas. Please smoke on designated areas



## NO ILLEGAL ACTIVITIES

Engaging in any illegal activities, including use of illegal substances, , possession, or distribution, is **Strictly prohibited** on the premises.



## NO PARTIES

Parties and large gatherings are **Strictly not permitted** in the property.



## QUIET HOURS

To ensure a peaceful environment for all guests, quiet hours are observed from 10 PM until 6 AM.



## NO SHOES

To maintain cleanliness and preserve our floors, please remove your shoes upon entering the house.



## NO UNREGISTERED GUESTS

No unregistered guests allowed in the premises without prior notice

- Please don't eat or drink in the bedrooms.
- Please turn off lights and all electronics when you go out.
- Please respect check-in and check-out times.
- Please leave the keys with the housekeepers whenever you exit premises. Lost of keys will incur a **REPLACEMENT FEE**.
- Please take care of the furnishings. Incase of damage please report immediately.
- Please don't rearrange the furniture..
- Don't use foil paper on microwave
- **The rule above all, Have Fun!**

**NOTE:** Any damage caused to the house or furnishings will require a repair/replacement charge, which will be determined by the handyman. The guest will COVER ALL THE COST for the repair/replacement and handyman labour charge.





# The Kitchen

Welcome to the heart of our home – the kitchen! We hope you'll find everything you need here to prepare delicious meals and enjoy memorable moments with your loved ones.

Our kitchen is fully equipped with modern appliances to make cooking a breeze. You'll find a refrigerator, stove/oven, microwave, dishwasher, and kettle. A variety of cookware, including pots, pans and utensils, is available for your use. Please feel free to explore and experiment with your favorite recipes!

## APPLIANCES & COOKWARE

- Refrigerator
- Stove
- Microwave
- Dishwasher
- Toaster
- Blender
- Electric kettle
- Plates and bowls
- Cups and saucers
- Pots and pans
- Kitchen scissor
- Cooking utensils
- Serving utensils
- Trash cans

*Kindly*

- Handle all kitchen equipment with care.
- Turn off appliances after use and clean up any spills to maintain cleanliness.
- Avoid placing hot pots or pans directly on countertops.



## Remember

"Happiness is a small house,  
with a big kitchen."



# House Guide



## TELEVISION & ENTERTAINMENT SYSTEMS

- Use the provided remote controls carefully.
- Be mindful of noise levels to respect the neighbors



## WASHING MACHINE

- Use the recommended detergent and avoid overloading the machine.
- Please follow the instructions provided near the machine for proper operation.



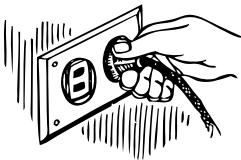
## AIR CONDITIONING/HEATING

Use the thermostat to adjust the temperature. We suggest turning it off when leaving the apartment to conserve energy.



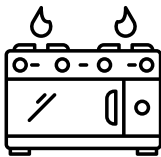
## WATER HEATER

Allow time for water to heat up before use. If you encounter any issues, please let us know.



## ELECTRICITY & POWER OUTLETS

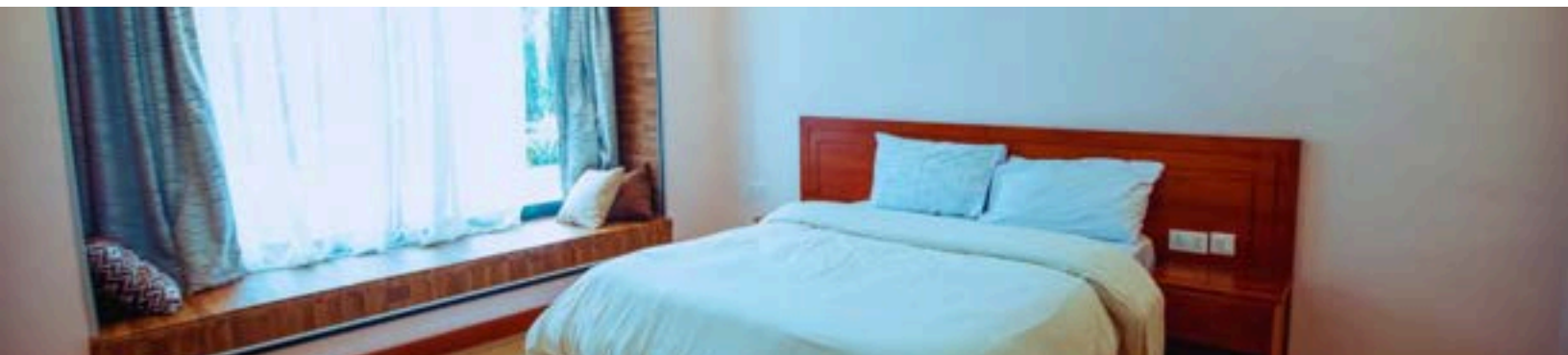
- Turn off lights and unplug chargers or devices when not in use to prevent power surges.
- Do not overload power outlets.



## STOVE

To use the stove, turn the knob to your desired heat level and press the ignition button; remember to turn it off after use for safety.

**For any assistance or if you experience issues with an appliance, feel free to call our staff. We are here to help!**





# Places to See



## ACTIVITIES TO DO IN ARUSHA



- Go shopping at Maasai market curios & crafts
- Visit Shanga & Shanga Foundation(an Opportunity To Support Disabled Artisans)
- Visit Cultural Heritage Centre
- House of GEMS Tanzania
- AIM MALL
- Visit Arusha National Park
- Visit Meserani Snake Park
- Go shopping at the Arusha Central Market(Kilombero or Soko Kuu)

- Climb Ol Doinyo Lengai Mountain
- Visit the Bang'ata and Themi waterfall
- Book a day Coffee Plantation Tour
- Visit Swahili Art Group Studio And Gallery
- Book a canoeing or take a nature walk(hiking) at Lake Duluti
- Take a Village Tour in Usa River
- Visit the National Natural History Museum Arusha
- Visit Msumbi Coffee Estate



# Food & Drinks

## **BEST LOCAL FOOD PLACES**

COPACABANA RESTAURANT +255 685 211 510  
TEMBO CLUB - 0753 031 990  
THE BLUE HERON RESTAURANT - 0699 497 583  
MAASAI KIGELIA AFRICANA RESTAURANT - 0743 083 169  
LA FIESTA BAR & LOUNGE - +255 766 037 852  
THE BIG FIVE - 0758 585 734  
UZUNGUNI CITY PARK - +255 766 306 006  
MWAMBAO RESTAURANT - +255 788 506 872  
COSSIS FRIES & CHICKEN - +255 753 300 903  
ASILI RESORT - +255 784 791 455



## **HIGH END RESTAURANTS**

GEORGE'S TARVEN - +255 782 943 690  
Smiley restaurant +255 762 707 073  
THE GRILL , ROOF TOP, SABASABA & POOL BAR (GRAN MELIA RESTAURANT) - +255 746 982 400  
BLUE HERON - +255 699 497 583  
THE AMBER BAR & RESTAURANT - +255 764 849 576  
TGT FIGS RESTAURANT - +255 687 799 965  
PABLO PICASSO RESTAURANT - +255 748 000 786  
THE BAOBAB RESTAURANT - +255 27 297 0717

## **BEST PIZZA PLACES**

GEORGE'S TARVEN - +255 782 943 690  
VILLAGE SUPERMARKET - +255 27 254 9105  
BRAVO PIZZA - +255 686 375 556  
MR. PIZZA ARUSHA - +255 687 490 922  
PIZZA HUT - +255 746 982 660



## **BEST BBQ PLACE**

LEONS GARDEN - +255 764 459 156  
ANDREW'S - +255 764 697 063  
KHAN'S BBQ - +255 754 652 747  
MEHBOOB'S BBQ - +255 756 600 065  
THE RIBS ARUSHA - +255 757 541 351



## **INDIAN FOOD / CHINESE FOOD**

CHINESE WHISPERS - +255 688 969 669  
FIVE CHUTNEYS - +255 783 505 505  
CHINESE DRAGON RESTAURANT - +255 754 073 258  
HOT TANDOOR VILLAGE - +255 620 559 075  
HOT PLATE - +255 673 989 845  
FLAME TREE RESTAURANT - +255 759 461 166  
MR. WANG - +255 748 002 001



# Hangouts & Shopping



## **BEST CAFE'S / COFFEE PLACE**

SANAA CAFE & MARKET PLACE (GRAN MELIA) - +255 746 982 400

BUTTER & SCOTCH - +255 746 281 875

SHOPPERS KAHAWA CAFE - +255 756 090 909

FIF'I'S RESTAURANT & CAFE - +255 788 462 232

WOODSLAND CAFE - +255 782 434 845

CIAO GELATI - +255 710 111 750 (Ice cream place)

RAPTOR COFFEE PLACE - +255 683 864 044

AFRICAFE - +255 684 746 892

KITAMU COFFEE - +255 786 487 727

COFFEE CULTURE CAFE - +255 765 016 230

SERENGETI COFFEE HOUSE & BEYOND - +255 762700 001



## **CLUB / PARTY PLACES**

THE DON'S LOUNGE - +255 769 533 433

THE PILLARS - +255 718 238 806

THE HUB - +255 756 348 307

ACES LOUNGE & RESTAURANT - +255 742 237 588

MOPAO - +255 754 622 214

KIPONG BAR & LOUNGE - +2550759 101 090



## **SUPERMARKETS / GROCERY STORES**

VILLAGE SUPERMARKET - +255 27 254 9105

SHOPPERS SUPERMARKET - 022 270 1545

SABLE SQUARE SHOPPING VILLAGE - +255 678 133 841 / 782 572 117

RUSHDA SUPERMARKET - +255 689 407 443

MENDAZ SUPERMARKET - +255 754 292 702

## **WE RECOMMEND YOU TO DOWNLOAD (PIKI APP ON PLAYSTORE)**

**Piki:** is an app with different variety of foods from different restaurants depending on location and you can order directly they do delivery. (Download it from Google play store)

**NOTE:** make sure to check the distance, estimated time of delivery and delivery fee.



# Getting Around & Contact Information

## CONTACT US

**Website:** [www.aurahomes.co.tz](http://www.aurahomes.co.tz)

**Email:** [info@aurahomes.co.tz](mailto:info@aurahomes.co.tz)

**Phone:** Philip : +255 757 001 212

**Duty Cell :** +255 742 001 232 (**Available 24/7**)

## TAXI & MOTORCYCLE(PIKIPIKI)

1.Taxi from town

**Mr. Hemedi** - +255 758 146 146

2.Taxi around the premises

**Mr. Lazaro** - +255 784 867 821

3.Motor cycle (Toyo/Pikipiki)

**Mr. Baraka** +255 744 483 760

## APPS TO HELP YOU:

Apps you can use as a taxi: **Uber, Indrive and Bolt**( Download them from Google play store)

## EMERGENCY CONTACTS:

EMERGENCIES ----- 911

POLICE ----- 112

AMBULANCE ----- 114

FIRE DEPARTMENT----- 118



# Before you Go



## DISHES

- Please wash and dry any dishes, utensils, and cookware that you used during your stay.
- Double-check cabinets and drawers for any personal items or food items you may have brought.



## USED FOODS

- Dispose of any leftover or perishable foods in the refrigerator to prevent odors or spoilage.



## GARBAGE & RECYCLING

- Please gather all trash and recyclables and dispose of them in the designated bins.
- Separate recyclable items from general waste according to local recycling guidelines.



## WINDOWS & LIGHTS

- Close and lock all windows and doors securely before leaving.
- Turn off all lights, ceiling fans, and electronic devices to conserve energy.



## KEYS

- Return your room key to our receptionist



## PERSONAL BELONGINGS

- Check for any personal belongings you may have brought with you, including chargers, toiletries, and clothing items.

# Extra Services

## **HOUSE KEEPING**

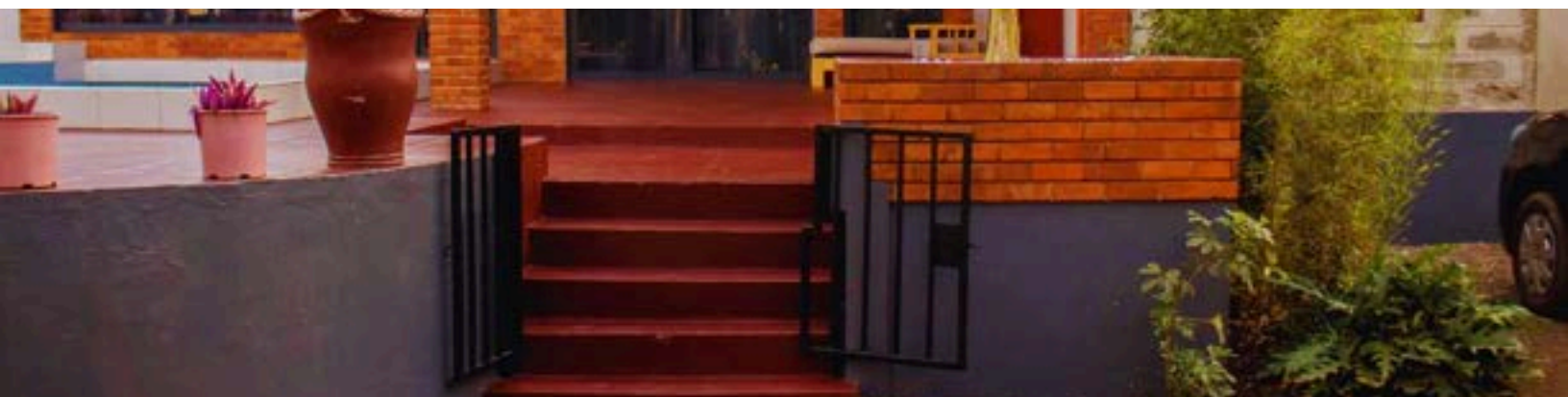
If you wish to have your clothes washed or ironed, please feel free to contact our maids on duty. They will be happy to assist you at an affordable cost.

## **PRIVATE CHEF**

If you require the services of a private chef, please inform us in advance so we can make the necessary arrangements. The cost will depend on the nature of the services you require.

## **AIRPORT PICK UP/DROP OFF**

At the moment, we do not offer airport pickup services. For your transfer arrangements, you may contact the drivers directly using the phone numbers provided herein or choose to make your own arrangements.





PLEASE LEAVE US A

# Review

We hope you had a wonderful time during your stay with us!

We want to hear your thoughts. Please leave a review on google reviews (**Aura Homes Arusha**) to let others know about your experience with us.

Connect with us



@aura\_homes\_arusha



[www.aurahomes.co.tz](http://www.aurahomes.co.tz)

# Thank you!