

Connect2 Technology Solutions

Tools that adapt to how you work, so you can connect the people you serve to the resources they need to thrive.

ABOUT CONNECT2

Whole-person care starts with connected systems

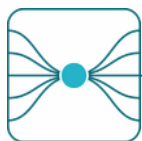
Today's health and social care systems are fragmented and hard to navigate. People often interact with multiple organizations at once: a clinic, a food bank, a housing provider. But those organizations rarely share information. Connect2 is an integrated suite of Community Information Exchange (CIE) technology solutions co-created by HealthierHere and our partners. These tools support a social care network of providers so that no matter where a client enters the system, they get the whole-person care and support they need to be healthy and thrive



TECHNOLOGY OFFERINGS

Three tools. One connected network.

Connect2 meets organizations where they are. Whether you need a full case management platform or simply want to connect your existing system to a shared data network, there is a path for you.



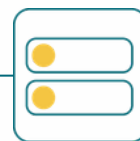
Connect2 Exchange

Integrate with this backend engine to exchange data across systems while continuing to use the client management system best suited for your organization. No rip-and-replace required



Connect2 Coordinator

A client management tool for organizations that do not already have one or are looking for a new option. Automatically connected to Connect2 Exchange, so no separate integration is necessary to participate in data sharing.



Resource Directory

A searchable directory of social services and community supports, available to all Connect2 partner organizations. Find what your clients need, faster.

Find the right fit for your organization

We serve two distinct customer types. Your path depends on if your organization already has a case management platform in place.

ADOPTER

Connect2 Coordinator users

Adopt Connect2 Coordinator as your primary case management platform. Staff log in daily for referral coordination, care planning, and client management. Automatically connected to the shared network.

Best for: CBOs and hub organizations without an existing platform, or those ready to switch

INTEGRATION PARTNER

Connect2 Exchange user

Connect your existing platform to the network via API. Keep the tools your team already uses while exchanging referral data, coordinating care, and tracking outcomes across the network.

Best for: MCOs and health systems or CBOs with established platforms already in use

Not sure which path fits? We'll help you identify the right approach during a discovery conversation.

BENEFITS

Better care coordination for everyone

Connect2 technology helps organizations provide more collaborative and comprehensive care to their clients, creating a better experience for everyone. We're building a healthier, more equitable community by improving the foundational components of effective care coordination.



Safety

Rigorous security standards protect client data across all Connect2 systems, with consent-based data sharing and privacy controls built in from day one.



Efficiency

Reduce duplicated effort, eliminate manual follow-up, and close referral loops automatically so care coordinators can focus on client relationships, not paperwork.



Access to data

Get visibility into the full picture of a client's care journey across organizations, making it easier to identify gaps and coordinate next steps.



Partner experience

Connect2 makes it easier for organizations to work together, share information, and build the trusted relationships that effective care coordination depends on.



Client experience and outcomes

When systems are connected and information flows across providers, clients spend less time navigating bureaucracy and more time getting the support they need.

GET STARTED

Ready to connect?

HealthierHere supports organizations to adopt or integrate Connect2 technology, providing technical support, tools, and relationship-building opportunities.

[Learn More](#)

connect2.org