

## MODEL CANCELLATION FORM

### RIGHT TO CANCEL

Cooling-Off Period: You have the right to cancel your Claim(s) free of charge within the 14 days following the date that you provide your instruction to us without giving any reason.

If you cancel your Claim(s) within the Cooling-Off Period, then you will owe Benson Goldstein Limited ("Benson Goldstein") nothing, unless your lender has approved a Compensation payment within this period. In this case, Benson Goldstein shall be entitled to charge you their Fee as outlined in the Terms of Engagement.

If you cancel the contract with us, you will be liable to pay a reasonable charge for the work that we have done on your case.

We will assess the appropriate fee based on the work done in your case at the point you choose to cancel.

Given the nature of the work you are instructing us to undertake, we expect that most of our work will take place within the first 3 months after you enter into the contract with us. To give you an indication of the potential termination charge, we expect that if you terminate this contract within the first three months, our reasonable fee for the amount of work we have undertaken may reach, but not exceed, 50% of the total fee that we would have received based on the claims we are instructed to make on your behalf (whether or not you are ultimately successful).

If you choose to terminate this agreement after 3 months following the date on which you enter into this contract with us, we expect that substantially all of the work may have been completed. To give you an indication of the potential termination charge, we expect that if you terminate this contract after three months, our reasonable fee for the amount of work we have undertaken may reach, but not exceed, 100% of the total fee that we would have received based on the claims we are instructed to make on your behalf (whether or not you are successful).

If you cancel your Claim(s) outside the Cooling-Off Period, our Fee will remain payable for any Compensation that has been approved by your lender up to the date of your cancellation.

Please refer to our Terms of Engagement for full details of our Fee. Copies of the Terms of Engagement can be requested by post or email (contact details are at the bottom of this Form).

<p><b>Benson Goldstein Ltd, PO Box 79176, London, NW4 9NH.</b> I hereby give notice of my intention to cancel my contract for the supply of services provided by Benson Goldstein as set out in the Terms of Engagement provided to me.</p>	
<p><b>Name of Claimant:</b></p>	
<p><b>Address of Claimant:</b></p>	
<p><b>Claim Reference(s):</b> (Please give the Claim Reference(s) of the Claim(s) you wish to cancel/terminate)</p>	
<p><b>Signature of Claimant:</b></p>	<p><b>Date:</b></p>

To exercise the right to cancel, you must inform Benson Goldstein of your decision to cancel your Claim(s) in a clear statement:

- **BY LETTER** or using this Form and returning either document to: Benson Goldstein Ltd, PO Box 79176, London, NW4 9NH
- **BY EMAIL:** info@bensongoldstein.com