harmonic | Harmonic Explore

Harmonic Explore: Understand How Your Organization Uses AI

Complete Visibility Into AI Usage

Before you can set policies, justify budgets, or manage risk, you need to understand how your workforce actually uses AI. Most organizations are making governance decisions without that data. Explore changes that.

Harmonic Explore at a Glance

Harmonic Explore gives CISOs, CIOs, and AI leaders full visibility into how employees use AI across 1,000+ browser-based tools, plus OTel compatible tools (including Claude CoWork).

We analyze every interaction in context, identifying which tools are making a difference (and which are shelfware), what data is being shared, and what business use cases are driving adoption.

The Fastest Path to AI Visibility

Employees use ChatGPT, Claude, Gemini, Copilot, Perplexity, and dozens of AI features embedded in the SaaS tools they already work with. Most organizations have no idea how many AI tools are active, what data goes into them, or whether the tools being used train on that data.

Explore surfaces all of it. Within days of deployment, you'll have a complete map of your organization's AI footprint, with the depth to answer the questions leadership is already asking.

Key Features

- **Prompt level visibility across 1,000+ apps**, including tools employees adopt without IT approval.
- **Understand AI use cases across the business** with Usage Intelligence that maps activity to business impact.
- **Identify sensitive data exposure** with small language models that understand what's being shared and why it matters.
- **Differentiate safe apps from risky ones** with risk scores informed by vendor locations, data training policies, and more.

Why People Love Harmonic

Understand intent, not just patterns. Our models detect sensitive information in context, no reg(ex) needed.

Gain ACTIONABLE insight into how AI is used. See where ROI is being delivered and where risk exists.

See it all without disrupting anyone. Zero friction deployment with no impact on employee workflows.

Answer leadership's hardest questions. Give CIOs, AI committees, and the board the information they need to drive the AI roadmap.

Leverage True AI Usage Intelligence

Most organizations can tell you which AI tools employees are using. That doesn't tell you why it matters. Usage Intelligence changes that.

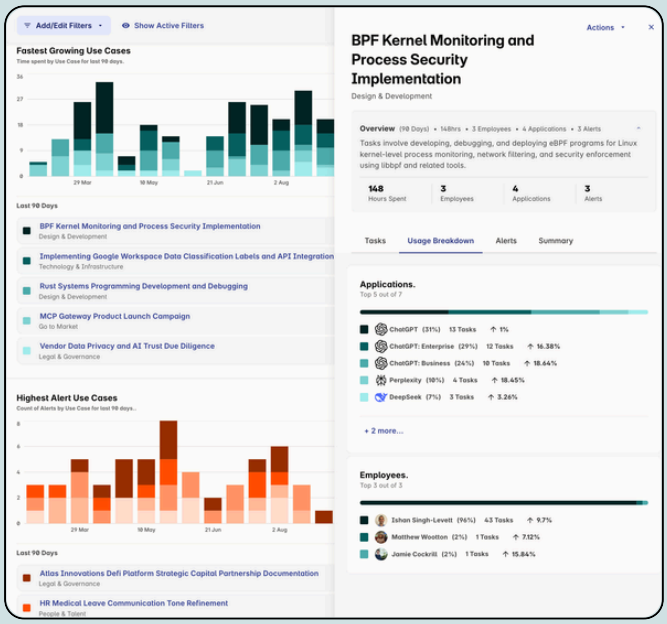
Harmonic automatically classifies AI interactions into business use cases, turning raw activity into strategic insight. Instead of generic tags or app-level analytics, you see how AI work actually happens across your organization, specific to your teams, your tools, and your business. You can see which tools are delivering real productivity gains, which use cases are driving the most value, and where employees are flocking to unapproved tools because sanctioned options aren't meeting their needs.

At the same time, our small language models analyze every interaction to identify sensitive data in context, across structured and unstructured formats, without regex rules or manual labeling.

When sensitive information is shared, Harmonic doesn't just flag it. We map it to the regulatory frameworks and compliance standards that matter to your business, including GDPR, ISO 27001, and HIPAA.

This is the foundational layer of AI governance.

Before you can implement effective controls or make informed AI investments, you need to understand where AI is delivering ROI, where it's creating risk, and why employees are choosing the tools they choose. Harmonic delivers on all of it.



Actionable Usage Insights

Gain Deep Insight Into Every AI Application

Harmonic doesn't just tell you which apps are in use. We give you a detailed profile of each one, covering both the productivity value it delivers and the risk it introduces.

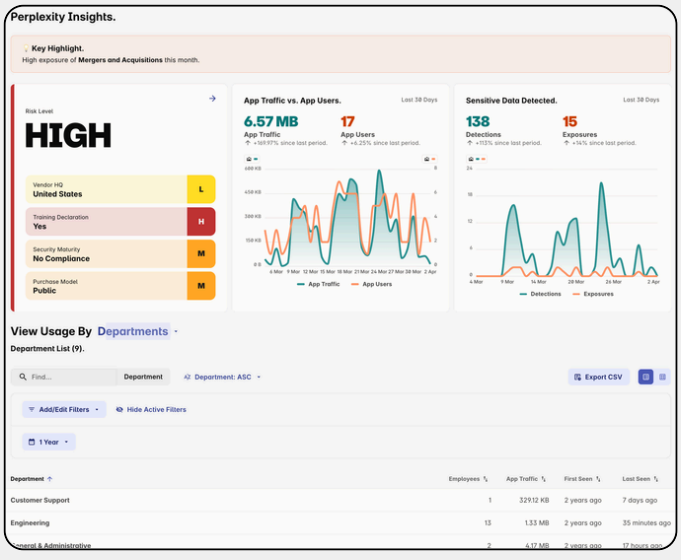
For every application, you see who's using it, how often, what use cases it supports, and what sensitive data is being shared with it. You can quickly identify which tools are driving real business value and which ones are quietly creating exposure.

Each application also carries a risk score based on factors that security teams actually care about, like whether the tool trains on your data, where the vendor is based, and what security certifications the vendor holds.

You're armed with an objective, consistent way to evaluate the hundreds of AI tools that show up across your organization.

Harmonic Explore also provides built-in workflows for approving or flagging applications and grouping them by risk level.

You can tier your apps into approved, monitored, and unsanctioned categories, and use those groupings as the foundation for policies when you're ready to upgrade to Guide or command.



Complete Visibility by Application

Why Harmonic Explore?

Harmonic Explore gives CISOs, CIOs, and AI leaders the visibility to make informed decisions about AI investment and governance.

Deep understanding of AI use cases
Usage Intelligence maps activity to real business use cases, giving security, IT, and AI leaders the insight to make informed decisions about where AI is delivering value and where it's creating exposure.

Visibility that drives decisions
Every insight maps to a real action. Know which tools to standardize, where sensitive data is exposed, and exactly which policies to write when you're ready to enforce.

A platform that grows with you
Start with visibility. When you're ready for real-time enforcement or agent governance, upgrade to Guide or Command. Same platform, same policies, zero disruption.

> We needed to understand not just which AI tools were being used, but ***how*** they were being used. That's a completely different question—and it's the one that actually matters.
>
> **Neil Patel**
> **Global Head of IT**
> **Apax Partners**



Getting Started with Harmonic

Getting started with Harmonic is quick and easy. Simply install the browser extension for visibility across web applications.

For prompt level visibility of Claude Cowork, simply enter the Harmonic provided destination information in the OTel settings of your Claude admin dashboard.

You can also connect Okta, Entra ID, or Google Workspace to enrich employee information.

Within 30 minutes, the platform can be rolled out to your entire organization.

Get Started >

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As every employee adopts AI in their work, organizations need control and visibility. Harmonic delivers AI Governance and Control (AIGC), the intelligent control layer that secures and enables the AI-First workforce. By understanding user intent and data context in real time, Harmonic gives security leaders all they need to help their companies innovate at pace.