

Fair Usage Policies for EE Wholesale SIMs

UK Tariffs (V&D):

Unlimited calls and texts are from within the UK, to UK mobile numbers, and to UK landlines (excluding Jersey, Guernsey, and the Isle of Man).

Unlimited applies only for normal person to person calls from a standard mobile telephone handset used by consumers and excludes (without limitation) non-person-to-person devices such as machine-to-machine devices or any other device that in the reasonable opinion of EE is considered to be non-standard consumer device

If in a billing month a Subscriber on UK tariff (V&D):

- a) texts or calls more than 300 different numbers; or generates 3,000 minutes; or
- b) sends more than 3,000 SMS; or
- c) uses more than 600GB data; or
- d) tethers 12 or more devices to the Subscription.
- e) the network may, on a case-by-case basis, consider this usage to be a breach of the Fair Usage Policy and may either: -
- f) contact you and ask you to take action with your customer or the end-user;
- g) move the Subscription to a rate plan or product suitable for the usage profile of the Subscription.
- h) reduce the service to the Subscription or a group or related Subscriptions; or disconnect the Subscription or group of related Subscriptions from our Network

Additional usage over the UK Mobile Data will be charged at the Standard UK Charge of £6.50 per GB

Mobile Broadband Tariff (MBB):

If in a billing month a Subscriber on Mobile Broadband Tariffs (MBB): uses more than 1000GB data; or tethers 12 or more devices to the Subscription; BT may, on a case by case basis, consider this usage to be a breach of the Fair

Usage Policy and may either:-

- a) contact you and ask you to take action with your customer or the end-user;

b) move the Subscription to a rate plan or product suitable for the usage profile of the Subscription;

c) reduce the service to the Subscription or a group or related Subscriptions; or disconnect the Subscription or

group of related Subscription from our Network

Additional usage over the UK Mobile Data will be charged at the Standard UK Charge of £6.50 per GB

Voice & SMS Tariff:

The Data Allocation is per Subscription per billing month and any unused Data will expire at the end of the billing month. There is no cash redemption or equivalent value or credit where Data Allocation is not used.

The Data Allocation of a Subscription relates to the specific usage by that Subscription only, and therefore, the Data Allocation of all your Subscriptions is not aggregated.

Additional usage over the UK Mobile Data will be charged at the Standard UK Charge of £6.50 per GB

Data Measurements:

We measure how much data you use in kilobytes (KB). Data is based on the following units:

- 1024 bytes = 1 Kilobyte (KB) (equivalent to reading 2/3 paragraphs of text)
- 1024 KB = 1 Megabyte (MB) (equivalent to about one hour of instant messaging)
- 1024 MB = 1 Gigabyte (GB) (equivalent to about five hours of watching YouTube).

We send data across our network in packets no bigger than 1.5KB. A packet is just a unit of data.