

Out-of-Bundle Charges – EE

All prices shown are exclusive of VAT.

Section 1A – Standard UK Charges

Usage Type	Unit	Charge
Calls to UK Mobiles (07)	per minute	£0.3900
Calls to Landlines (01/02/03)	per minute	£0.3900
Text Messages	per message	£0.2600
UK Mobile Data	per GB	£6.50
Answer Phone Retrieval (UK)	—	Free
MMS / Video Messaging	per message	£0.5590
Calls to 055 (UK VoIP)	per minute	£0.1106
Calls to 056	per minute	£0.1300
Calls to Forwarding Services	per minute (max)	£0.8298
Calls to 070 Personal Number Services	per minute	£0.0520
Satellite Calls	per minute	£1.95
076 Paging (voice)	per minute	£0.5538
076 Paging (text)	per message	£1.30
Calls to 084 / 087	per minute	£0.5200
Premium Rate Band 1	per call (min charge)	£0.6500
Premium Rate Band 2	per call (min charge)	£1.30
Premium Rate Band 3	per call (min charge)	£1.95
Premium Rate Band 4	per call (min charge)	£2.60
Premium Rate Band 5 (connection only)	per call	£3.25
International Assistance 155	per minute	£0.1105

Section 1B – International Direct Dial (IDD) Voice Charges

Charges apply when calling an international number from the UK.

Zone	Countries	Unit	Charge
IDD Zone 1	Alaska, Australia, Austria, Bangladesh, Belgium, Bermuda, Bhutan, Brazil, Brunei Darussalam, Bulgaria, Cambodia, Canada, Chile, China, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Greece, Greenland, Guam, Hawaii, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, Japan, Kuwait, Laos, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mexico, Mongolia, Netherlands, New Zealand, North Mariana Island, Norway, Pakistan, Paraguay, Peru, Poland, Portugal, Puerto Rico, Romania, Singapore, Slovakia, Slovenia, South Korea, Spain, Sweden, Thailand, United States, USA Virgin Islands, Vatican, Vietnam	per minute	£0.0650

Zone	Countries	Unit	Charge
IDD Zone 2	Argentina, Bahrain, Dominican Republic, Egypt, Gibraltar, Guatemala, Iran, Macao, Malaysia, Mauritius, Mayotte Island, Namibia, Nepal, Nigeria, Panama, Philippines, Réunion, San Marino, Saudi Arabia, Sri Lanka, Sudan, Swaziland, Taiwan, Turkmenistan, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Yemen	per minute	£0.1300
IDD Zone 3	Afghanistan, Andorra, Angola, Anguilla, Armenia, Aruba, Barbados, Belize, Bolivia, Botswana, British Virgin Islands, Cayman Islands, East Timor, Ecuador, El Salvador, Eritrea, Ethiopia, Grenada, Guadeloupe, Guyana, Honduras, Iraq, Jamaica, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Lebanon, Marshall Islands, Montserrat, Oman, Palau, Palestine, Qatar, Saint Kitts, Saint Lucia, Saint Vincent, South Africa, Switzerland, Tajikistan, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine	per minute	£0.1950
IDD Zone 4	Albania, Antigua and Barbuda, Azerbaijan, Bahamas, Belarus, Benin, Bosnia and Herzegovina, Burkina Faso, Cameroon, Cape Verde, Djibouti, Fiji, French Polynesia, Georgia, Ghana, Guinea, Haiti, Liberia, Libya, Mali, Moldova, Monaco, Montenegro, Mozambique, Myanmar, New Caledonia, Nicaragua, Niger, North Macedonia, Russia, Rwanda, Senegal, Serbia, Suriname, Syria, Tanzania, Togo, Uganda	per minute	£0.3250
IDD Zone 5	Algeria, Burundi, Central African Republic, Comoros Islands, Congo, Cuba, Equatorial Guinea, Gabon, Gambia, Guinea-Bissau, Ivory Coast, Kosovo, Lesotho, Madagascar, Malawi, Mauritania, Micronesia, Morocco, Seychelles, Sierra Leone, Somalia, South Sudan, Tunisia, Zambia, Zimbabwe	per minute	£0.6500
IDD Zone 6	Ascension, Chad, Diego Garcia, Falkland Islands, Maldives, Nauru, Papua New Guinea, Sao Tome and Principe, Tonga	per minute	£1.30
IDD Zone 7	Cook Islands, Kiribati, Niue, Saint Helena, Samoa, Tuvalu, Vanuatu	per minute	£1.82
IDD Zone 8	Solomon Islands, Tokelau, and any other destination not listed	per minute	£3.90

Section 1C – International Direct Dial (IDD) SMS Charges

Charges apply when texting an international number from the UK.

Zone	Countries	Unit	Charge
IDD SMS Zone 1	Afghanistan, Andorra, Angola, Ascension, Bahamas, Belarus, Belize, Bermuda, Bhutan, Bosnia and Herzegovina, Botswana, Brunei Darussalam, Cambodia, Central African Republic, Cook Islands, Denmark, Djibouti, East Timor, Egypt, Equatorial Guinea, Eritrea, Estonia, Falkland Islands, Fiji, French Polynesia, Georgia, Gibraltar, Greece, Greenland, Guinea, Guinea-Bissau, Haiti, Jordan, Kazakhstan, Kiribati, Kyrgyzstan, Liechtenstein, Madagascar, Maldives, Malta, Marshall Islands, Mauritania, Micronesia, Mongolia, Namibia, Nauru, Netherland Antilles, Niue, Pakistan, Palau, Palestine, Papua New Guinea, Philippines, Qatar, Saint Pierre and Miquelon, Samoa, Sao Tome and Principe, Solomon Islands, Somalia, South Sudan, Sri Lanka, Sudan, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, Uzbekistan, Vietnam, Yemen	per SMS	£0.0650
IDD SMS Zone 2	Algeria, Bahrain, Bangladesh, Benin, Bulgaria, Burundi, Cameroon, Cape Verde, Chad, Congo, Gambia, Ghana, India, Iraq, Kenya, Kosovo, Kuwait, Laos, Lesotho, Liberia, Macao, Malawi, Malaysia, Mali, Mauritius, Niger, Peru, Réunion, Rwanda, Senegal, Sierra Leone, Singapore, South Korea, Taiwan, Tanzania, Thailand, Tunisia, Uganda	per SMS	£0.0780
IDD SMS Zone 3	Albania, Argentina, Aruba, Azerbaijan, Bolivia, Cayman Islands, Chile, China, Colombia, Costa Rica, Croatia, Dominican Republic, Ecuador, El Salvador, Finland, French West Indies, Guatemala, Guyana, Honduras, Hungary, Ireland, Jamaica, Japan, Latvia, Lithuania, Moldova, Montenegro, Morocco, Mozambique, Netherlands, Nicaragua, Oman, Panama, Paraguay, Poland, Romania, Saint Lucia, Saudi Arabia, Serbia, Slovakia, Slovenia, South Africa, Trinidad and Tobago, United Arab Emirates, Uruguay, Venezuela, Zambia, Zimbabwe	per SMS	£0.1040



Zone	Countries	Unit	Charge
IDD SMS Zone 4	Armenia, Australia, Austria, Belgium, Brazil, Canada, Cyprus, Czech Republic, France, Germany, Hong Kong, Iceland, Israel, Italy, Libya, Luxembourg, Mexico, Myanmar, Nepal, New Zealand, Nigeria, Norfolk Island, Norway, Portugal, Russia, Satellite, Seychelles, Spain, Swaziland, Sweden, Switzerland, Turkey, Ukraine, United States, and any other destination not listed	per SMS	£0.1300

Section 2 – Roaming Charges

Charges apply when using your SIM outside the UK. All voice charges are per minute; data charges are per GB; SMS charges are per message.

Zone	Voice MO (in-country / to UK)	Voice MO (to Europe)	Voice MO (to RoW)	Voice MT (received)	SMS MO	Data / VoLTE per GB	Countries
	per min	per min	per min	per min	per SMS	per GB	
Europe Zone	£0.0975	£0.0975	£0.6760	Free	£0.0390	£1.17	Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City
Business Zone	£0.2600	£1.04	£1.04	£0.5200	£0.3120	£4.42	Albania, Australia, Bangladesh, Canada, China, Faroe Islands, Gibraltar, Guadeloupe, Guernsey, India, Indonesia, Isle of Man, Israel, Jersey, Kuwait, Malaysia, Moldova, Montenegro, New Zealand, Nigeria, Oman, Puerto Rico, Qatar, Reunion, Serbia, Singapore, South Africa,



Zone	Voice MO (in-country / to UK)	Voice MO (to Europe)	Voice MO (to RoW)	Voice MT (received)	SMS MO	Data / VoLTE per GB	
							South Korea, Switzerland, Taiwan, Thailand, Turkey, United Arab Emirates, United States, Vietnam
World Zone	£1.25	£1.25	£1.25	£0.7800	£0.5200	£8.32	Argentina, Armenia, Bahrain, Bermuda, Bosnia and Herzegovina, Brazil, Chile, Colombia, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Gabon, Ghana, Greenland, Hong Kong, Japan, Kenya, Kosovo, Mauritius, Mexico, Monaco, Morocco, Nicaragua, North Macedonia, Pakistan, Peru, Russia, Rwanda, Saudi Arabia, Seychelles, Sri Lanka, Sudan, Tanzania, Tunisia, Uganda, Ukraine, Uruguay, Zambia
RoW 1	£1.56	£1.56	£1.56	£1.04	£0.5200	£26.00	Andorra, Anguilla, Antigua and Barbuda, Aruba, Bahamas, Barbados, Belarus, Benin, Botswana, Cambodia, Cameroon, Cape Verde, Cayman Islands, Costa Rica, Dominica, French Guiana, Grenada, Guinea, Guinea-Bissau, Guyana, Haiti, Iraq, Ivory Coast, Jamaica, Jordan, Kazakhstan, Liberia, Macao, Madagascar, Mali, Montserrat,



Zone	Voice MO (in-country / to UK)	Voice MO (to Europe)	Voice MO (to RoW)	Voice MT (received)	SMS MO	Data / VoLTE per GB	
							Netherland Antilles, Niger, Panama, Philippines, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Trinidad and Tobago, Turks and Caicos Islands
RoW 2	£1.56	£1.56	£1.56	£1.04	£0.5200	£78.00	Azerbaijan, Belize, British Virgin Islands, Brunei Darussalam, Georgia, Tampnet Offshore
RoW 3	£1.56	£1.56	£1.56	£1.04	£0.5200	£260.00	Afghanistan, Ethiopia, Gambia, Iran, Lebanon, Nepal, Sierra Leone, Venezuela
RoW 4	£1.56	£1.56	£1.56	£1.04	£0.5200	£1118.00	Angola, Bhutan, Burkina Faso, Chad, Congo, Democratic Republic of Congo, French Polynesia, Guatemala, Honduras, Kyrgyzstan, Lesotho, Malawi, Mongolia, Myanmar, Namibia, Paraguay, Ships, Swaziland, Tajikistan, Yemen, Zimbabwe
RoW 5 (Algeria)	£1.95	£1.95	£1.95	£1.04	£0.5200	£26.00	Algeria
RoW 6 (Aircraft)	£1.95	£1.95	£1.95	£1.04	£0.5200	£1118.00	Aircraft
RoW 7 (Maldives)	£3.90	£3.90	£3.90	£1.04	£0.5200	£260.00	Maldives
RoW 8	£3.90	£3.90	£3.90	£1.04	£0.5200	£1118.00	Bolivia, Burundi, Central African Republic, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Falkland Islands, Guam, Laos, Libya, Martinique, Mauritania, Mozambique, Palestine, Papua New



Zone	Voice MO (in-country / to UK)	Voice MO (to Europe)	Voice MO (to RoW)	Voice MT (received)	SMS MO	Data / VoLTE per GB
						Guinea, Saint Pierre and Miquelon, Satellite, Suriname, Syria, Togo, Tonga, Turkmenistan, Vanuatu, and any other destination not listed

Section 3 – Roaming Daily Passes

Daily passes are charged per calendar day when activated. Standard roaming rates apply if a daily pass is not in use.

Zone	Allowance	Daily Charge	Restrictions
Europe Zone	Unlimited voice & text, 2 GB data	£1.50	Calls within Europe Zone and back to the UK only (standard mobile and landline numbers)
Business Zone	Unlimited voice & text, 1 GB data	£5.00	Calls within country and back to the UK only (standard mobile and landline numbers)
World Zone	60 minutes, 60 texts, 1 GB data	£10.00	Calls within country and back to the UK only (standard mobile and landline numbers)

Section 4 – International Direct Dial (IDD) Call Bundles

IDD bundles provide a cost-effective way to manage international calling. Once a bundle is exhausted, calls revert to standard IDD rates. Bundles can be stacked — once one is used, a bundle of a different size may be purchased.

Individual Bundles (30-day)

Zone	250 minutes	500 minutes	1,000 minutes
Europe Zone	£9.10	£13.00	£19.50
Business Zone	£11.70	£18.20	£26.00
World Zone	£23.40	£42.90	£78.00

Shared Bundles (12-month)

Zone	500 minutes	10,000 minutes	25,000 minutes
Europe Zone	£91.00	£143.00	£312.00
Business Zone	£117.00	£195.00	£429.00
World Zone	£364.00	£650.00	£1560.00

IDD Bundle Zone Countries

IDD bundle zones differ from standard IDD voice zones. The applicable countries for each bundle zone are as follows:

Bundle Zone	Countries
Europe Zone	Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein,



Bundle Zone	Countries
	Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City
Business Zone (includes Europe Zone countries)	Australia, Canada, China, Gibraltar, Guernsey, Hong Kong, Isle of Man, Jersey, New Zealand, Saudi Arabia, Singapore, South Africa, Switzerland, Turkey, United States
World Zone (includes Europe and Business Zone countries)	Argentina, Armenia, Bangladesh, Bermuda, Brazil, Chile, Colombia, Ecuador, El Salvador, Faroe Islands, Guadeloupe, Israel, Mexico, Moldova, Montenegro, Nicaragua, North Macedonia, Pakistan, Peru, Puerto Rico, Qatar, Réunion, Russia, Serbia, Thailand, Ukraine, Uzbekistan, Venezuela, Vietnam, Zambia

All charges are exclusive of VAT. Prices are subject to change; current pricing is always available from your Millbeck account manager. Charges apply to out-of-bundle usage — i.e. usage beyond any inclusive allowances in your tariff plan.