



On the move

How 1-800-GOT-JUNK? supported this engineering firm with a daunting office move.



The client

100-year-old
engineering firm

Approx.
300 employees

40 years
in the same location

The challenge

- After 40 years in the same location, an engineering firm was dealing with years worth of office furniture, workstations, cabinets, paperwork, and miscellaneous junk to sort through before a move.
- They needed a service that could handle the removal of unwanted junk while accommodating a phased employee transition to a new location.

The approach

- The Commercial Account Manager (CAM) consulted with the Office Coordinator to understand their needs
- Conducted multiple site visits to ensure an accurate service proposal was provided
- Worked directly with the franchise to understand the operational requirements of the project
- Followed up with the client regularly to make sure their needs & requests had been met

Overview of the job



21
truck loads



5 days to complete
the removal



6 Truck Team
Members on-site

The results

- Added a dedicated Senior Operations Manager to oversee and execute the project
- Communicated daily with the client to gain live feedback and make necessary adjustments
- Conducted a post-removal sweep to leave the space clean
- The Commercial Account Manager conducted a post-removal review with the client
- The client successfully transitioned to their new office within their desired timeline

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After being in the same location for almost 40 years, the accumulation of office furniture, IT equipment, cabinets and old paperwork was a daunting undertaking to say the least. 1-800-GOT-JUNK? came in, gave us a reasonable estimate and got the job done, while keeping in the timeframe necessary for us to make our office move to a new location. **The service we got and professionalism of the team was exceptional.**

Office Coordinator



Contact your Local Commercial Representative
or email us at business@1800gotjunk.com

1-800-GOT-JUNK?
THE WORLD'S LARGEST JUNK REMOVAL SERVICE

