



# On the move

How 1-800-GOT-JUNK? supported this engineering firm with a daunting office move.



## The client

**100-year-old**  
engineering firm

Approx.  
**300 employees**

**40 years**  
in the same location

## The challenge

- After 40 years in the same location, an engineering firm was dealing with years worth of office furniture, workstations, cabinets, paperwork, and miscellaneous junk to sort through before a move.
- They needed a service that could handle the removal of unwanted junk while accommodating a phased employee transition to a new location.

## The approach

- The Commercial Account Manager (CAM) consulted with the Office Coordinator to understand their needs
- Conducted multiple site visits to ensure an accurate service proposal was provided
- Worked directly with the franchise to understand the operational requirements of the project
- Followed up with the client regularly to make sure their needs & requests had been met

## Overview of the job



21  
truck loads



5 days to complete  
the removal



6 Truck Team  
Members on-site

## The results

- Added a dedicated Senior Operations Manager to oversee and execute the project
- Communicated daily with the client to gain live feedback and make necessary adjustments
- Conducted a post-removal sweep to leave the space clean
- The Commercial Account Manager conducted a post-removal review with the client
- The client successfully transitioned to their new office within their desired timeline

“

After being in the same location for almost 40 years, the accumulation of office furniture, IT equipment, cabinets and old paperwork was a daunting undertaking to say the least. 1-800-GOT-JUNK? came in, gave us a reasonable estimate and got the job done, while keeping in the timeframe necessary for us to make our office move to a new location. **The service we got and professionalism of the team was exceptional.**

Office Coordinator



Contact your Local Commercial Representative or email us at [business@1800gotjunk.com](mailto:business@1800gotjunk.com)

**1-800-GOT-JUNK?**  
THE WORLD'S LARGEST JUNK REMOVAL SERVICE

 **BUSINESS  
SERVICES**