

Contact Form – Positive Group

The processing of personal data is implemented by the Positive Group whose contact details are as follows:

Groupe Positive
3 Avenue Antoine Pinay
ZA des 4 vents
59510 Hem
France



Purpose of data processing

Purposes

The purpose of the processing is to answer the requests and questions formulated through the form freely available on the Internet.

Bases légales

People agree to provide their contact information in order to be contacted by Positive Group employees acting in its legitimate interest.



Processed data

Categories of processed data

Identification data (name, firstname, email address, phone number, message or question)

Source of the data

This data is collected from the users of the contact form of the website, which is publicly accessible.

Mandatory nature of data collection

The form requires the collection of all data. We recommend to enter a message related to the request for a better handling of the solicitation.

Automated decisions

The processing does not require any automated decisions to be made



People concerned

The data processing concerns:

- Individuals or corporates bodies using the form



Data Recipients

Categories of recipients

Depending on their respective needs, the following are recipients of all or part of the data:

- Staff of the Groupe Positive or its subsidiaries, duly authorized
- The subcontractors involved



Data transfers outside the European Union

No data is transferred outside the European Union, unless a subcontractor processes the services outside the EU/EEU. In this case, Groupe Positive has ensured that the transfer of personal data is carried out in accordance with the European Commission's standard contractual clauses or that other appropriate legal data transfer mechanisms are applied.



Duration of data storage

Once the response to queries and requests has been made, the personal data collected and the associated exchanges are deleted from the systems within a maximum of 30 days



Sécurité

Groupe Positive Group has implemented security measures to protect the confidentiality, availability and integrity of data.

Physical access control to premises and facilities

Measures to control physical access to premises and facilities (anti-intrusion system, video surveillance, controlled access zones, name badges, transponder and security locks, escorting visitors, etc.)

Access control to data and systems

User identification and authentication measures (shredders, differentiated rights assigned according to the principle of least privilege, employee entry/exit processes with review, profiles with differentiated access and centralized administration, policy with authentication by strong passwords and use of safes, automatic locking on inactivity, encryption of mobile disks and exchanged data, VPN, updates, antivirus, firewall limiting to only the necessary ports and partitioning the networks, traces, etc.)

Availability control

Measures ensuring availability (backups, remote storage, business continuity plan, fire protection systems, emergency power supply, emergency Internet connection, air conditioning, maintenance plan, etc.)

Internal measures and awareness

Internal measures (confidentiality clause in contracts, periodic training and awareness-raising, charter for the use of equipment attached to internal regulations, membership of the French Association of Data Protection Correspondents, etc.)



Your rights regarding your data

You have the right to access and obtain a copy of the data that are related to you, to object to the processing of these data, to have them corrected or to have them erased. You also have the right to limit the processing of your data.

To understand your rights, we invite you to consult the site of your control authority, in France, [the CNIL](#). Consult the list of control authorities on the [European Data Protection Board](#) (EDPB) website.



Exercise your rights

You can contact the person in charge of data protection for any request to exercise your rights regarding the processing of your personal data. Please send your requests to the following address:

Send your requests:

By email, at the following address:

dpo@positivegroup.com

By post, to the attention of:

Mr. the data protection officer
Groupe Positive
3 Avenue Antoine Pinay
ZA des 4 vents
59510 Hem
France



Complaint to the data protection authority

If, after contacting us, you believe that your rights to your personal data are not respected, you can submit a complaint to a data protection authority.

You will find more details on the procedure on the website of the authority of your place of residence, the place where the facts were observed.

for example :

France [Commission Nationale de l'Informatique et des Libertés - CNIL](#)

Belgium [Commission de la protection de la vie privée - APD](#)

Spain [Agencia de Protección de Datos - AEPD](#)

Portugal [Comissão Nacional de Proteção de Dados - CNPD](#)

Germany [Die Bundesbeauftragte für den Datenschutz und die Informationsfreiheit - BfDI](#)

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Consult the list of control authorities on the site of the [European Data Protection Board \(EDPB\)](#)