

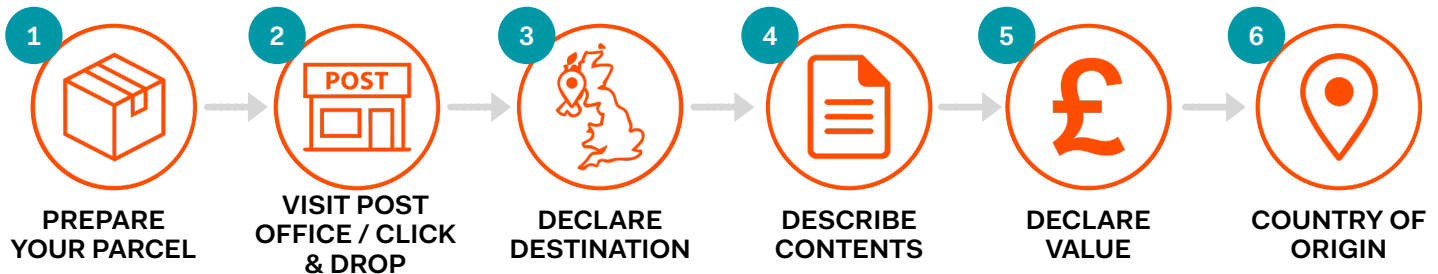
ROYAL MAIL SHIPPING GUIDE

FOR REFURBISHMENT & MODIFICATION ORDERS



BESPOKE CUSTOM
MADE FOOT
ORTHOSES ARE
ZERO RATED
MEDICAL
COMMODITIES

When the correct declaration is made, shipments between Great Britain and Northern Ireland for refurbishment or modification should not incur customs duties under the Windsor Framework



STEP 1: GET YOUR EORI NUMBER

If you are a business in Great Britain and do not already have a GB EORI number, you may be asked to provide one when completing your Royal Mail declaration



QUICK & EASY

The application typically takes 10 minutes



USUALLY IMMEDIATE

Most GB EORI numbers are issued immediately



FREE TO APPLY

There's no charge to register



APPLY ON LINE

www.gov.uk/eori

YOU WILL NEED

- Government Gateway account
- VAT number (if VAT registered)
- Company details (or sole trader info)

You only need to do this once.

STEP 2: INFORMATION TO PROVIDE



DESCRIPTION OF CONTENTS

Bespoke custom-made foot orthoses for modification. Temporary movement for adjustment by the original manufacturer. No transfer of ownership. No commercial sale. Goods to be returned to the original owner.



COMMODITY CODE

9021101000



VALUE

Declare the value of the orthoses, not the retail value charged to the patient. The declared value should not be the cost of the refurbishment or adjustment



COUNTRY OF ORIGIN

Confirm the country of origin, if requested.

STEP 3: SEND WITH ROYAL MAIL



Firefly recommends using Royal Mail for refurbishment and modification orders.

Using the correct declaration helps ensure the shipment is processed in accordance with the Windsor Framework and helps avoid unnecessary shipping handling charges.

IMPORTANT

Ensure your parcel is securely packed and clearly addressed to:

Firefly Orthoses NI Ltd.
12 Main Street,
Garrison,
Enniskillen,
BT93 4ER

WHY USING ROYAL MAIL IS RECOMMENDED

Some courier companies may apply their own customs, processing or brokerage charges when transporting goods between Great Britain and Northern Ireland. Royal Mail integrates the Windsor Framework declaration into its postal process, helping you avoid unnecessary handling fees and delays.



info@firefly.ie



020 33 55 0997



www.firefly.ie