

# Cookie Policy

This Cookie Policy explains how Novara Premier Chauffeurs Ltd ("we", "us", "our") uses cookies and similar technologies when you visit our website or submit a booking request online.

1. What Are Cookies? Cookies are small files placed on your device to improve website experience, function and security. They do not give us access to your computer, personal files or private data.

2. Types of Cookies We Use We may use the following types of cookies:

- Essential cookies – required for basic site functionality and navigation
- Analytical cookies – used to monitor site performance, traffic and user interaction
- Preference cookies – store user selections such as form input or session settings

3. Why We Use Cookies We use cookies to:

- Support website operation and security features
- Improve customer experience and booking efficiency
- Analyse traffic to improve future performance

4. Cookie Consent By continuing to browse our website, you consent to the use of cookies as outlined in this policy. You may withdraw consent at any time by disabling cookies in your browser settings.

5. Managing or Disabling Cookies You can control cookies using browser tools. However, disabling some cookies may affect website functionality.

6. Data Protection Location, behaviour or personal information is not recorded outside analytics tools unless you submit it voluntarily via booking form, email or contact request.

7. Contact For privacy or cookie-related enquiries: Email: [bookings@novarapremierchauffeurs.com](mailto:bookings@novarapremierchauffeurs.com) Address: 66 Eton Road, Ilford, IG1 2UG

By using this website, you agree to this Cookie Policy.