



+ CASE STUDY

Enabling Secure Enterprise AI Adoption for BDO



Industry: Accountancy & Business

Region: UK & Ireland

Users: 10,000+

Overview

For more than nine years, EveryCloud has partnered with BDO UK to strengthen its cyber security posture through continuous innovation. As BDO accelerated its AI modernisation strategy, the firm required a security framework that would enable employees to adopt emerging AI technologies safely while protecting sensitive client data and maintaining regulatory compliance.

Building on BDO's existing Netskope platform, EveryCloud enhanced visibility, governance and data protection capabilities to create a secure foundation for enterprise AI adoption.

The programme delivered measurable operational improvements, including **99.9% service availability**, a **threefold reduction in major incidents**, and secure global access to business-critical applications. The success of the engagement led to a renewed three-year strategic partnership, reinforcing EveryCloud's position as BDO's trusted security advisor.

THE CHALLENGE

As one of the UK's leading professional services firms, BDO needed to embrace AI-driven innovation without compromising client confidentiality, regulatory obligations or operational security.

The rapid growth of generative AI created significant opportunities for productivity, but also introduced new risks around data leakage, governance and shadow AI. Leadership needed assurance that employees could use AI responsibly while maintaining the highest standards of information security.

At the same time, BDO wanted greater visibility across cloud and web activity, reduced operational complexity and a security platform capable of supporting a hybrid workforce.

Because BDO bills clients in six-minute increments, every interruption to critical services directly impacts productivity, client service and revenue. The organisation therefore required a platform capable of delivering secure, high-performance access from anywhere in the world without compromising user experience or availability.

Key challenges included:

- + Limited visibility into AI application
- + Risk of sensitive data being uploaded to unauthorised AI platforms
- + Maintaining compliance while encouraging innovation
- + Managing multiple security technologies
- + Supporting secure access for a distributed workforce



THE SOLUTION

Leveraging nine years of knowledge of BDO's environment, EveryCloud worked collaboratively with business and technology stakeholders to develop a long-term strategy for secure AI adoption.

Rather than introducing another point solution, EveryCloud expanded BDO's existing Netskope deployment to deliver:



Enhanced visibility into AI application usage



Granular governance and policy controls



Automated data protection policies



Secure cloud and web access



Simplified security operations through platform consolidation

EveryCloud has been a trusted partner to BDO for over nine years, helping us navigate evolving technology and security challenges. As we advanced our AI modernisation programme, their expertise enabled us to adopt new technologies securely while maintaining strong governance, compliance and data protection. Their strategic guidance and consistent delivery were key factors in our decision to renew and expand our partnership for a further three years.

— Nik Miller, Partner & Chief Technology Officer, BDO UK

The enhanced security architecture enables BDO to monitor interactions with AI applications, prevent sensitive information from being shared with unauthorised services and apply consistent governance across users and devices.

This approach allows employees to take advantage of AI technologies while ensuring client information remains protected, enabling innovation without increasing organisational risk.



THE DELIVERY

EveryCloud adopted a collaborative programme rather than a traditional implementation project.

Working closely with BDO throughout the engagement, the team conducted strategic assessments, identified AI-related risks and developed a roadmap aligned with wider business transformation objectives.

Because of the long-standing partnership and EveryCloud's deep understanding of the environment, new capabilities were introduced efficiently with minimal disruption.

Implementation was supported through:

- 1 Executive **strategy sessions**
- 2 Technical **workshops**
- 3 Regular governance **reviews**
- 4 Clearly defined **success criteria**
- 5 Close **collaboration** between EveryCloud consultants and BDO's technical teams

+ Business Outcomes

The programme delivered measurable operational and strategic benefits.

+ Secure AI adoption

BDO can confidently embrace AI technologies while maintaining governance, compliance and protection of sensitive client information.

+ Greater visibility

Enhanced monitoring provides deeper insight into cloud, web and AI application usage, enabling faster identification and response to emerging risks.

+ Stronger data protection

Automated policies prevent unauthorised sharing of confidential information while supporting responsible AI use.

+ Reduced complexity

Consolidating capabilities within the Netskope platform simplified day-to-day security operations and reduced management overhead.

+ Exceptional service reliability

EveryCloud delivered 99.9% service availability, providing secure, reliable access to business-critical applications for employees wherever they work. For a business where every six-minute outage affects billable time, maintaining service continuity translates directly into improved productivity and commercial value.

+ Enhanced operational resilience

The programme achieved a threefold reduction in major incidents, significantly improving resilience while reducing disruption to users and strengthening the overall security posture.

+ Long-term strategic value

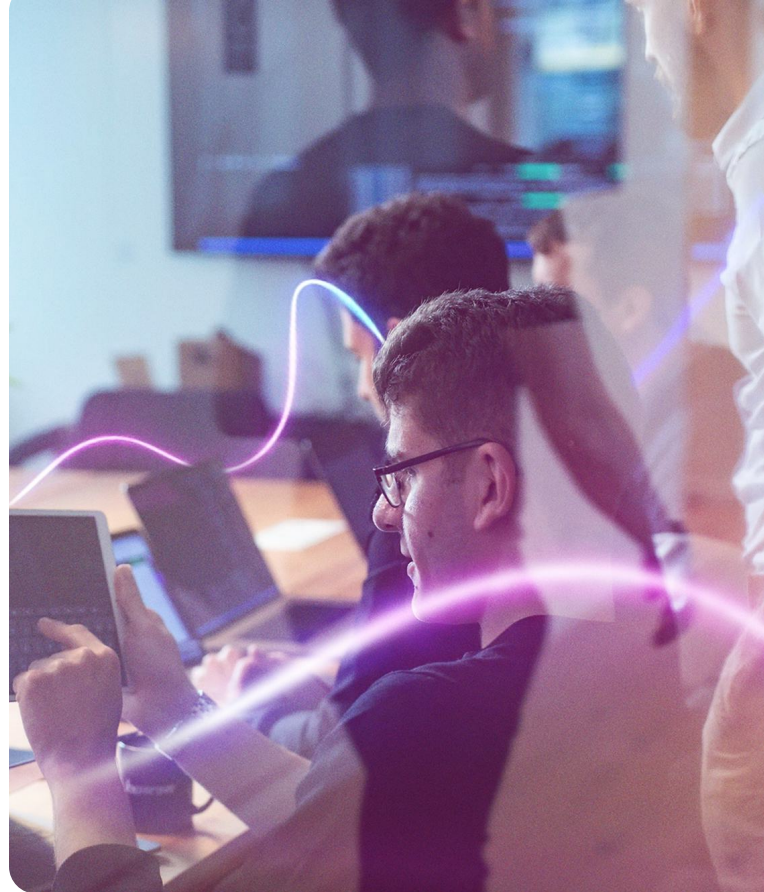
The measurable business outcomes delivered throughout the engagement helped secure a renewed three-year strategic partnership, expanding EveryCloud's role in supporting BDO's AI modernisation and wider digital transformation programme.

Why It Matters

This engagement demonstrates how security can become a business enabler rather than simply a control function.

By combining long-term strategic partnership with technical expertise, EveryCloud helped BDO transform its security architecture into a platform that supports innovation, simplifies operations and enables secure enterprise AI adoption.

The project showcases the value of continuous collaboration, measurable business outcomes and trusted advisory services, helping BDO confidently embrace the next phase of digital transformation while protecting its people, clients and data.



The strength of this engagement comes from understanding our customer's business as well as their technology.

Because we've built a trusted relationship with BDO over many years, we were able to help them adopt AI securely while protecting sensitive data, simplifying operations and creating a platform for future innovation.

— Keith Purves, CEO, EveryCloud



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Optimise Spend.
Build Confidence.**

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