Caseware – Event Registration Terms of Use

Last Updated: September 9, 2026

These Terms of Use (**"Terms"**) govern your access to and use of this event registration platform and mobile event application (collectively, the **"App"**) to register and attend an event held by Caseware International Inc., or the applicable Caseware entity (**"Caseware", "we", "us", "our"**). By accessing or using the App in connection with any event organised by Caseware, you (**"you", "your", "Registrant"**) agree to be bound by these Terms, our Privacy Statement and our DPA (as defined below). If you do not agree with these Terms, you must not access or use the App. These Terms form a binding agreement between you and us.

1. Definitions

In these Terms, the following definitions apply:

"Data Protection Laws" means any applicable data protection laws and regulations, including but not limited to the EU General Data Protection Regulation (GDPR), the UK GDPR, the California Consumer Privacy Act (CCPA), Canada's Personal Information Protection and Electronic Documents Act (PIPEDA), and any other applicable data protection legislation.

"Data Processing Agreement" or **"DPA"** means our Data Processing Agreement, which governs the processing of personal data in connection with the App.

"Event" means any conference, seminar, webinar, workshop, networking function, or other professional event organised or hosted by us for which you have registered.

"Personal Data" means any information relating to an identified or identifiable natural person, as defined under applicable Data Protection Laws.

"Privacy Statement" means our Privacy Statement, which describes how we collect, use, store, and share your Personal Data.

2. Your Use of the App

2.1 Licence

Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable right to access and use the App solely in connection with your participation in the Event.

2.2 Account Security

You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. You agree to notify us immediately of any unauthorised access to or use of your account. We are not liable for any loss or damage arising from your failure to protect your login credentials.

2.3 Equipment and Connectivity

You are responsible for obtaining, maintaining, and paying for all devices, software, internet access, and other equipment necessary to access and use the App.

2.4 Fees and Payment for Training Sessions

Certain training sessions offered in connection with the Event may be subject to a fee ("Paid Sessions"). Applicable fees for Paid Sessions will be displayed at the time of registration and must be paid in full prior to access being granted. Unless otherwise stated at point of registration, all fees in USD and are exclusive of applicable taxes, which will be charged where required by law.

Paid Sessions are subject to our Caseware Training Terms and Conditions (Global), including any applicable terms regarding cancellations and transfers of registration.

Payment must be made using the methods available through the App at the time of registration. You are responsible for ensuring that your payment information is accurate and that sufficient funds are available. Registration for a Paid Session is not confirmed until payment has been successfully processed.

We reserve the right to modify fees for future Paid Sessions at any time. Any fee changes will not affect sessions for which you have already completed registration and payment.

2.4 Changes to the App

We reserve the right at any time to modify, suspend, or discontinue the App or any feature thereof, temporarily or permanently, with or without notice. We shall not be liable to you or any third party for any modification, suspension, or discontinuation of the App.

3. Acceptable Use and Conduct

3.1 Lawful Use

You shall use the App only for lawful purposes, in compliance with all applicable laws and regulations, and in a manner consistent with the professional standards expected of the accounting profession.

3.2 Prohibited Activities

You shall not:

(a) use the App for any purpose other than in connection with an Event;

(b) engage in automated access, scraping, data mining, or any form of systematic extraction of data from the App;

(c) attempt to gain unauthorised access to any systems, networks, or data connected to the App;

(d) upload, post, or transmit any content that is unlawful, harmful, threatening, abusive, defamatory, obscene, or otherwise objectionable;

(e) interfere with or disrupt the integrity or performance of the App or its underlying systems;

(f) use the App to distribute unsolicited commercial communications or spam;

(g) impersonate any person or entity, or misrepresent your affiliation with any person or entity;

(h) provide false or misleading information in your registration or profile; or

(i) sub-license, sell, resell, transfer, or otherwise make the App available to any third party.

4. Intellectual Property

4.1 Our Intellectual Property

The App and all of its content, including but not limited to text, software, graphics, images, logos, trademarks, audio, video, and the selection and arrangement thereof, are owned by or licensed to us and are protected by applicable copyright, trademark, patent, and other intellectual property laws worldwide. You may not modify, reproduce, distribute, create derivative works from, publicly display, publicly perform, or otherwise exploit any of the App's content without our prior written consent.

4.2 User-Submitted Content

By submitting, uploading, or posting any content to the App, you represent and warrant that you own or have obtained all necessary rights and permissions to submit such content, and that such content does not infringe the intellectual property rights or other rights of any third party. You grant us a non-exclusive, royalty-free, worldwide licence to use, reproduce, modify, display, and distribute such content solely in connection with the operation and promotion of the Event and the App. You remain responsible for any content you submit and for any claims arising from such content.

4.3 Trademarks

All trademarks, service marks, and trade names displayed on or through the App are the property of their respective owners. Your use of the App does not grant you any rights in or to any trademarks, service marks, or trade names.

5. Privacy and Data Protection

5.1 Collection and Use of Personal Data

We collect and process Personal Data in accordance with our Privacy Statement and applicable Data Protection Laws. By using the App, you acknowledge that we may collect, store, and process the following categories of Personal Data:

(a) name, professional title, and employer details;

(b) email address, telephone number, and business address;

(c) professional licensing and membership information (where applicable);

(d) registration preferences, dietary requirements, and accessibility needs;

(e) device information, IP address, browser type, and usage analytics; and

(f) any other information you voluntarily provide through the App.

5.2 Legal Bases for Processing

We process your Personal Data on the following legal bases, as applicable: (i) in performance of a contract (your registration for and participation in the Event); (ii) for our legitimate interests in operating and improving the App and Events; (iii) with your consent, where required; and (iv) in compliance with applicable legal obligations.

5.3 International Data Transfers

Your Personal Data may be transferred to, stored in, and processed in jurisdictions other than your country of residence. You acknowledge that such transfers may be necessary for the provision of the App and your participation in the Event. Where such transfers occur, we will ensure that appropriate safeguards are in place in accordance with applicable Data Protection Laws. For further detail, please refer to our Privacy Statement and DPA.

5.4 Your Data Protection Rights

Subject to applicable Data Protection Laws and the jurisdiction in which you are located, you may exercise certain rights with respect to your Personal Data, including the right to access, rectify, erase, restrict processing, port your data, and object to processing. To exercise any of these rights, please contact us using the details set out in our Privacy Statement.

5.5 Protection of Other Registrants' Personal Data

You may be provided with access to the Personal Data of other Registrants through networking features or attendee directories within the App. You agree to use such Personal Data solely for the purpose of networking in connection with the Event and in compliance with applicable Data Protection Laws. You shall not copy, download, distribute, sell, or otherwise misuse any other Registrant's Personal Data.

6. Media Release

6.1 Grant of Rights and Release

By attending an Event, you grant us and our authorised representatives a non-exclusive, perpetual, irrevocable, royalty-free, worldwide licence to capture, record, use, reproduce, modify, distribute, publish, display, and otherwise exploit photographs, video recordings, audio recordings, and any other media (collectively, "Event Media") in which your name, image, likeness, voice, statements, or professional affiliation may appear. This licence extends to all formats and media now known or hereafter developed, including but not limited to print materials, websites, social media platforms, email communications, marketing collateral, presentations, and the App. You acknowledge and agree that you are not entitled to any compensation, royalty, or payment of any kind in connection with the capture or use of Event Media featuring your name, image, likeness, or voice. To the maximum extent permitted by applicable law, you waive any right to inspect or approve the finished Event Media or any use thereof, and you release and discharge us, our affiliates, directors, officers, employees, agents, sponsors, and partners from any and all claims, demands, or causes of action arising out of or in connection with the capture, production, reproduction, or use of Event Media, including but not limited to any claims for defamation, invasion of privacy, right of publicity, moral rights, or infringement of copyright or any other intellectual property right.

6.2 Permitted Uses

We may use Event Media for any lawful purpose connected with our business, including but not limited to: (a) promoting and marketing current and future Events; (b) promoting our products and services; (c) editorial, educational, and informational content; (d) internal communications and training materials; and (e) sharing with Event sponsors and partners for co-promotional purposes. We may also sublicense Event Media to our affiliates, sponsors, and partners for these purposes.

7. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE APP AND ALL CONTENT, FEATURES, AND SERVICES PROVIDED THROUGH THE APP ARE MADE AVAILABLE ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY. WE EXPRESSLY DISCLAIM ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING, USAGE, OR TRADE PRACTICE. WE DO NOT WARRANT THAT THE APP WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE FROM VIRUSES OR OTHER HARMFUL COMPONENTS.

Nothing in these Terms excludes or limits any warranty or consumer protection right that cannot lawfully be excluded or limited under the laws of your jurisdiction.

8. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL WE, OUR AFFILIATES, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS, REVENUE, GOODWILL, DATA, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR IN CONNECTION WITH YOUR ACCESS TO OR USE OF (OR INABILITY TO ACCESS OR USE) THE APP, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STATUTE, OR ANY OTHER LEGAL THEORY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, OUR TOTAL AGGREGATE LIABILITY ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR YOUR USE OF THE APP SHALL NOT EXCEED THE GREATER OF (A) THE AMOUNT YOU PAID TO US, IF ANY, FOR ACCESS TO THE APP IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM, OR (B) ONE HUNDRED US DOLLARS (USD $100).

Nothing in these Terms shall exclude or limit liability for (i) death or personal injury caused by negligence; (ii) fraud or fraudulent misrepresentation; or (iii) any other liability that cannot be lawfully excluded or limited under the laws of your jurisdiction.

9. Indemnification

To the extent permitted by applicable law, you agree to indemnify, defend, and hold harmless us and our affiliates, directors, officers, employees, and agents from and against any and all claims, losses, liabilities, damages, costs, and expenses (including reasonable legal fees)

arising out of or in connection with: (a) your use of the App; (b) your breach of these Terms; (c) your violation of any applicable law or regulation; or (d) any content you submit to or through the App.

10. Third-Party Services and Links

The App may contain links to third-party websites, services, or content that are not owned or controlled by us. We are not responsible for and do not endorse any third-party websites, services, or content. Your use of any third-party services is at your own risk and subject to the terms and conditions and privacy policies of those third parties. We are not liable for any loss or damage arising from your use of any third-party services.

11. Monitoring and Content Moderation

We reserve the right, but are not obligated, to monitor, review, edit, or remove any content submitted to or posted on the App, to ensure compliance with these Terms, applicable law, or any other policies we may establish. Any content you submit to the App will be treated as non-confidential and non-proprietary unless otherwise stated in our Privacy Statement. We reserve the right to remove any content that, in our sole discretion, violates these Terms, may expose us to liability, or is otherwise objectionable.

12. No Endorsement Of App Content

We neither endorse nor are responsible for the accuracy or reliability of any opinion, advice or statement made on or off the App by anyone other than one of our authorized employee spokespersons while acting in their official capacities. It is the responsibility of you to evaluate the accuracy, completeness or usefulness of any information, opinion, advice or other content available through the App or through any App user. Advice of a professional may be necessary for you regarding the evaluation of any specific information, opinion, advice or other content.

13. Modifications to These Terms

We reserve the right to modify these Terms at any time at our sole discretion. Any modifications will be effective upon posting the updated Terms with a revised “Last Updated” date, or upon such other date as we may communicate to you by email or through the App. Your continued access to or use of the App following the posting of modified Terms constitutes your acceptance of those modifications. If you do not agree with any modification, you must cease using the App immediately.

14. Termination

14.1 Termination by Either Party

Either party may terminate these Terms at any time. You may terminate by deleting your account and ceasing to use the App. We may terminate or suspend your access to the App immediately, without prior notice or liability, for any reason, including if you breach these Terms.

14.2 Effects of Termination

Upon termination, your right to access and use the App will immediately cease. Termination does not relieve you of any obligations that accrued prior to termination. Any provisions of these Terms that by their nature should survive termination shall survive, including but not limited to Sections 6 (Intellectual Property), 7 (Disclaimer of Warranties), 8 (Limitation of Liability), 9 (Indemnification), and 14 (Governing Law and Dispute Resolution).

14.3 Data Retention Following Termination

Following termination, we will retain or delete your Personal Data in accordance with our Privacy Statement and applicable Data Protection Laws.

15. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Ontario and the federal laws of Canada applicable therein, without regard to its conflict of laws principles.

16. General Provisions

16.1 Entire Agreement

These Terms, together with the Privacy Statement and DPA, constitute the entire agreement between you and us regarding your use of the App and supersede all prior agreements, understandings, and negotiations, whether written or oral, relating to the subject matter hereof.

16.2 Severability

If any provision of these Terms is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, such provision shall be modified to the minimum extent necessary to make it valid, legal, and enforceable, or if modification is not possible, severed from these Terms. The remaining provisions shall continue in full force and effect.

16.3 No Waiver

Our failure to enforce any right or provision of these Terms shall not constitute a waiver of such right or provision. All remedies available under these Terms, at law, or in equity, are cumulative and non-exclusive.

16.4 Assignment

You may not assign or transfer these Terms or your rights hereunder without our prior written consent.