AirStudio.one

Privacy Policy

AirStudio GPU Render Farm & Virtual Workstation Platform

Effective Date: December 24, 2025

Last Updated: December 24, 2025

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1. Introduction

AirStudio ("we," "us," "our," or "Company") operates a GPU-based render farm and virtual workstation platform accessible at http://airstudio.one/. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you register on our website, schedule access passes, and utilize our remote desktop (RDP) virtual machine services.

Please read this Privacy Policy carefully. If you do not agree with our policies and practices, please do not use our services.

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2. Information We Collect

2.1 Registration Information

When you register on airstudio.one, we collect:

- Full name
- Email address
- Phone number (optional)
- Organization/Company name (if applicable)
- Payment information (if applicable for premium passes)

2.2 Access Pass and Scheduling Information

To schedule and issue your 150-minute access pass via Cal.com, we collect:

- Preferred access date and time (managed by Cal.com)
- Number of concurrent sessions requested
- Use case or project description (optional)
- VM configuration preferences
- Calendar event details and scheduling preferences

2.3 Form and Registration Data

When you submit registration forms via Fillout.com, we collect:

- User profile information (name, email, company details)
- Form responses and preferences
- Submission timestamps and metadata
- Device information during form completion

2.4 Data Storage and Automation

Your information is processed and stored through:

- **Airtable:** User profiles, access passes, session records, and operational data
- **Activepieces:** Automated workflows connecting registration, scheduling, credential generation, and notification systems

2.5 Credential and Delivery Information

Upon scheduled access confirmation, we generate and store:

- Virtual machine credentials (username, temporary password)
- Email delivery records and timestamps
- IP addresses from which RDP connections are initiated
- Session duration and activity logs

2.6 Technical and Usage Data

We automatically collect:

- IP addresses and device information (including ZeroTier-assigned network addresses)
- Login timestamps and session duration
- Resource utilization metrics (CPU, GPU, memory usage)
- Access patterns and frequency
- Browser type and operating system information
- Cookies and similar tracking technologies
- ZeroTier network connection logs and device peer information
- Cal.com scheduling event metadata
- Fillout.com form interaction data and completion status
- Airtable record access and modification logs

2.5 Communication Data

If you contact our support team, we retain:

- Email correspondence and support tickets
- Questions, feedback, and feature requests
- Chat logs from any live support interactions

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3. How We Use Your Information

We use collected information for the following purposes:

3.1 Service Delivery

- Registering your account and verifying your identity
- Processing and managing access pass scheduling
- Generating and delivering VM credentials via email
- Enabling RDP connections to virtual machines
- Managing concurrent user sessions and resource allocation
- Billing and payment processing (if applicable)

3.2 Service Improvement

- Monitoring system performance and reliability (including ZeroTier network stability)
- Analyzing usage patterns to optimize infrastructure and scheduling efficiency
- Identifying technical issues and troubleshooting problems (VPN connectivity, scheduling conflicts)
- Automating workflow processes via Activepieces for seamless service delivery
- Improving form design and user experience through Fillout.com analytics
- Optimizing data storage and retrieval through Airtable database management
- Developing new features and services based on user needs
- Personalizing your experience with our platform and scheduling preferences

3.3 Security and Compliance

- Detecting and preventing fraudulent activity
- Enforcing our Terms of Service and other agreements
- Protecting against unauthorized access and data breaches
- Maintaining security logs for incident investigation
- Complying with applicable laws and regulations, including the Digital Personal Data Protection (DPDP) Act, 2023

3.4 Communication

- Sending service-related announcements and updates

- Responding to inquiries and support requests
- Notifying you of policy changes or service updates
- Marketing communications (with opt-in consent)

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4. Data Sharing and Third Parties

4.1 No Third-Party Sales

We do **not** sell, trade, or rent your personal information to third parties for marketing purposes.

4.2 Service Providers

We may share limited information with trusted third-party service providers who assist in operating our website and delivering services, including:

- Email delivery platforms (for credential transmission)
- Payment processors (for billing, if applicable)
- Cloud infrastructure providers
- Customer support platforms
- **Cal.com** (for access pass scheduling and appointment management)
- **ZeroTier** (for secure VPN network connectivity and access management)
- **Fillout.com** (for user registration forms and form management)
- **Airtable** (for data storage and database management)
- **Activepieces** (for workflow automation and integration)

These providers are contractually obligated to use your data only as necessary to provide services and maintain strict confidentiality.

4.2.1 ZeroTier VPN Integration

AirStudio uses ZeroTier to create a secure, encrypted virtual private network for RDP access. ZeroTier collects minimal metadata, including:

- Network IDs and device addresses
- IP addresses of network members
- Usage logs for administrative access
- Session connection data

ZeroTier uses 256-bit encryption and establishes direct peer-to-peer connections between your device and our servers whenever possible. Encrypted relay nodes are used only when direct connections are unavailable. All network traffic is encrypted with private keys that remain on your device. ZeroTier infrastructure cannot observe or modify your data packets. For details, see ZeroTier's privacy policy [web:22].

4.2.2 Cal.com Scheduling Integration

AirStudio uses Cal.com for users to schedule their 150-minute access passes. Cal.com collects scheduling and user preference data, including:

- Preferred access date and time slots
- Calendar event information
- Email address and user profile details
- Usage analytics (anonymized)

Cal.com is SOC 2 Type II certified and GDPR compliant. Data is encrypted at rest and in transit. Cal.com maintains role-based access controls and does not share your scheduling data with third parties except as required for service delivery. For details, see Cal.com's privacy policy [web:33].

4.2.3 Fillout.com Form Integration

AirStudio uses Fillout.com to manage user registration forms and data collection. Fillout.com processes:

- Form responses and user inputs
- Email addresses and contact information
- Submission metadata and timestamps
- Form interaction analytics

Fillout.com maintains GDPR compliance and implements encryption for data transmission. Your form data is stored securely and not shared with third parties except as required for service delivery.

4.2.4 Airtable Data Storage

AirStudio uses Airtable as our primary database for storing user profiles, access passes, session records, and operational data. Airtable:

- Encrypts data at rest and in transit
- Implements role-based access controls
- Maintains SOC 2 Type II compliance
- Does not share your data with third parties for marketing purposes
- Provides secure, scalable cloud infrastructure for our operations

Your personal information in Airtable is accessible only to authorized AirStudio staff with legitimate business needs.

4.2.5 Activepieces Workflow Automation

AirStudio uses Activepieces to automate workflows connecting registration, scheduling, credential generation, and notifications. Activepieces:

- Processes data according to predefined automation rules

- Transfers information between integrated services (Cal.com, Fillout.com, Airtable, email platforms)
- Maintains encryption for data in transit between services
- Operates as a workflow orchestrator without storing personal data long-term
- Does not share your data with third parties

Automated workflows ensure secure, efficient delivery of services while maintaining data privacy and minimizing manual intervention.

4.3 Legal Compliance

We may disclose your information when required by law, court order, or government authority, including:

- Responses to legal processes (subpoenas, warrants)
- Compliance with data protection regulations
- Investigation of illegal activities or violations of our Terms of Service

4.4 Business Transfers

If AirStudio is acquired, merged, or assets are transferred, your information may be transferred as part of that transaction. We will notify users of any such change and any choices regarding their information.

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5. Data Security

5.1 Security Measures

We implement comprehensive security measures to protect your information:

- Encryption of sensitive data in transit (TLS/SSL) and at rest
- Secure credential generation and temporary password protocols
- Role-based access controls limiting employee data access
- Multi-factor authentication options for account access
- Regular security audits and vulnerability assessments
- Physical security measures at our Vadodara-based data center
- Firewall and intrusion detection systems
- **ZeroTier End-to-End Encryption:** 256-bit asymmetric encryption with peer-to-peer connections and encrypted relays
- **Cal.com SOC 2 Type II Certification:** Industry-standard security compliance for scheduling infrastructure
- **Network Isolation:** ZeroTier creates a secure virtual private network isolated from the public internet

- **Fillout.com Security:** HTTPS encryption, secure form submission, GDPR-compliant data handling
- **Airtable SOC 2 Type II Compliance:** Enterprise-grade encryption, access controls, and data protection
- **Activepieces Encryption:** Secure data transmission between integrated services, no unnecessary data storage
- **Workflow Isolation:** Activepieces automation rules run with minimal data exposure and audit logging

5.2 Data Breach Notification

In the event of a data breach affecting your personal information, we will notify you promptly via email and through our website, as required by applicable law.

5.3 Limitations

While we employ industry-standard security practices, no method of transmission over the Internet or electronic storage is completely secure. We cannot guarantee absolute security of your information.

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6. Data Retention

6.1 Retention Periods

We retain your information as follows:

Active User Accounts: Retained for the duration of your account and 12 months after account closure.

Session and Access Logs: Retained for 30 days following session termination for auditing, troubleshooting, and security purposes, then securely deleted.

Credentials: Temporary VM credentials are invalidated immediately after your 150-minute access window expires.

Support Records: Retained for 1 year to resolve disputes and improve service quality.

Payment Records: Retained as required by applicable tax and financial regulations (typically 7 years).

6.2 Secure Deletion

All retained data is securely deleted using industry-standard methods to prevent recovery or unauthorized access.

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7. Cookies and Tracking Technologies

7.1 Cookie Usage

Our website uses cookies and similar tracking technologies to:

- Maintain your login session and authentication
- Remember your preferences and settings
- Track website performance and user behavior
- Enable essential functionality

7.2 Cookie Types

- **Essential Cookies:** Required for website functionality (login, session management)
- **Analytics Cookies:** Help us understand user behavior and improve our service
- **Preference Cookies:** Remember your settings and preferences

7.3 Cookie Management

You can control cookies through your browser settings:

- Most browsers allow you to refuse cookies or alert you when cookies are being sent
- Disabling cookies may affect the functionality of our website
- For detailed instructions, consult your browser's help documentation

7.4 Third-Party Cookies

Third-party service providers may place cookies on your device for analytics and functionality purposes. We do not control these cookies; please review their privacy policies.

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8. Your Rights and Choices

8.1 Access and Portability

You have the right to request access to the personal information we hold about you. We will provide this information in a portable, machine-readable format within 30 days of your request.

8.2 Correction and Update

You can update or correct your account information by logging into your account or contacting our support team. We will process correction requests within 15 business days.

8.3 Deletion

You have the right to request deletion of your personal information, subject to legal retention requirements. We will process deletion requests within 30 days, except where data must be retained for compliance or security purposes.

8.4 Withdraw Consent

If you have provided consent for specific data processing activities, you may withdraw that consent at any time. This will not affect the legality of processing based on consent before withdrawal.

8.5 Opt-Out of Communications

You can unsubscribe from marketing communications by clicking the "unsubscribe" link in our emails or contacting hi@airstudio.one. You cannot opt out of essential service communications.

8.6 Data Portability

You may request a copy of your personal data in a structured, commonly used, machine-readable format.

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9. Children's Privacy

AirStudio services are not intended for individuals under 18 years of age. We do not knowingly collect information from children. If we become aware that a child has provided us with personal information, we will promptly delete such information and terminate the child's account.

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10. International Data Transfers

Our data center is located in Vadodara, Gujarat, India. By using AirStudio, you consent to the transfer and processing of your information in India and other jurisdictions where applicable, which may have different data protection laws than your country of residence.

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11. Third-Party Links and Services

Our website may contain links to third-party websites and services not operated by AirStudio. This Privacy Policy does not apply to third-party sites. We are not responsible for their privacy practices. Please review their privacy policies before providing your information.

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12. Data Protection Officer and Compliance

12.1 Compliance Framework

AirStudio complies with the Digital Personal Data Protection (DPDP) Act, 2023, and other applicable Indian and international data protection regulations.

12.2 Grievance Redressal

If you believe your data has been misused or you have concerns regarding our privacy practices, you may lodge a grievance with our Data Protection Officer (DPO).

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13. Policy Updates and Changes

13.1 Modifications

We may update this Privacy Policy periodically to reflect changes in our practices, technology, legal requirements, or other factors. We will notify you of material changes by posting the updated policy on our website with a new "Last Updated" date.

13.2 Continued Use

Your continued use of AirStudio following the posting of changes constitutes your acceptance of the updated Privacy Policy. We encourage you to review this policy regularly.

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14. Contact Information

14.1 Privacy Inquiries

For questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us:

AirStudio
Email: hi@airstudio.one
Website: http://airstudio.one/
Location: Vadodara, Gujarat, India

14.2 Response Time

We will respond to your inquiries within 15 business days.

14.3 Grievance Resolution

If you are dissatisfied with our response, you may lodge a complaint with the relevant data protection authorities in India.

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15. Definitions

- **Personal Information:** Any information that identifies or can reasonably identify an individual, including name, email, IP address, and usage data.

- **Processing:** Any operation performed on data, including collection, storage, use, transmission, or deletion.

- **Data Subject:** An individual whose personal information is collected and processed.

- **RDP:** Remote Desktop Protocol, used for secure remote access to virtual machines.

- **VM:** Virtual Machine, a computing environment running on our server infrastructure.

- **Fillout.com:** Third-party form management platform used for user registration and data collection.

- **Airtable:** Cloud-based database and spreadsheet platform used for storing user profiles, access records, and operational data.

- **Activepieces:** No-code workflow automation platform that connects registration, scheduling, credential generation, and notification systems.

- **Cal.com:** Calendar and scheduling platform used for managing 150-minute access pass bookings.

- **ZeroTier:** Virtual private network (VPN) platform providing encrypted, isolated network access to virtual machines.

This Privacy Policy is effective as of December 24, 2025, and was last updated on December 24, 2025.