

PRIVACY

Last updated: 12 March 2026

Gone. Farewell Studio respects your privacy and handles personal information with care, discretion and transparency.

This page explains how information is received, used and protected when you visit our website or engage with our services.

WHAT INFORMATION WE RECEIVE

We may receive information including, but not limited to:

- Your name
- Email address
- Phone number
- Any information you choose to share via contact forms, enquiries, or direct correspondence

We may also receive limited technical information such as:

- IP address
- Browser type
- Pages visited
- Date and time of access

This information is typically received via analytics tools to help us understand how our website is used.

HOW WE USE YOUR INFORMATION

We use information only where reasonably necessary to:

- Respond to enquiries or requests
- Provide information about our services
- Arrange consultations or communications
- Improve our website and user experience
- Meet legal or regulatory requirements

We do not sell, rent, or trade your information.

SENSITIVE INFORMATION

Given the nature of our work, some information you share with us may be personal or sensitive. We understand the importance of discretion and treat all information shared with us respectfully and confidentially.

STORAGE AND SECURITY

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, or disclosure.

Information may be stored electronically using secure systems and platforms. While no digital system can be completely secure, we take appropriate steps to protect your information.

THIRD PARTIES

We may use trusted third-party services (such as website hosting, analytics, or communications tools) to operate our business. These providers may have access to limited information solely for the purpose of performing their services for us and are expected to comply with privacy obligations.

COOKIES AND ANALYTICS

Our website may use cookies and analytics tools to understand how the site is used. This information is aggregated and does not personally identify you. You can disable cookies via your browser settings if you prefer.

ACCESS AND CORRECTION

You may request access to the personal information we hold about you, or ask for it to be corrected, by contacting us using the details below.

CHANGES

We may update this Privacy Policy from time to time. The most current version will always be available on our website.

CONTACT

If you have any questions about this page or how we handle your personal information, please contact: studio@gonestudio.com.au.