Site360

WHITE PAPER

The Biggest Contractor Risk May Be the Gap Between Head Office and the Site

Closing the last-mile gap between corporate policy and field execution

PROTECT › COMPLY › SIMPLIFY › SEE

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OVERVIEW

Executive Summary

Most large organisations have procurement rules, contractor standards, safety policies and site procedures.

The risk emerges in the last mile.

THE QUESTION

Does what head office intended actually happen when a contractor arrives at the site?

Head office may believe a contractor is approved while the site team has no simple way to verify the latest status. A safety team may issue an alert that does not reach everyone on site. A facilities team may control keys without knowing whether the person holds a current work authority.

These are not necessarily policy failures. They are execution gaps.

Site360 Site Operations Management connects verified check-in, geofenced site presence, safety information, digital forms, work authorities and reporting, so policy reaches the point of work and evidence returns to head office.

The shift is clear:

From policy to practice.

From local interpretation to consistent decisions.

From “we have a policy” to “we can see it working”.

DEFINE › DELIVER › VERIFY › LEARN



SECTION 1

Policy Does Not Automatically Become Site Behaviour

Corporate expectations must be translated into a consistent decision when a worker arrives at:

- a store
- a plant or depot
- an exchange or pit
- a hospital or campus
- a project or remote asset

At that moment, the site team needs a reliable answer, not a procedure document.

Without one, decisions rely on memory, local habit and whoever is on shift.

SECTION 2

Giving the Site a Reliable Operational View

Site360 helps local teams understand:

> Who is on site.

> Why they are there.

> What work is authorised.

> Which activities need attention.

They no longer need to reconstruct the answer from several systems.

Geofencing strengthens attendance records by associating mobile check-in with a defined site boundary, and supports cleaner automatic check-out when a worker leaves.

Site safety information and required documents are presented within the worker journey, reducing dependence on noticeboards, paper folders and verbal handovers.



SECTION 3

Pushing Controls to the Point of Work

The most effective control is the one that appears when it is needed.

- Inductions should be relevant to the worker and the site.
- High-risk activity should trigger the appropriate authority or form.
- Critical access should be limited to approved users.
- Safety alerts should reach the people affected by the issue.
- Completion evidence should be captured as part of the workflow, not requested weeks later.

SECTION 4

Consistency Without Central Bottlenecks

Standardisation does not mean every decision must return to head office.

Corporate teams define the rules, the evidence and the escalation paths. Site360 then helps operationalise those rules in repeatable workflows, so site teams have a clear status and a clear exception process.

This supports scalable governance across estates of hundreds or thousands of locations.

SECTION 5

Turning Field Activity into Management Evidence

Once site events are captured digitally, head office receives something equally important: evidence of execution.

Attendance, forms, work activity, access events and exceptions can feed operational dashboards and reporting.

Leadership can then see whether the intended control model is being applied.

Not merely whether a policy exists.

SECTION 6

The Outcome

Closing the head-office-to-site gap connects governance with reality.

Workers receive clearer requirements. Site teams make more consistent decisions. Executives gain visibility of how contractor controls are operating across the estate.

The result is practical assurance at the place where risk is created: the worksite.

Make head office policy visible at every site.

Ready to see it in action? Book a demonstration to see how Site360 connects contractor safety, site operations and secure access.

Book a demonstration

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