Site360

WHITE PAPER

When Safety, Access and Work Are Managed Separately

Why fragmented contractor controls create blind spots, duplicated administration and preventable operational risk



PROTECT › COMPLY › SIMPLIFY › SEE

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OVERVIEW

Executive Summary

Most organisations have invested in contractor prequalification, inductions, visitor management, access control, permits, work orders and reporting.

The difficulty is rarely that a control is missing.

The difficulty is that the controls sit in different systems, are owned by different teams and are applied at different moments in the contractor journey.

THE QUESTION

Are our contractor controls connected, or only present?

A contractor can be approved at company level while a worker's induction is out of date, a permit is missing, or physical access remains active long after the work has finished.

Site360 addresses this by connecting Contractor Safety & Compliance, Site Operations Management, Secure Asset Access and Intelligence & Analytics into one operating model. The central principle is simple: information should follow the contractor journey and support decisions at the moment they matter.

The result is a shift:

From separate controls to connected assurance.

From administration to operational control.

From reconstructing evidence to having it by design.

QUALIFY › INDUCT › ATTEND › CONTROL › SECURE › EVALUATE



SECTION 1

The Executive Issue

Contractor risk is increasingly an information and execution challenge.

Senior leaders need to be confident that the person entering a site:

- is attached to an approved company
- has current credentials
- has completed the relevant induction
- is authorised for the work being performed
- has access only to the locations or assets required for the task

Each of those questions is usually answered by a different team, in a different system.

The operational question is not whether each control exists.

It is whether the controls are connected.

SECTION 2

The Hidden Cost of Fragmentation

Fragmentation is one of the most persistent weaknesses in contractor management.

Procurement may maintain contractor records.

Safety teams may hold licences and insurance data.

Operations may run site attendance.

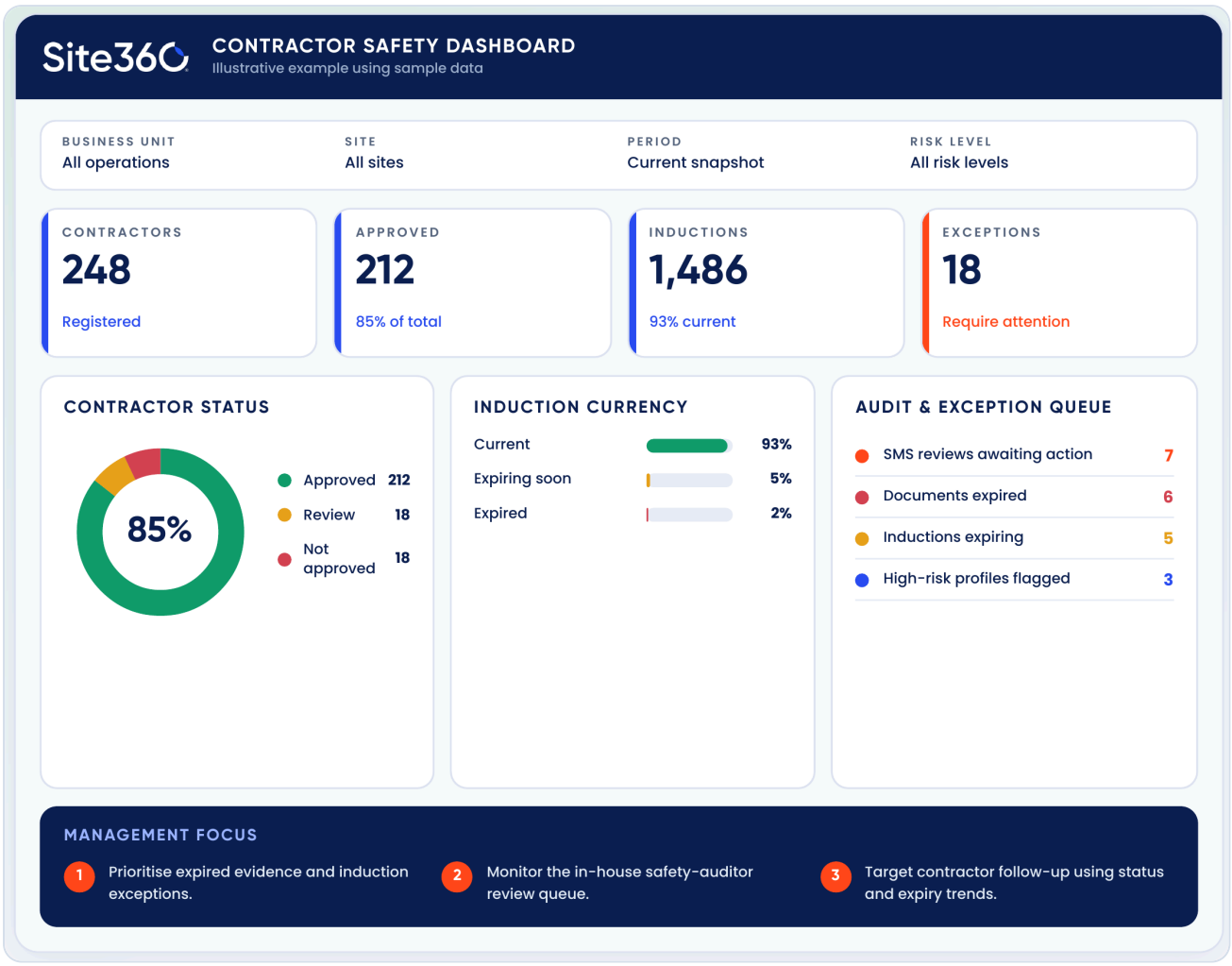
Facilities teams may issue keys.

Finance or asset teams may maintain separate work-order systems.

Each handoff creates an opportunity for stale information, inconsistent decisions and weak accountability.

Contractors feel it too. They are asked to prove the same information to several teams, through several processes, for the same piece of work.

Site teams feel it as manual checking. They compare contractor lists, inspect induction records, ask for permits, phone supervisors and then issue a key. The process can work, but consistency depends on the individual at the gate rather than on one set of business rules.



SECTION 3

The Incident Test

The weakness is most visible after something goes wrong.

Leaders may need to reconstruct:

- who was on site
- which company they represented
- why they attended
- which documents were current
- what work was authorised
- which asset they accessed

If that evidence must be assembled from spreadsheets, emails, sign-in books and key registers, the organisation has data.

It does not have an operational control system.

SECTION 4

A Connected Control Model

Site360 is designed around a connected contractor lifecycle.

- Contractor Safety & Compliance establishes that the organisation and the worker are ready.
- Site Operations Management controls attendance and work activity.
- Secure Asset Access links permissions to approved users and relevant assets.
- Intelligence & Analytics turns the resulting activity into operational and executive visibility.

The practical advantage is a common decision chain:

QUALIFY THE CONTRACTOR › INDUCT THE WORKER › VERIFY ATTENDANCE › CONTROL THE WORK › SECURE THE ASSET › RETAIN THE EVIDENCE

Information captured early in the workflow becomes a decision input later, rather than a document stored in isolation.

SECTION 5

What Good Looks Like

A mature contractor operating model should be able to answer five questions in real time:

- Who is the person?
- Is their company compliant?
- Is the individual ready for this site and role?
- What work are they authorised to perform?
- What sites or assets are they permitted to access?

These questions should be resolved before or at the point of work.

Not reconstructed after an event.

SECTION 6

Better Control Without More Friction

Connecting controls does not need to mean adding steps.

When information is shared across the contractor journey, approved workers can move through one consistent mobile process rather than proving the same information repeatedly. Internal teams receive a clear source of status instead of maintaining parallel spreadsheets and registers.

Local teams gain clearer decisions. Management gains more consistent governance. Executives gain a defensible audit trail from company approval through to work close-out.

SECTION 7

A Practical Executive Checklist

- Can we verify contractor and worker readiness before site attendance?
- Do site teams have one clear operational view of presence, purpose, work and exceptions?
- Can work and access permissions reflect current compliance and business need?
- Can we revoke permissions promptly when status, role or requirements change?
- Can we produce attributable evidence across attendance, work, access and close-out?
- Can leadership see trends and exceptions across multiple sites without manual consolidation?

Connect the controls. Connect the contractor journey.

Ready to see it in action? Book a demonstration to see how Site360 connects contractor safety, site operations and secure access.

Book a demonstration www.site360.io info@site360.io 1300 853 990