

# Taupo

CASE STUDY

# Airport

Compliance  
Simplified



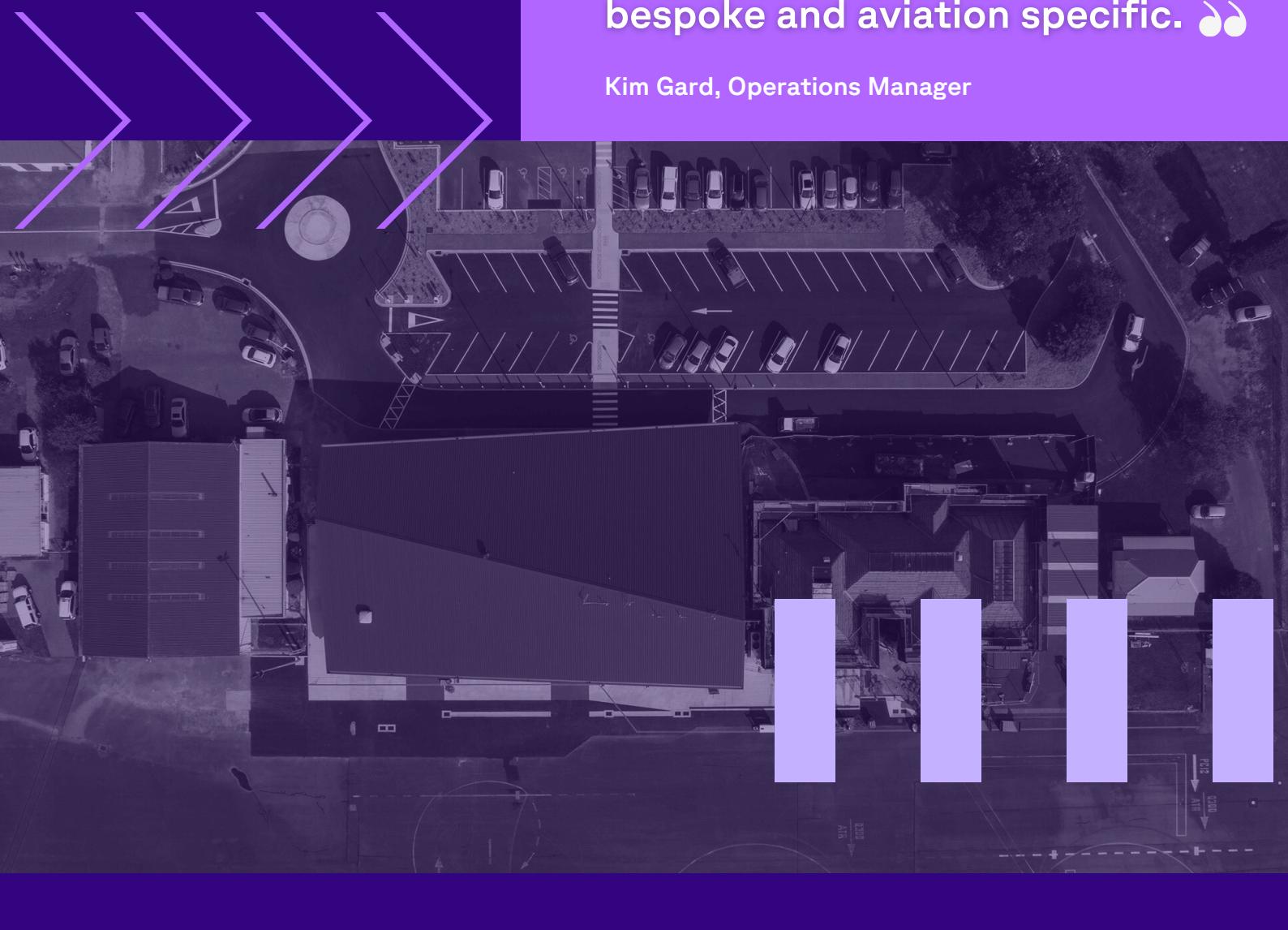
TAUPŌ AIRPORT  
TE TAUNGA WAKA  
RERERANGI O TAUPŌ

OneReg

# The Story

Taupo Airport, located near the picturesque Lake Taupo in New Zealand, serves as a key aviation hub for the region. The airport, jointly managed by Taupo District Council and the Ministry of Transport representing the Crown, is committed to maintaining the highest standards of safety and compliance.

Taupo Airport set out to modernise how it manages safety and compliance. The airport needed a platform designed for aviation - capable of staying in lockstep with changing CAA requirements while simplifying day-to-day work for a small, busy team.



“ The system wasn’t evolving. We needed something more bespoke and aviation specific. ”

Kim Gard, Operations Manager



# The Challenge

Taupo Airport was encountering a range of operational inefficiencies and compliance challenges:

- > **Outgrown, non-aviation system**  
An adapted legacy tool couldn't keep pace with regulatory change
- > **Manual, fragmented processes**  
Aerodrome inspections, contractor inductions, and other tasks relied on paper, spreadsheets, and email - slow and error prone.
- > **Audit and reporting friction**  
Proving compliance and preparing materials for leadership took extra effort

# Why OneReg

Taupo Airport chose OneReg for its comprehensive and aviation-specific compliance management capabilities. The decision was influenced by positive feedback from other airports and a strong presence at industry events.

OneReg's solution delivered functionality to ensure smoother operations and enhanced compliance.

## ➤ Aviation specific fit

Designed for airports and aligned with CAA obligations including runway surface condition reporting and Part 139/Part 100 certification requirements

## ➤ Low stress migration

Hands-on implementation support and pre-built templates set up by OneReg reduced lift on airport staff and protected continuity from day one

## ➤ Automation from the start

Smart notifications and integrated data entry replaced scanning and manual re-keying

## ➤ Partnership and iteration

Regular check-ins and shared learnings from other airports ensured systems evolved with operations

“

I can send contractors a link, and it automatically populates back into the system - no more scanning bits of paper





# Implementation Journey

Since implementing OneReg, Taupo Airport has experienced several significant benefits. OneReg's aviation-specific features have enabled Taupo Airport to stay ahead of regulatory changes and ensure compliance with CAA standards. The system's ability to integrate new modules and audits has streamlined regulatory adherence.

OneReg configured Runway Surface Condition reporting to meet the latest CAA expectations, stood up pre-built templates and managed the switch-over to minimise disruption, and moved contractor inductions and occurrence reporting from paper to digital workflows with automatic notifications.

“ The support has been amazing, and the regular check-ins have been invaluable. We were initially concerned about the potential workload and disruption associated with moving data and changing the way we worked, but we needn't have worried – it all went very smoothly. ”

# Looking Ahead

As Taupo Airport evolves, OneReg remains a partner for iterative improvements - keeping compliance live, data-driven, and woven into day-to-day operations.

## The Outcomes:

- **Compliance confidence:** an aviation-specific platform that adapts as regulations change, supporting CAA standards and audits
- **Operational efficiency:** automation reduced admin drag so the team can focus on running the airport
- **Clear reporting:** board-ready dashboards and graphs improved transparency and decision making
- **Community of practice:** continuous improvement informed by learnings across the airport network

“ We’re very happy with the system. ”



# Confidence built into Compliance



## About OneReg

Our vision is to reimagine compliance not as a regulatory burden, but as an embedded part of everyday operations.

OneReg enables aviation operators and regulators to work from a shared source of truth. Compliance becomes a live, dynamic ecosystem – where insights flow in real time, decisions are informed by high-quality data, and safety becomes the natural outcome of smarter systems.

With OneReg, compliance isn't a checkbox – it's a state of being that reduces the time, complexity, and human resource cost of staying safe and compliant. The result is safer, smarter, more sustainable aviation.