

Modernising Aerodrome Compliance

CASE STUDY

How a leading Global Green Technology, Energy and Metals Company based in Australia simplified aerodrome compliance across multiple sites with OneReg



 OneReg

Overview

A leading global green technology, energy and metals company based in Australia needed a more adaptable way to manage compliance across its aerodrome operations. With five aerodromes under its ownership and operation, and a fully insourced model covering everything from ground handling to airfield management, the organisation required a platform that could flex to its unique operational structure.

After outgrowing its previous system, the organisation chose OneReg to bring greater customisation, usability and visibility to its compliance processes - creating a stronger foundation for day-to-day assurance today, while setting itself up for broader systems integration in the future.





At a Glance

Organisation: A leading global green technology, energy and metals company based in Australia

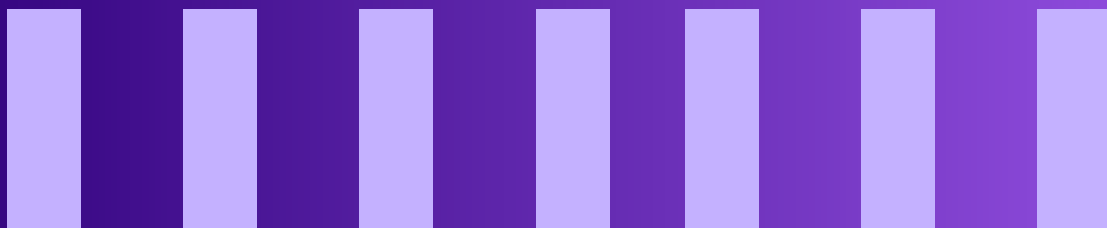
Scale: 15,000+ employees globally

Aerodrome footprint: 5 aerodromes owned & operated

Annual activity: 560,000+ passengers and 10,000 aircraft movements per annum

Operational areas: Closed charter, ground handling, and aerodrome management

Why OneReg: The need for a more adaptable, customisable, user-friendly compliance platform with strong support and development capability



The Background

This organisation operates in a complex, safety-critical environment where compliance needs to work seamlessly across multiple aerodromes and operational functions. What makes its model particularly distinctive is that aerodrome operations are fully insourced. Rather than relying heavily on external providers, the organisation manages core roles internally across ground handling, maintenance, airfield operations and airport management.

That operating model creates both opportunity and complexity. It allows for greater operational control, but it also requires systems that can be configured to match the realities of the business, rather than forcing teams into rigid workflows.

The organisation was also looking at compliance more broadly across all aspects of operations, including landside, airside and fleet management, making it important to have a platform that could support a wide operational scope over time.



The Challenge

Before implementing OneReg, the organisation was dealing with ongoing frustrations with a system that lacked the adaptability and customisation needed to support its requirements. Operating across a multi-site aerodrome environment, the team required a platform that could adapt their specific workflows.

Their existing solution offered limited customisation, making it difficult to manage processes efficiently and consistently. These limitations became particularly apparent in key operational areas such as wildlife management and compliance tracking.

Beyond day-to-day inefficiencies, there was also a lack of confidence in the existing system's ability to evolve alongside the organisation, both in terms of functionality and ongoing support.

Ultimately, the organisation wasn't just looking to replace a system – they needed a more adaptable, future-ready platform that could be tailored to their requirements and support their long-term growth.



The Search for a Better Fit

When evaluating alternatives, the organisation wanted a solution that could offer:

- Greater adaptability and customisation
- Better alignment with its specific operational requirements
- Improved IT support and ongoing development
- A simpler, more user-friendly experience for operational teams

OneReg stood out for two reasons. The first was the product itself: a platform that felt thorough, user-friendly and adaptable. The second was trust. Positive feedback from peers in the aviation industry gave the team confidence that OneReg could deliver in practice, not just in principle.





The Solution

Since adopting OneReg, several features have made an immediate difference to the way the organisation manages day-to-day compliance.

Parent organisation visibility

- At an overarching level, the dashboard gives the organisation a quick visual view of aerodrome compliance across sites. That visibility helps support better oversight and faster understanding of where attention may be needed.

Multiple dashboards for different operational needs

- The ability to have multiple dashboards depending on the task being completed has been especially valuable. Rather than forcing all users into a single view, teams can work from bespoke dashboards that are more relevant to their responsibilities, while leadership can maintain visibility at a parent-organisation level.

Live form editing

- Another standout feature has been the ability to edit forms in a live environment rather than switching out of operational mode into a separate editing interface. This has made form and checklist management more seamless and practical for day-to-day use.

Read & Sign functionality

- The read and sign feature has also delivered clear value, helping streamline internal procedures while supporting more consistent acknowledgement of key information.

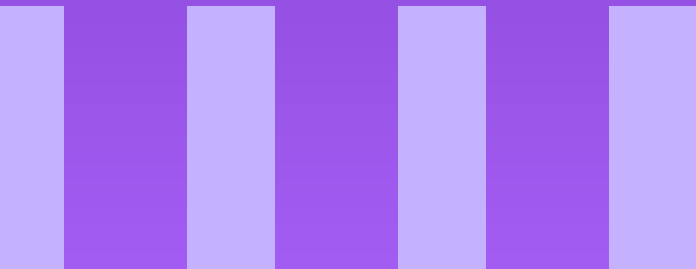


Implementation Journey

Implementation involved key operational and administrative stakeholders, including managers, operational principals and administrators, with selected OneReg champions identified from each aerodrome to help support rollout and adoption. From the customer's perspective, the onboarding experience was highly positive.

The support provided during rollout was described as thorough and supportive, and that positive experience has continued beyond go-live.

One of the clearest wins during implementation was how quickly the platform clicked with users. The team found OneReg intuitive to use, while also appreciating the level of configurability available to shape the platform around their existing workflows.



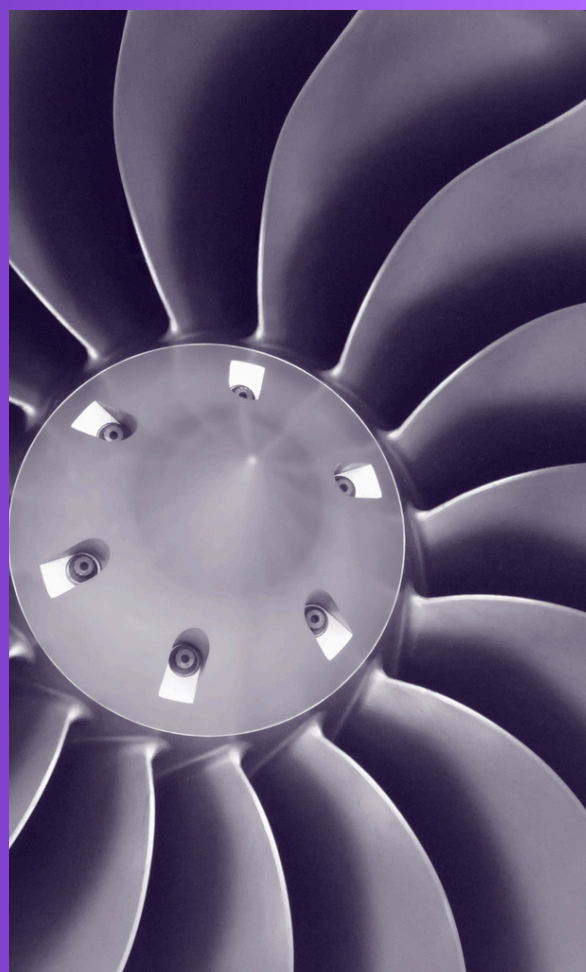


“
OneReg has made compliance
management simple and effective.
Their implementation team made
the transition onto OneReg simple
and painless. ”

Outcomes & Impacts

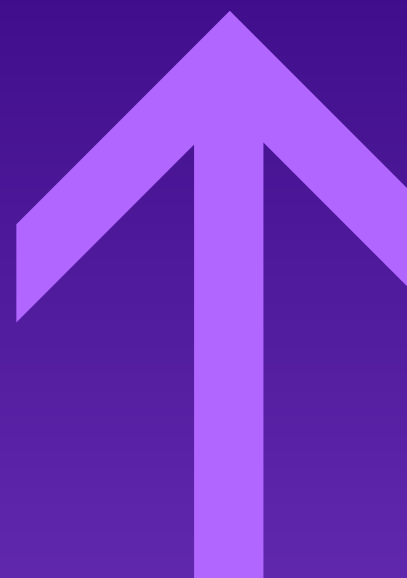
The biggest improvement compared with the organisation's previous system has been the ability for users to work with multiple dashboards open at once, creating a more efficient and usable day-to-day experience.

At an organisational level, OneReg has improved compliance visibility by giving parent-level access to a quick visual overview of aerodrome compliance. This has made it easier to monitor activity across multiple sites and support assurance from a higher level.





Looking Ahead



While the organisation sees the current benefits as significant, it also views this as the beginning of a broader transformation. It plans to explore more of OneReg's functionality this year and is preparing for future integration with other business platforms as those systems are replaced.

That future integration is expected to be a major next step in unlocking even more value. As this organisation's broader technology environment evolves, OneReg is expected to play an even more central role in connecting compliance and operations.

That long-term view was part of the appeal from the beginning: a platform that not only meets current requirements but can also scale up or down depending on the size and complexity of the operation.

For an organisation managing multiple aerodromes, that flexibility is essential.



Customer Perspective

Asked what advice they would give to others considering a compliance transformation, the response was clear:

“ Find the budget and make the change. Having the ability to have compliance management on one platform, with the ability to scope up and down depending on the size of the operation - or in our case multiple aerodromes - reduces our risk profile and takes the frustration out of managing day-to-day operations. ”

That reflects the broader value OneReg is delivering: not just digitising compliance tasks, but making them simpler, more scalable and more effective across the operation.





Summary

For this leading global green technology, energy and metals company, OneReg has provided a more adaptable and user-friendly way to manage aerodrome compliance across multiple sites.

With improved visibility, more practical day-to-day workflows, and a platform flexible enough to support future integration and growth, the organisation now has a stronger compliance foundation – one that is aligned to the realities of its operation and built to evolve with it.

Confidence built into Compliance

About OneReg

OneReg is the only complete platform for aviation regulatory assurance. Trusted by leading aviation operators worldwide, OneReg was built specifically for the highly regulated needs of the aviation industry. We help airports and airlines run safer, smarter, more efficient operations.

OneReg replaces multiple fragmented systems to manage regulatory complexity through the full lifecycle in one place:

- Regulatory requirements
- Documents, policies, and procedures
- Operational execution
- Monitoring and alerting
- Occurrences and investigations
- Evidence and traceability
- Assurance and reporting
- Contractor and third-party compliance