

Privacy Policy

1. General Provisions

This Privacy Policy defines the procedure for processing and protecting personal data of users of the website sondaven.com (hereinafter referred to as the “Website”).

Data Controller:

Yaremche Invest LLC, EDRPOU code 45367867

Address: 26 Sichovykh Striltsiv St., Ivano-Frankivsk, Ivano-Frankivsk region, 76018, Ukraine

Email: sale@sondaven.com

Phone: +380 63 510 1101

The processing of personal data is carried out in accordance with the legislation of Ukraine in the field of personal data protection.

2. Scope and Categories of Personal Data

The Company may process the following personal data of users:

name; phone number; email address; other information provided by the user through forms on the Website; technical data (IP address, cookies, browser data, access time).

3. Purpose of Personal Data Processing

Personal data is processed for the purpose of:

contacting the user; processing inquiries and applications; providing consultations; informing about services, projects, and cooperation terms; improving the Website performance and user experience; complying with legal requirements.

4. Legal Grounds for Processing

Personal data is processed on the basis of:

consent of the personal data subject; necessity to perform actions prior to entering into a contract; compliance with obligations established by Ukrainian law.

5. Procedure for Obtaining Consent

The user provides consent to the processing of personal data by:

filling out forms on the Website; selecting the appropriate checkbox before submitting data; using the Website (regarding cookies).

Providing consent is voluntary. The user has the right to withdraw consent at any time.

6. Transfer of Personal Data to Third Parties

Personal data may be transferred to third parties only in the following cases:

service providers (hosting, CRM systems, email services, analytics), acting as data processors; public authorities as required by law; other parties with the user's consent.

Such transfer is carried out based on relevant agreements and subject to confidentiality requirements.

7. Cross-Border Data Transfer

In case of using services located outside Ukraine (including cloud services or analytical platforms), personal data may be transferred to other countries.

In such cases, the Company ensures an adequate level of personal data protection in accordance with applicable law.

8. Data Retention Periods

Personal data is stored:

no longer than necessary to achieve the purposes of processing; or within the periods established by Ukrainian law.

After achieving the purpose of processing, the data shall be deleted or anonymized.

9. Rights of the Personal Data Subject

The user has the right to:

know the sources of collection and location of their personal data; obtain information about the conditions of processing; access their personal data; request correction, updating, or deletion of data; withdraw consent to processing.

To exercise these rights, the user may contact the Company using the details provided in this Policy.

10. Personal Data Protection

The Company applies necessary organizational and technical measures to protect personal data against:

unauthorized access; loss; destruction; disclosure.

Only authorized persons have access to personal data.

11. Use of Cookies

The Website uses cookies for:

ensuring proper operation of the Website; analyzing user behavior; improving functionality.

The following types of cookies may be used:

technical cookies; analytical cookies; third-party cookies.

The user may change cookie settings in their browser or refuse their use.

12. Changes to the Policy

The Company reserves the right to amend this Privacy Policy.

The updated version is published on the Website and becomes effective from the moment of publication, unless otherwise provided by the updated version.

13. Contact Information

For any questions regarding the processing of personal data, the user may contact:

Email: sale@sondaven.com

Phone: +380 63 510 1101