

How can we continue to effectively communicate with patients through the creation of videos?

Cincinnati Children's Hospital Medical Center

Patient Reported Outcomes

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The Opportunity

When families are navigating the journey after their child is diagnosed with cancer, videos have proved to be a great educational and secondary resource. The LWC team had the opportunity to further explore video communication by designing video materials relating to patient reported outcomes and the importance of asking questions.

The Challenge

The LWC team created a video on patient reported outcomes. The team was asked to explain the direct benefits of routinely asked questions such as more personalized care and connection to hospital and community resources.

The Approach

The LWC team worked closely with CCHMC staff and families throughout the entire design process. They created scripts, character design, and final animations. They ensured that the videos would clearly explain each topic and become a valuable tool for both patients and their medical team.

The Impact

This video describes the importance of asking questions and the direct impact this has on patient care. The video was designed to allow patients to learn about topics before talking with their medical team, so that they are able to ask more informed and important questions. The video could also be available for patients and families after their appointments, to re-watch at their leisure.

Where is it now?

Currently, a research study investigating the effectiveness of animation in improving health literacy is underway. The videos will be rolled out as part of this study in the coming months.



1 Script Writing and Storyboards

The team developed scripts with the help of CCHMC experts and outside resources. They then developed storyboards within the context of the script to help lay out a visual narrative.

2 Visual Style

The character style was created by replicating the previous semester's work.

3 Final Outputs

The LWC team built assets and solidified video development. Two final animated videos were produced.