

## New Patient Information Form

Welcome to Woodruff Family Dental. Completing this form helps us provide care tailored to you.

Today's Date \_\_\_\_\_

Patient Number \_\_\_\_\_

### Patient Information

First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

Preferred Name \_\_\_\_\_  Male  Female

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOB \_\_\_\_\_ Social Security No. \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Work Phone \_\_\_\_\_ Primary (please check one)  Home  Cell  Work

Email \_\_\_\_\_

Driver's License No. \_\_\_\_\_

Employer \_\_\_\_\_ Spouse's Name \_\_\_\_\_

Occupation \_\_\_\_\_ Spouse's Employer \_\_\_\_\_

How did you hear about us?

- Referred by a Friend or Family Member \_\_\_\_\_
- Google Search  Facebook / Instagram  Drive by  Insurance Directory
- Google / Apple Maps  Our website  Mailer / Postcard  Other

If the patient is a child:

Parent/Guardian \_\_\_\_\_ Phone \_\_\_\_\_

### Dental History

Reason for today's visit \_\_\_\_\_

Are you currently in pain?  Yes  No

If so, please describe \_\_\_\_\_

Do you have any dental problems now?  Yes  No

If so, please describe \_\_\_\_\_

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Have you ever had trouble with a previous dental treatment?  Yes  No

If so, please describe \_\_\_\_\_

Level of anxiety about seeing the dentist: (least)  1  2  3  4  5 (most)

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Date of last dental exam \_\_\_\_\_ Date of last cleaning \_\_\_\_\_ Date of last full mouth x-rays \_\_\_\_\_

Procedure(s) done at last dental visit \_\_\_\_\_

Previous Dentist's Name \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Phone \_\_\_\_\_

Why are you changing dentists? \_\_\_\_\_

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Do you require antibiotics before dental treatment?  Yes  No Do you have frequent headaches?  Yes  No

Do your gums ever bleed?  Yes  No Do you clench or grind your teeth?  Yes  No

Are your teeth sensitive to heat/cold?  Yes  No Do you snore loudly?  Yes  No

Have you noticed any mouth odors or bad tastes?  Yes  No Do you often wake up feeling tired?  Yes  No

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Have you ever had a sleep study or been told you should have a sleep study?  Yes  No

Have you ever been diagnosed with sleep apnea?  Yes  No

Do you currently use a CPAP machine, or have you been told you should use a CPAP machine?  Yes  No

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Have you ever had:

Periodontal disease / deep cleanings  Yes  No Discomfort in your jaw (TMJ / TMD)  Yes  No

Orthodontic treatment  Yes  No Serious injury to your mouth or head  Yes  No

A mouth guard  Yes  No

If yes to any of the above, please describe \_\_\_\_\_

Is there anything else about your past dental treatment(s) that you would like us to know? \_\_\_\_\_

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## Medical History

Have you been hospitalized in the past 5 years?  Yes  No

If yes, explain \_\_\_\_\_

Are you currently under the care of a physician?  Yes  No

Physician's Name \_\_\_\_\_ Phone \_\_\_\_\_

Are you currently taking any medications?  Yes  No

If yes, explain \_\_\_\_\_

Do you use tobacco?  Yes  No

Women only:

Are you pregnant or think you may be pregnant?  Yes  No Are you nursing?  Yes  No

Are you taking birth control pills?  Yes  No

Indicate which of the following you have had or have at present:

- |                             |                              |                             |                          |                              |                             |                              |                              |                             |
|-----------------------------|------------------------------|-----------------------------|--------------------------|------------------------------|-----------------------------|------------------------------|------------------------------|-----------------------------|
| AIDS / HIV                  | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Emphysema                | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Lupus                        | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Alcohol / Drug Abuse        | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Epilepsy or Seizures     | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Mitral Valve Prolapse        | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Allergies or Hives          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Fainting or Dizzy Spells | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Nervousness / Anxiety        | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Anemia                      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Frequent Headaches       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Neurological Disorders       | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Arthritis / Rheumatism      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Glaucoma                 | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Psychiatric /                | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Artificial Heart Valve      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hay Fever                | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Psychological Care           |                              |                             |
| Artificial Bone / Joints    | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Heart Disease / Attack   | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Radiation Therapy            | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Asthma                      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Heart Murmur             | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Rheumatic / Scarlet Fever    | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Blood Disease               | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Heart Pacemaker          | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Sickle Cell Disease / Traits | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Blood Transfusion           | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Heart Surgery            | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Sinus Trouble                | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Bruise Easily               | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hemophilia /             | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Snoring / Sleep Apnea        | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Cancer / Chemotherapy       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Abnormal Bleeding        |                              |                             | Stomach Problems/Ulcers      | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Chest Pain                  | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Hepatitis A B C (circle) | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Stroke                       | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Cold Sores / Herpes         | <input type="checkbox"/> Yes | <input type="checkbox"/> No | High Blood Pressure      | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Thyroid Problems             | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Diabetes (Type 1)           | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Low Blood Pressure       | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Tuberculosis (TB)            | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Diabetes (Type 2)           | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Jaundice                 | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Tumors                       | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Diet (Special / Restricted) | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Kidney Trouble           | <input type="checkbox"/> Yes | <input type="checkbox"/> No |                              |                              |                             |
| Difficulty Breathing        | <input type="checkbox"/> Yes | <input type="checkbox"/> No | Liver Disease            | <input type="checkbox"/> Yes | <input type="checkbox"/> No |                              |                              |                             |

Please list any serious medical condition(s) that you have / had that are not listed above: \_\_\_\_\_

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Have you ever had surgery?  Yes  No

If yes, explain \_\_\_\_\_

Have you ever in the past, or are you currently taking bisphosphonates or any other medication for osteopenia / osteoporosis or bone disease?  Yes  No

If yes, list the medication \_\_\_\_\_

Are you allergic to any medications or latex?  Yes  No

If yes, explain \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

If the patient is a child, parent or guardian signature

## Financial Policy

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Thank you for choosing Woodruff Family Dental for your care. We are committed to providing you with the best dental treatment and ensuring you understand your financial responsibility. Please review the following policies carefully.

### Patient Responsibility

- Payment for all services is the responsibility of the patient, regardless of insurance coverage.
- For patients under 18, the parent / guardian who accompanies the child to the appointment is financially responsible.

### Insurance

- As a courtesy, we will verify your benefits and file claims on your behalf. Please note that benefit information provided by your insurance company is not a guarantee of payment.
- Any portion not covered by insurance (deductibles, co-pays, non-covered services) is due at the time of service.
- If your insurance has not paid within 90 days, the balance becomes your responsibility (you may still collect benefits directly from your insurance carrier). Balances are due upon receipt of your statement<sup>1</sup>.

### Payment Options

We accept:

- Cash, debit, check<sup>2</sup>, and major credit cards
- HSA / FSA cards
- Convenient monthly payment plans from CareCredit<sup>3</sup>

### Estimates & Treatment Plans

- Treatment plans are based on the best information available at the time but are only estimates. Your actual costs may vary depending on insurance payment.
- You are responsible for any balance after your insurance has processed your claim.

### Cancellations & Missed Appointments

- We kindly request at least 48-hour notice for cancellations or rescheduling.
- Appointments cancelled or missed without 48-hour notice may result in a \$50 fee.
- Multiple missed appointments may result in limited scheduling availability.

### Agreement

I have read and understand the financial policy of Woodruff Family Dental. I agree to be responsible for all charges incurred for my treatment or the treatment of my dependents.

Signature \_\_\_\_\_ Date \_\_\_\_\_

If the patient is a child, parent or guardian signature

<sup>1</sup> Accounts 30+ days past due may be subject to late fees. Accounts 90+ days past due may be referred to collections.

<sup>2</sup> A fee of \$25 will be charged for any returned checks

<sup>3</sup> Subject to credit approval

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## Primary Insurance

Subscriber Name \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_ DOB \_\_\_\_\_  
Address \_\_\_\_\_ Phone \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone \_\_\_\_\_  
Work Address \_\_\_\_\_  
Insurance Company \_\_\_\_\_  
Group # \_\_\_\_\_ Subscriber ID / Member ID \_\_\_\_\_  
Name of other dependents covered under this plan \_\_\_\_\_  
\_\_\_\_\_

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## Secondary Insurance

Is the patient covered by additional insurance?     Yes     No  
Subscriber Name \_\_\_\_\_  
Relationship to Patient \_\_\_\_\_ DOB \_\_\_\_\_  
Address \_\_\_\_\_ Phone \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone \_\_\_\_\_  
Work Address \_\_\_\_\_  
Insurance Company \_\_\_\_\_  
Group # \_\_\_\_\_ Subscriber ID / Member ID \_\_\_\_\_  
Name of other dependents covered under this plan \_\_\_\_\_  
\_\_\_\_\_

## Notice of Privacy Practices

Effective Date: September 2025

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Your privacy is important to us. This notice describes how your dental and medical information may be used and disclosed and how you can access this information. Please review it carefully.

### Our Legal Duty

Woodruff Family Dental is required by law to maintain the privacy of your protected health information (PHI) and to provide you with this Notice of Privacy Practices. We must follow the terms of this notice while it is in effect.

We reserve the right to change our privacy practices and make the new provisions effective for all PHI we maintain. Any changes will be posted in the office and on our website.

### How We May Use and Disclose Your Health Information

For Treatment:

- We may use or share your information to provide, coordinate, or manage your dental care.
- Example: Sharing X-rays with a specialist or lab.

For Payment:

- We may use or share your information to bill and receive payment for services.
- Example: Sending a claim to your insurance company.

For Health Care Operations:

- We may use or share information for quality improvement, staff training, or auditing.

Other Permitted Uses:

- Appointment reminders (phone, text, email)
- Treatment alternatives or health-related benefits and services
- As required by law (public health reporting, court orders, law enforcement)

### Uses and Disclosures Requiring Your Written Authorization

We must obtain your written authorization for:

- Most uses and disclosures of psychotherapy notes
- Marketing purposes (other than certain face-to-face communications)
- Sale of PHI

You may revoke your authorization in writing at any time, except to the extent we have already acted on it.

### Your Privacy Rights

- Access: You may inspect and obtain a copy of your PHI. A fee of \$25 may be charged for any requested copies, plus the cost of postage if you request the copies be mailed to you.
- Amendment: You may request corrections to your PHI.

- Accounting of Disclosures: You may request a list of disclosures of your PHI.
- Restrictions: You may request limits on uses or disclosures. We are not required to agree but will consider all requests.
- Confidential Communications: You may request alternative methods of contact (phone, email, mail).

## Data Security

Woodruff Family Dental takes reasonable administrative, physical, and technical safeguards to protect your PHI from unauthorized access, use, or disclosure. This includes secure electronic recordkeeping, password-protected systems, and staff training on privacy practices. While we take these precautions, no electronic transmission or storage system is completely risk-free.

## Complaints

If you believe your privacy rights have been violated, you may file a complaint with:

- Woodruff Family Dental Privacy Officer: Parker Woodruff, DMD
- U.S. Department of Health and Human Services, Office for Civil Rights: [www.hhs.gov/ocr](http://www.hhs.gov/ocr)

No retaliation will occur for filing a complaint.

## Contact Information

Woodruff Family Dental  
10184 W Happy Valley Pkwy, Suite 195, Peoria, AZ 85383  
Phone: (623) 486 – 2640  
Email: [FrontDesk@WoodruffFamilyDental.com](mailto:FrontDesk@WoodruffFamilyDental.com)

Privacy Officer: Parker Woodruff, DMD

## Acknowledgment of Receipt

I acknowledge that I have received or been offered a copy of Woodruff Family Dental's Notice of Privacy Practices.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Relationship to Patient (if signed by guardian) \_\_\_\_\_



**WOODRUFF**  
FAMILY DENTAL

10184 W Happy Valley Pkwy, Suite 195, Peoria, AZ 85383

Phone: (623) 486 – 2640 | Fax: (623) 566 – 4727

Email: FrontDesk@WoodruffFamilyDental.com

## Authorization to Request Dental Records

Date \_\_\_\_\_

### Patient Information

First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOB \_\_\_\_\_ Phone \_\_\_\_\_

### Release Records From:

Name of Facility / Provider \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

### Release Records To:

#### Woodruff Family Dental

10184 W Happy Valley Pkwy, Suite 195, Peoria, AZ 85383

Phone: (623) 486 – 2640 | Fax: (623) 566 – 4727

Purpose of Disclosure:  Continuity of Care  Personal Records  Insurance  Other \_\_\_\_\_

### Information to Be Released

Please indicate which records you would like released:

- Complete Dental Record  X-rays / Imaging  Billing / Insurance Records  
 Treatment Notes / Clinical Summary  Periodontal Charting  Other \_\_\_\_\_

### Authorization

I hereby authorize the above-named office to release my dental records to Woodruff Family Dental as indicated above. I understand:

1. I may revoke this authorization at any time, except to the extent that action has already been taken.
2. Information released may include records protected under HIPAA.
3. Fees may be charged by the releasing office for copying or sending records.

Signature \_\_\_\_\_ Date \_\_\_\_\_

If the patient is a child, parent or guardian signature

Office Use Only:

Date Sent: \_\_\_\_\_ Requested By: \_\_\_\_\_ Date Received: \_\_\_\_\_ Method: \_\_\_\_\_